Printed: 07/02/2025 Form Approved OMB No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 445495	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/25/2022
NAME OF PROVIDER OR SUPPLIER Collierville Nursing and Rehabilitation, LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 490 West Poplar Avenue Collierville, TN 38017	
For information on the nursing home's	agency.		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	receiving treatment and supports for **NOTE- TERMS IN BRACKETS H Based on policy review, observation comfortable, and sanitary when far 29 resident rooms (room [ROOM Note that the findings include: Review of the facility's policy titled, revealed .Resident-care equipment resident-care equipment will be cleand surfaces and normally is according to the composition of the c	HAVE BEEN EDITED TO PROTECT Components and interview, the facility failed to ensure covered in a thick layer of gray NUMBER], #305, and #307) observed. Cleaning and Disinfection of Resident to can be a source of indirect transmission and and disinfected Cleaning is the manually or mechanically. BER] on 2/22/2022 at 11:02 AM and 3: ting fan with a layer of thick gray dust of the properties of the propert	ONFIDENTIALITY** 35806 Insure the environment was clean, dust and were in disrepair in 3 of a clear of pathogens. Reusable removal of visible soil from objects on the casing. 2022 at 7:36 AM and 11:58 AM, and ble covered in a thick layer of gray 21 PM, 2/23/2022 at 9:15 AM and front part of the casing missing

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

FORM CMS-2567 (02/99) Previous Versions Obsolete Event ID:

Facility ID: 445495

If continuation sheet Page 1 of 12

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Collierville Nursing and Rehabilitat		STREET ADDRESS, CITY, STATE, ZI 490 West Poplar Avenue	FCODE	
Comorvine rearing and remaining	ion, EEO	Collierville, TN 38017		
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			agency.	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		on)	
F 0607	Develop and implement policies an	d procedures to prevent abuse, neglec	t, and theft.	
Level of Harm - Minimal harm or potential for actual harm	38440			
Residents Affected - Some	Based on policy review, employee file review, and interview, the facility failed to implement a written policy to ensure employees were screened for a history of abuse, neglect, exploitation, or misappropriation of resident property prior to being hired for 4 of 8 sampled employees (Respiratory Therapist (RT) #1, the Social Services Director, the Activity Director, and the Medication Aide) reviewed.			
	The findings include:			
	Review of the facility's policy titled, Abuse, Neglect and Exploitation, dated 9/3/2021, revealed .Abuse, Neglect and Exploitation .The facility will develop and implement written policies and procedures that: a. Prohibit and prevent abuse, neglect, and exploitation .and misappropriation .Potential employees will be screened for a history of abuse, neglect, exploitation or misappropriation .Background, reference, and credentials' checks shall be conducted on potential employees .			
	Review of RT #1's employee file, revealed there were no reference checks, abuse registry check or criminal background check included in the file.			
	The facility was unable to provide reference checks, an abuse registry check or a criminal background check was conducted prior to RT #1 being employed.			
	Review of the Social Services Director's employee, file revealed there were no reference checks, abuse registry check, or criminal background check included in the file.			
	The facility was unable to provide reconducted prior to employment for	eference checks, an abuse registry che the Social Services Director.	eck, or a criminal background check	
	Review of the Activity Director's em check or criminal background chec	nployee file, revealed there were no refe k included in the file.	erence checks, abuse registry	
	The facility was unable to provide r conducted prior to employment for	eference checks, an abuse registry che the Activity Director.	eck or a criminal background check	
	Review of the Medication Aide's en check, or criminal background check	nployee file revealed there were no refe k included in the file.	erence checks, abuse registry	
	The facility was unable to provide r conducted prior to employment for	eference checks, an abuse registry che the Medication Aide.	eck, or a criminal background check	
	During an interview on 2/25/2022 at 7:40 PM, the Business Office Manager confirmed all employees should have background checks including reference checks, abuse registry checks, and criminal background checks completed prior to working in the facility.			

			No. 0938-0391
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0641 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few			
	Review of the admission MDS dated [DATE], revealed Resident #21 was coded as bed mobility did not occur, transfers did not occur, dressing activity occurred only once or twice, toileting occurred only once twice, personal hygiene activity occurred only once or twice, and bathing did not occur in the 7 day look period. Review of the Care Plan dated 10/3/2021, revealed .The resident has an ADL self-care performance de		
	r/t impaired mobility and disease pr (continued on next page)		

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NAME OF PROVIDER OR SUPPLI		STREET ADDRESS, CITY, STATE, ZI 490 West Poplar Avenue	IP CODE
Collierville Nursing and Rehabilitat	ion, LLC	Collierville, TN 38017	
For information on the nursing home's	plan to correct this deficiency, please con	tact the nursing home or the state survey	agency.
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F 0641 Level of Harm - Minimal harm or potential for actual harm	During a telephone interview on 2/25/2022 at 3:10 PM, the Interim MDS Coordinator confirmed Resident #21 should have been coded as receiving some type of assistance with bed mobility, dressing, toileting, personal hygiene and bathing daily during the 7 day look back period that ended on 9/28/2021.		
Residents Affected - Few	Review of the medical record revealed, Resident #35 was admitted to the facility on [DATE] with diagnoses of Acute Pyelonephritis, Dysphagia, Hemiplegia, Hemiparesis Following Cerebral Vascular Attack, Aphasia, Alzheimer's Disease, Osteoporosis, Depression, Anxiety, Diabetes, and Vitamin D Deficiency.		
	Review of the quarterly MDS dated as had no weight loss.	I [DATE], revealed Resident #35 was o	coded as weighing 168 pounds and
	Review of the Registered Dietician loss of 10.8 percent (%) in 6 month	notes dated 1/31/2022, revealed Residus.	dent #35 had a significant weight
		25/2022 at 3:04 PM, the Interim MDS (ave been coded for a significant weight	

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0677 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	tation, LLC 490 West Poplar Avenue Collierville, TN 38017 e's plan to correct this deficiency, please contact the nursing home or the state survey agency. SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) Provide care and assistance to perform activities of daily living for any resident who is unable.		ident who is unable. ONFIDENTIALITY** 37532 If the facility failed to ensure teeth for 1 of 2 residents (Resident deeth for 1 of 2 residents and to 1 be necessary .Toothbrush . It is medical record .The date and deeth facility on [DATE] with diagnoses rhage, Depression, Anxiety deeth for serious deeth for own natural teeth. If the resident had moderate rown natural teeth. If an ADL self-care performance pendent on staff for oral care BID deeth for oral care BID deeth for oral care BID deeth for oral care deeth for oral deeth for oral deeth deeth failed to document personal deeth failed to document personal deeth failed to document personal defined to document defined to documen

			NO. 0930-0391
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For information on the nursing home's	plan to correct this deficiency, please con	tact the nursing home or the state survey	agency.
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		ion)
F 0677 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	own natural teeth, had dark brown mouth and on her teeth. Resident # During an interview on 2/24/2022 a teeth. Resident #11 confirmed that her brush her teeth. Resident #11 cbeen brushed. Resident #11 stated brought me chap stick and a toothb. During an interview on 2/24/2022 a frequently worked with Resident #1 oral care. CNA #1 confirmed that si	sident's room on 2/23/2022 at 7:57 AN areas noted on her upper teeth, and a #11 confirmed staff did not help her brut t 2:50 PM, Resident #11 was asked if staff brought her a toothbrush and too confirmed that was the first time in about, I was saying yesterday I wish you worush. t 3:04 PM, Certified Nursing Assistant 1. CNA #1 confirmed that Resident #1 he had assisted Resident #11 to brush ted, I usually take the swabs and go a second process of the swabs and go a second process.	white filmy substance was in her ish her teeth daily. staff assisted her with brushing her thpaste on 2/23/2022 and helped ut 3 months since her teeth had ould come back because they (CNA) #1 confirmed she had 1 required assistance to perform her teeth with a toothbrush for the

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NAME OF PROVIDER OR SUPPLIER		STREET ADDRESS, CITY, STATE, ZI 490 West Poplar Avenue	PCODE
Collierville Nursing and Rehabilitat	ion, LLC	Collierville, TN 38017	
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		ion)
F 0684	Provide appropriate treatment and	care according to orders, resident's pre	eferences and goals.
Level of Harm - Minimal harm or potential for actual harm	**NOTE- TERMS IN BRACKETS H	HAVE BEEN EDITED TO PROTECT C	ONFIDENTIALITY** 46047
Residents Affected - Few		cord review, and interview the facility for sampled residents (Resident #4) reviews	
	The findings include:		
	The facility's policy titled, Medicatic ordered .	on Administration, dated 1/1/2021, reve	aled .Administer medication as
	Review of the medical record, revealed Resident #4 was admitted to the facility on [DATE] with diagnoses of Enterocolitis due to Clostridium Difficile, Chronic Respiratory Failure, Peritoneal Abscess, Congestive Heart Failure, Hypertension, Diabetes Mellitus, and Depression.		
	Review of the Physician's Order dated 11/20/2021, revealed .Lomotil Tablet 2.5-0.025 MG [milligram] .Give 1 tablet via PEG [Percutaneous Endo-gastric] -Tube two times a day for Diarrhea .		
	Review of the medication administr only documented as given as order	ration record (MAR) dated 11/1/2021 - red on 11/19/2021-11/28/2021.	11/30/2021, revealed Lomotil was
	Review of the MAR dated 12/1/2021 - 12/31/2021, revealed Lomotil was only documented as given as ordered on 12/2/2021, 12/11/2021 and 12/16/2021.		
	Review of the MAR dated 1/1/2022 - 1/31/2022, revealed the Lomotil was only documented as given as ordered on 1/16/2022 and 1/20/2022.		
	During an interview on 2/25/2022 at 3:28 PM, the Director of Nursing (DON) confirmed staff had not documented Lomotil was administered as ordered. The DON stated, .I should have been notified, and doctor should have been notified and asked to change the order to something else if the pharmacy couget it here. Also, pharmacy should have been notified that the med [medication] had not been delivered Upon further investigation, the med [medication] was placed in the tote on 11/18/2021 to be delivered. she ran out and never got a hard script to renew the med.		
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F 0690 Level of Harm - Minimal harm or potential for actual harm	Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections. 37532			
•		harana dha an an dhean dha dha dha dheadh dh	1. d (d	
Residents Affected - Few	1	bservation, and interview the facility fai elling urinary catheter for 1 of 1 residen		
	The findings include:			
	Review of the medical record, revealed Resident #157 was admitted to the facility with diagnoses of Acut and Chronic Respiratory Failure, Acute Kidney Failure, Chronic Kidney Disease, Seizures, Prostate Canc and Benign Prostatic Hypertrophy.			
	Review of the Physician's Orders d catheter or catheter care.	ated February 2022 revealed there wa	s no order for an indwelling urinary	
	Review of the Treatment Administr Resident #157 received care for the	ation Record (TAR) dated 2/2022, reve e indwelling urinary catheter.	ealed there was no documentation	
	Observation in the resident's room revealed Resident #157 had an ind	on 2/23/2022 at 7:44 AM and 12:02 Pt welling urinary catheter.	M, and on 2/24/2022 at 12:11 PM,	
	During a telephone interview on 2/2 confirmed Resident #157 should ha	25/2022 at 2:50 PM, the interim Minimuave an order for a catheter.	um Data set (MDS) Coordinator	
		t 5:38 PM, the Regional Director of Cli should have an order for the catheter a		

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0791 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Provide or obtain dental services for ***NOTE- TERMS IN BRACKETS H. Based on policy review, medical reservices were provided for 2 of 2 reservices were provided from the Review of the medical record, revealed the Cobservation in the resident's roome natural teeth, dark brown areas were her mouth and on her teeth. Observation and interview in the resown natural teeth, had dark brown amouth and on her teeth. Resident #During an interview on 2/25/2022 aresidents were scheduled for dental seen the dentist. Resident #11 had Review of the medical record, revealed for oral hygiene and had her own natural record review revealed the Medical record review revealed the Medi	ar each resident. AVE BEEN EDITED TO PROTECT Concord review, observation, and interview sidents (Resident #11 and #24) review sidents (Resident #11 and #24) review sidents (Resident #11 and #24) review sidents (Resident #11 was admitted to the prior to or within ninety days of admissaled Resident #11 was admitted to the review Nontraumatic Intracerebral Hemorroplegia Left Side, and Diffuse Traumatic ata Set (MDS) dated [DATE], revealed and on staff for oral hygiene and had here was no documentation that Resident on 2/22/2022 at 10:10 AM and 2:46 PN renoted on her upper teeth, and a white sident's room on 2/23/2022 at 7:57 AM areas noted on her upper teeth, and a white sident's room on 2/23/2022 at 7:57 AM areas noted on her upper teeth, and a set of 11 confirmed staff did not help her brute the 4:34 PM, the Social Worker confirmed the resided in the facility since 6/14/2019. Baled Resident #24 was admitted to the ento Thrive, Dysphagia, Depression, Galloner, and a set of Thrive, Dysphagia, Depression, Galloner, and the set of Thrive	ONFIDENTIALITY** 37532 If, the facility failed to ensure dental red for dental services. If acility on [DATE] with diagnoses thage, Depression, Anxiety Brain Injury. If the resident had moderate rown natural teeth. If #11 had received a dental consult. If Resident #11 had her own the filmy substance was observed in the resh her teeth daily. If it was her responsibility to ensure at Resident #11 had not previously facility on [DATE] with diagnoses astrostomy, Tracheostomy, and unitively intact, dependent on staff the #24 had received a dental consult.

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F 0791 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	During an interview on 2/22/2022 at 2:43 PM, Resident #24 stated she had not been seen by a dentist and she needed to see one. During an interview on 2/25/2022 at 4:45 PM, the Social Worker confirmed the facility did not have documentation that Resident #24 had received dental services. The Social Worker confirmed that residents' who have their own teeth should be checked on for dental needs.		

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	,	Collierville, TN 38017	
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0880	Provide and implement an infection	prevention and control program.	
Level of Harm - Minimal harm or potential for actual harm	35806		
Residents Affected - Many	Based on the Centers for Disease Control and Prevention (CDC) guidelines, policy review, Employee Time Punch Reports, Employee Screening Logs, and interview, the facility failed to implement policies to properly prevent and/or contain COVID-19 when 17 of 110 staff members (Licensed Practical Nurse (LPN) #1, #2, #3, #4, Certified Nursing Assistant (CNA) #1, #2, #3, #4, #5, and #6, Respiratory Therapist (RT) #1, #2, #3, #4, #5, and #6, and Maintenance Staff #1) failed to complete screenings for COVID-19 prior to working on 11 of 34 days (2/12/2022, 2/13/2022, 2/14/2022, 2/15/2022, 2/16/2022, 2/18/2022, 2/19/2022, 2/20/2022, 2/21/2022, and 2/23/2022) reviewed. This had the potential to affect the 54 residents residing in the facility.		
	The findings include:		
	Review of the Centers for Disease Control and Prevention (CDC) document titled, Interim Infection Prevention and Control Recommendations for Healthcare Personnel During the Coronavirus Disease 2019 (COVID-19) Pandemic, updated 9/10/2021, revealed .Establish a process to identify anyone entering the facility, regardless of their vaccination status .so that they can be properly managed .Options could include . individual screening on arrival at the facility .before entering the facility.		
	Review of the facility's policy titled, Coronavirus Testing, revised 2/6/2022, revealed .The facility will screen all staff each shift .for signs and symptoms of COVID-19 .		
	Review of the Employee Time Punch Reports and Employee Screening Logs from 1/24/2022 to 2/26/2022, revealed the following employees worked on the following days and failed to screen for signs and symptoms of COVID-19:		
	a. 2/12/2022 - CNA #1		
	b. 2/13/2022 - LPN #1, LPN #2, and	d RT #1	
	c. 2/14/2022 - RT #2, RT #3, and N	laintenance Staff #1	
	d. 2/15/2022 - RT #1 and RT #3		
	e. 2/16/2022 - CNA #1 and RT #4		
	f. 2/18/2022 - Maintenance Staff #1		
	g. 2/19/2022 - CNA #2, LPN #3, R1	Г#5, and RT #6	
	h. 2/20/2022 - CNA #3, LPN #2, R1	Γ#1, and RT #3	
	i. 2/21/2022 - CNA #4, LPN #4, RT	#2, and RT #4	
	j. 2/22/2022 - CNA #5 and CNA #6		
	(continued on next page)		

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F 0880 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	Employee Screening Logs, the Sch documentation of the employees so	at 8:00 PM, during review of the Employeduler and the Social Services Directoreening prior to working on those days	or confirmed there was no s.