

# Medicare Coverage of Advanced Primary Care Management Services

Primary care is the starting point for managing your overall health. Medicare now pays for Advanced Primary Care Management services to help your doctor and other health care providers coordinate and tailor care to your needs each month.

## What is Advanced Primary Care Management?

Advanced Primary Care Management is a patient-focused approach to care. Doctors or other health care providers who offer Advanced Primary Care Management services take extra steps to actively manage all your health care needs. When you get these services you and your primary care provider (or care team) agree that they will be your main point of ongoing care. They'll talk to you about your care plan and coordinate all your health care needs, including care you get from other doctors, hospitals, and providers.

## What kind of services can I get?

Depending on the primary care services you're currently getting, you may get the same or more services through Advanced Primary Care Management. Providers that offer these services must provide you with:

- 24/7 access to your care team or provider through the phone, an online portal, email, and virtual check-ins
- Chronic care management
- A personalized care plan that lists your current conditions and treatments
- Comprehensive care coordination to quickly connect you with specialists and other providers
- Transitional care between health care settings (like follow-up care after you're discharged from a hospital)
- Medication management

## How much will I pay for services?

After you meet the Medicare Part B deductible, you'll pay 20% of the Medicare-approved amount. Many people who have both Medicare and Medicaid won't pay anything for these services. If you have a Medicare Advantage Plan, your costs for these services might be different. Contact your plan for specific cost information.

## How can I get Advanced Primary Care Management services?

Check with your primary care provider to make sure they offer these services. Then, give your provider verbal or written consent to be your main point of care for all your health needs. They'll document your consent on your medical record. You also need to have an initial visit with your provider unless:

- You've gone to the provider or another provider in the same practice within the last 3 years.
- You got another type of care management service (like chronic care management) from the provider or another provider in the same practice within the last year.

**Note:** Adding providers to your secure Medicare account at [Medicare.gov](https://www.Medicare.gov) lets you store all your provider contact information in one place. Log into (or create) your Medicare account at any time to add providers and select one as your primary health care provider.

## How can I stop getting services?

You can stop getting Advanced Primary Care Management services at any time. Talk to your provider to stop participating.

## Where can I get more information?

Visit [Medicare.gov/coverage/advanced-primary-care-management-services](https://www.Medicare.gov/coverage/advanced-primary-care-management-services). You can also call 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.



**Medicare**

You have the right to get Medicare information in an accessible format, like large print, braille, or audio. You also have the right to file a complaint if you feel you've been discriminated against. Visit [Medicare.gov/about-us/accessibility-nondiscrimination-notice](https://www.Medicare.gov/about-us/accessibility-nondiscrimination-notice), or call 1-800-MEDICARE (1-800-633-4227) for more information. TTY users can call 1-877-486-2048.

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