Printed: 05/25/2025 Form Approved OMB No. 0938-0391

| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION     | (XI) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 415008  | (X2) MULTIPLE CONSTRUCTION  A. Building  B. Wing                                  | (X3) DATE SURVEY<br>COMPLETED<br>12/06/2021 |  |
|---|--|---|---|--|
| NAME OF PROVIDER OR SUPPLIER  Greenwood Center          |  | STREET ADDRESS, CITY, STATE, ZI<br>1139 Main Avenue<br>Warwick, RI 02886          | P CODE                                      |  |
| For information on the nursing home's                   | plan to correct this deficiency, please con  | tact the nursing home or the state survey   | agency.                                     |  |
| (X4) ID PREFIX TAG                                      | SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)   |   |   |  |
| F 0658  | Ensure services provided by the nu   | ursing facility meet professional standa  | rds of quality.                             |  |
| Level of Harm - Minimal harm                            | 37158  |   |   |  |
| or potential for actual harm  Residents Affected - Some | Based on record review and staff interview, it has been determined that the facility failed to ensure the services provided by the facility meet professional standards of quality relative to medication administration and following physician's orders for 3 of 9 residents reviewed, Resident ID #s 1, 53, and 62.   |   |   |  |
|   | Findings are as follows:  According to Mosby's 4th Edition, Fundamentals of Nursing, page 314 states, The physician is responsible for directing medical treatment, Nurses are obligated to follow physician's orders unless they believe the orders are in error or would harm the clients.   |   |   |  |
|   | 1. Record review for Resident ID #1 revealed s/he was readmitted to the facility in September of 2021 with diagnoses including, but not limited to, hypertension (high blood pressure), end stage renal disease (a condition where the kidneys no longer function on a permanent basis), and acute on chronic diastolic heart failure (inability of the heart to pump adequately). |   |   |  |
|   | Record review of the resident's physician orders revealed the following:   |   |   |  |
|   | - Amplodipine (a medication to treat high blood pressure) 10 mg (milligram) by mouth one time a day for hypertension, hold for systolic blood pressure less than 100; heart rate less than 60, dated 9/3/2021  |   |   |  |
|   |  | nigh blood pressure) 18.75 mg by mout<br>s than 100; heart rate less than 60, dat |   |  |
|   | Record review of the November 2021 Medication Administration Record (MAR) revealed on the following date that Amlodipine and Carvedilol were held by the nurse and the parameters were not followed:   |   |   |  |
|   | -11/3/2021 blood pressure (BP) 13  | 7/67, heart rate (HR) 60  |   |  |
|   | <ol> <li>Record review for Resident ID #53 revealed s/he was admitted to the facility in June of 2019 with<br/>diagnoses including, but not limited to, chronic kidney disease, type 2 diabetes mellitus, hypertension, le<br/>blindness, and paroxysmal atrial fibrillation (an irregular, often rapid heart rate that commonly causes po<br/>blood flow).</li> </ol>             |   |   |  |
|   | (continued on next page)   |   |   |  |
|   |  |   |   |  |
|   |  |   |   |  |

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

FORM CMS-2567 (02/99) Previous Versions Obsolete Event ID:

Facility ID: 415008

If continuation sheet Page 1 of 17

| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 415008  | (X2) MULTIPLE CONSTRUCTION  A. Building  B. Wing  | (X3) DATE SURVEY<br>COMPLETED<br>12/06/2021  |
|--|--|---|--|
| NAME OF PROVIDER OR SUPPLIER  Greenwood Center   |  | STREET ADDRESS, CITY, STATE, ZI<br>1139 Main Avenue<br>Warwick, RI 02886  | P CODE   |
| For information on the nursing home's  | plan to correct this deficiency, please con  | tact the nursing home or the state survey   | agency.  |
| (X4) ID PREFIX TAG   | SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)   |   | on)  |
| F 0658  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Some | -Amlodipine give 5 mg by mouth in -Apixaban (a medication to thin the 8/15/2019  -Artificial Tears Solution (eye drops dry eyes, dated 11/10/2021  -Bupropion (a medication to treat described of the control of the con | sed to treat a bacterial infection) 0.3 % surgery/continue for 3 weeks after surgrop in left eye three times a day for pre (a medication used to treat certain corll 1 drop in left eye three times a day for | p in both eyes four times a day for e morning, dated 8/15/2019 (15/2019) dated 11/14/2019 gree times a day for pain, dated 12:00 PM dose, dated 12/29/2020 gast, 7:00 AM dose, dated 12/29/2020 geye) 0.4 % instill 1 drop in right dated 10/15/2021 gree a day for pre surgery for 3 grey, dated 10/15/2021 grey, dated 10/15/2021 grey, dated 10/15/2021 grey for 3 days/post-surgery for diditions of the eye caused by a pre surgery for 3 |
|  | days/post-surgery for 3 weeks, date (continued on next page)   | ,   |  |

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|---|--|--|---|--|
| NAME OF PROVIDER OR SUPPLIER                                      |  | STREET ADDRESS, CITY, STATE, ZI                  | P CODE                                      |  |
| Greenwood Center  |  | 1139 Main Avenue<br>Warwick, RI 02886            |   |  |
| For information on the nursing home's                             | plan to correct this deficiency, please con  | tact the nursing home or the state survey        | agency.                                     |  |
| (X4) ID PREFIX TAG  | SUMMARY STATEMENT OF DEFICIENCIES  (Each deficiency must be preceded by full regulatory or LSC)  |  | on)   |  |
| F 0658  Level of Harm - Minimal harm or potential for actual harm | -Renvela (a medication to treat increased levels of phosphorus) give 1600 mg by mouth with meals for phosphorus control, dated 8/19/2021  -Renvela give 2400 mg by mouth with meals for phosphorus control, dated 9/7/2021 |  |   |  |
| Residents Affected - Some   | -Renvela 3200 MG by mouth with r   | neals for phosphorus control, dated 10           | /12/2021                                    |  |
|   | Record review of the September 2021 MAR revealed on the following dates these medications were radministered per the physician's order:  |  |   |  |
|   | Amlodipine   |  |   |  |
|   | -9/14 and 9/25/2021  |  |   |  |
|   | Apixaban   |  |   |  |
|   | -9/14/2021   |  |   |  |
|   | Bupropion  |  |   |  |
|   | -9/14 and 9/25/2021  |  |   |  |
|   | Carvedilol   |  |   |  |
|   | -AM dose, 9/14 and 9/25/2021   |  |   |  |
|   | Gabapentin   |  |   |  |
|   | -8:00 AM dose, 9/9, 9/11, 9/14, 9/1  | 8, 9/28, and 9/30/2021                           |   |  |
|   | Humalog Insulin  |  |   |  |
|   | -12:00 PM dose, 9/4 and 9/9/2021   |  |   |  |
|   | Ketorolac drops  |  |   |  |
|   | -9:00 AM dose, 9/16 and 9/18/2021  |  |   |  |
|   | Renvela  |  |   |  |
|   | -11:30 AM dose, 9/4, 9/7, 9/9, 9/11/2021   |  |   |  |
|   | Record review of the September 2021 MAR revealed on the following dates these medications were not administered per the physician's order:   |  |   |  |
|   | Amlodipine   |  |   |  |
|   | -10/15/2021  |  |   |  |
|   | (continued on next page)   |  |   |  |

| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 415008   | (X2) MULTIPLE CONSTRUCTION  A. Building  B. Wing | (X3) DATE SURVEY<br>COMPLETED<br>12/06/2021 |  |
|---|---|--|---|--|
| NAME OF PROVIDER OR SUPPLIER                        |   | STREET ADDRESS, CITY, STATE, ZIP CODE            |   |  |
| Greenwood Center                                    |   |  |   |  |
| For information on the nursing home's               | plan to correct this deficiency, please con   | tact the nursing home or the state survey        | agency.                                     |  |
| (X4) ID PREFIX TAG                                  | SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)                    |  | on)   |  |
| F 0658  | Carvedilol  |  |   |  |
| Level of Harm - Minimal harm or                     | -10/16/2021   |  |   |  |
| potential for actual harm                           | Gabapentin  |  |   |  |
| Residents Affected - Some                           | -8:00 AM dose, 10/2,10/4, 10/7, 10  | /9, 10/16, 10/18, 10/23, 10/26, and 10/          | 27/2021                                     |  |
|   | Humalog Insulin   |  |   |  |
|   | -7:00 AM dose, 10/4, 10/18, and 10/26/2021  |  |   |  |
|   | Ketorolac drops   |  |   |  |
|   | -9:00 AM dose, 10/2, 10/4, 10/9, 10/12, 10/16, 10/18, 10/21, and 10/23/2021   |  |   |  |
|   | Ofloxacin drops   |  |   |  |
|   | -9:00 AM dose, 10/2, 10/4, 10/9, 10/12, 10/16, 10/18, 10/21, 10/23, 10/26, 10/28, and 10/30/2021  |  |   |  |
|   | Prednisolone drops  |  |   |  |
|   | -9:00 AM dose, 10/2, 10/4, 10/9, 10   | 0/12, 10/16, 10/18, 10/21, 10/23, 10/26          | , 10/28, and 10/30/2021                     |  |
|   | Renvela   |  |   |  |
|   | -7:30 AM dose, 10/2, 10/4, 10/7, 10   | 0/9, 10/16, 10/18, 10/23, 10/26, and 10          | /27/2021                                    |  |
|   | Renvela   |  |   |  |
|   | -11:30 AM dose, 10/28/2021  |  |   |  |
|   | Record review of the November 2021 MAR revealed on the following dates these medications were not administered per the physician's order: |  |   |  |
|   | Amlodipine  |  |   |  |
|   | -11/9 and 11/16/2021  |  |   |  |
|   | Apixaban  |  |   |  |
|   | -11/9 and 11/16/2021  |  |   |  |
|   | Artificial Tears  |  |   |  |
|   | -11:00 AM dose, 11/16, 11/18, 11/20, and 11/24/2021   |  |   |  |
|   | Bupropion   |  |   |  |
|   | (continued on next page)  |  |   |  |
|   |   |  |   |  |

| STREET ADDRESS, CITY, STATE, 2IP CODE   1138 Main Avenue Warnick, RI 02886  | STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION       | (XI) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 415008   | (X2) MULTIPLE CONSTRUCTION  A. Building  B. Wing              | (X3) DATE SURVEY<br>COMPLETED<br>12/06/2021 |
|---|---|---|---|---|
| (XA) ID PREFIX TAC  SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)  11/9 and 11/16/2021  Carvedilol -11/9 and 11/18/2021  Ferrous Sulfate -11/9 and 11/18/2021  Gabapentin -6:00 AM dose, 11/2, 11/6, 11/11, 11/18, 11/20, 11/27, and 11/30/2021  Gabapentin -12:00 PM dose, 11/7, 11/16, and 11/18/2021  Humalog -12:00 PM dose, 11/7, 11/16, 11/18 and 11/20/2021  Humalog -5:00 PM dose, 11/7/2021  Ketorolac -9:00 AM dose, 11/2/2021  Oftoxacin Solution -9:00 AM dose, 11/2/2021  Prednisolone Acetate -9:00 AM dose, 11/2/2021  Renvela -7:30 AM dose, 11/2, 11/6, 11/9, 11/11, 11/16, 11/18, 11/20, 11/27 and 11/30/2021  Renvela |   |   | 1139 Main Avenue  |   |
| (Each deficiency must be preceded by full regulatory or LSC identifying information)  F 0658 Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Some  Ferrous Sulfate -11/9 and 11/16/2021  Gabapentin -6:00 AM dose, 11/2, 11/6, 11/11, 11/16, 11/18, 11/20, 11/27, and 11/30/2021  Gabapentin -12:00 PM dose, 11/7, 11/16, and 11/18/2021  Humalog -12:00 PM dose, 11/7, 11/16, 11/18 and 11/20/2021  Humalog -5:00 PM dose, 11/7/2021  Ketorolac -9:00 AM dose, 11/2/2021  Officxacin Solution -9:00 AM dose, 11/2 and 11/20/2021  Prednisolone Acetate -9:00 AM dose, 11/2/2021  Renvela -7:30 AM dose, 11/2, 11/6, 11/9, 11/11, 11/16, 11/18, 11/20, 11/27 and 11/30/2021       | For information on the nursing home's                     | plan to correct this deficiency, please con   | tact the nursing home or the state survey                     | agency.                                     |
| Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Some  Carvedilol -11/9 and 11/16/2021 Ferrous Sulfate -11/9 and 11/16/2021 Gabapentin -6:00 AM dose, 11/2, 11/6, 11/11, 11/16, 11/18, 11/20, 11/27, and 11/30/2021 Gabapentin -12:00 PM dose, 11/7, 11/16, and 11/18/2021 Humalog -12:00 PM dose, 11/7, 11/16, 11/18 and 11/20/2021 Humalog -5:00 PM dose, 11/7/2021 Ketorolac -9:00 AM dose, 11/2/2021 Offioxacin Solution -9:00 AM dose, 11/2 and 11/20/2021 Prednisolone Acetate -9:00 AM dose, 11/2/2021 Renvela -7:30 AM dose, 11/2, 11/6, 11/9, 11/11, 11/16, 11/18, 11/20, 11/27 and 11/30/2021 Renvela  | (X4) ID PREFIX TAG  |   |   |   |
| (continued on next page)  | Level of Harm - Minimal harm or potential for actual harm | Carvedilol -11/9 and 11/16/2021 Ferrous Sulfate -11/9 and 11/16/2021 Gabapentin -6:00 AM dose, 11/2, 11/6, 11/11, 1 Gabapentin -12:00 PM dose, 11/7, 11/16, and 1 Humalog -12:00 PM dose, 11/7, 11/16, 11/18 Humalog -5:00 PM dose, 11/7/2021 Ketorolac -9:00 AM dose, 11/2/2021 Ofloxacin Solution -9:00 AM dose, 11/2 and 11/20/202 Prednisolone Acetate -9:00 AM dose, 11/2/2021 Renvela -7:30 AM dose, 11/2, 11/6, 11/9, 11 Renvela -11:30 AM dose, 11/7 and 11/16/20 | 1/18/2021  and 11/20/2021  21  21  21  21  21  21  21  21  21 |   |

|   |  |   | NO. 0936-0391                               |
|---|--|---|---|
| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION               | (XI) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 415008  | (X2) MULTIPLE CONSTRUCTION  A. Building  B. Wing                                  | (X3) DATE SURVEY<br>COMPLETED<br>12/06/2021 |
| NAME OF PROVIDER OR SUPPLII                                       | NAME OF PROVIDER OR SUPPLIER   |   | P CODE                                      |
| Greenwood Center  |  | 1139 Main Avenue<br>Warwick, RI 02886   |   |
| For information on the nursing home's                             | plan to correct this deficiency, please con  | tact the nursing home or the state survey   | agency.                                     |
| (X4) ID PREFIX TAG  | SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)   |   |   |
| F 0658  Level of Harm - Minimal harm or potential for actual harm | 3. Record review for Resident ID #62 revealed s/he was admitted to the facility in October of 2021 with diagnoses including, but not limited to, acute on chronic diastolic congestive heart failure, atrial fibrillation, and acute and chronic respiratory failure unspecified whether with hypoxia (absence of enough oxygen in the tissues to sustain bodily functions) or hypercapnia (excessive carbon dioxide in the blood stream). |   |   |
| Residents Affected - Some   | Record review of the resident's phy  | sician orders revealed the following:   |   |
|   |  | excess fluid) give 2 mg by mouth in the blood pressure less than 50, dated 11     |   |
|   |  | used to treat high blood pressure) 12.5<br>nigh blood pressure), dated 10/26/2021 |   |
|   | -Metoprolol Tartrate (a medication used to treat high blood pressure) 12.5 mg by mouth every morning and at bedtime for heart Record review of the September 2021 MAR revealed on the following dates these medications were not administered per the physician's order: rate, dated 11/26/2021  |   |   |
|   | Record review of the November 2021 MAR revealed that the Bumetanide was not administered per the parameters on:  |   |   |
|   | -11/4/2021, blood pressure 92/59   |   |   |
|   | Record review of the November 2021 MAR revealed on the following dates the metoprolol was held by the nurse and not administered to the resident. There were no parameters to hold this medication   |   |   |
|   | -11/1/2021 bedtime dose  |   |   |
|   | -11/2/2021 morning dose and bedt   | ime dose  |   |
|   | -11/4/2021 morning dose and bedt   | ime dose  |   |
|   | -11/6/2021 morning dose and bedt   | ime dose  |   |
|   | -11/7/2021 morning dose and bedt   | ime dose  |   |
|   | -11/9/2021 morning dose  |   |   |
|   | -11/10/2021 morning dose and bed   | Itime dose  |   |
|   | -11/11/2021 bedtime dose   |   |   |
|   | -11/13/2021 morning dose and bed   | Itime dose  |   |
|   | -11/14/2021 morning dose   |   |   |
|   | -11/15/2021 bedtime dose   |   |   |
|   | (continued on next page)   |   |   |
|   |  |   |   |
|   |  |   |   |

| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 415008   | (X2) MULTIPLE CONSTRUCTION  A. Building  B. Wing  | (X3) DATE SURVEY<br>COMPLETED<br>12/06/2021                       |
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| NAME OF PROVIDER OR SUPPLIER  Greenwood Center   |   | STREET ADDRESS, CITY, STATE, ZI<br>1139 Main Avenue<br>Warwick, RI 02886  | P CODE  |
| For information on the nursing home's  | plan to correct this deficiency, please con   | l<br>tact the nursing home or the state survey  | agency.   |
| (X4) ID PREFIX TAG   | SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)  |   | on)   |
| F 0658  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Some | -11/17/2021 bedtime dose -11/18/2021 bedtime dose -11/19/2021 morning dose and bed -11/22/2021 morning dose -11/25/2021 morning dose and bed During an interview on 12/6/2021 a mentioned residents with the Center | Itime dose  Itime dose  It 10:54 AM and again at approximately  or Nurse Executive, she could not expla  dditionally, she acknowledged that the | v 1:30 PM regarding the above<br>ain why the medications were not |

|   |  |   | 10. 0930-0391                               |  |
|---|--|---|---|--|
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| NAME OF PROVIDER OR SUPPLII                                       |  | STREET ADDRESS, CITY, STATE, Z  | IP CODE                                     |  |
| Greenwood Center  |  | 1139 Main Avenue<br>Warwick, RI 02886   |   |  |
| For information on the nursing home's                             | plan to correct this deficiency, please con  | tact the nursing home or the state survey   | agency.                                     |  |
| (X4) ID PREFIX TAG  | SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)   |   | ion)  |  |
| F 0690  Level of Harm - Minimal harm or potential for actual harm | Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections.  41729  |   |   |  |
| Residents Affected - Some   | Based on record review and staff interview, it has been determined that the facility failed to provide appropriate treatment and services for care of a resident with a fistula of the intestine for 1 of 1 sample resident reviewed, Resident ID #37.   |   |   |  |
|   | Finding are as follows:  |   |   |  |
|   | Record review of the facility's policy dated 6/1/2021 and titled Intake and Output states in part, output amounts including: 3.3 Drainage, or other output .7.Document: 7.1 .output totals in patie record .   |   |   |  |
|   | Record review for the resident revealed s/he was admitted to the facility in October of 2021 and diagnoses which include, but are not limited to, fistula of the intestine (an abnormal opening in or intestines that allows the contents to leak) and Crohn's disease (an inflammatory bowel disease causes inflammation of the digestive tract). |   |   |  |
|   |  | n's order dated 10/6/2021 which states<br>r [liter/24 hour] period contact MD [me |   |  |
|   |  | lministration Record (TAR) for Novembent's fistula output on the following date   |   |  |
|   | -11/11: 7:00 AM-3:00 PM and 11:0   | 0 PM-7:00 AM  |   |  |
|   | -11/13: 11:00 PM-7:00 AM   |   |   |  |
|   | -11/14: 11:00 PM-7:00 AM   |   |   |  |
|   | -11/16: 3:00 PM-11:00 PM and 11:00 PM-7:00 AM  |   |   |  |
|   | -11/17: 11:00 PM-7:00 AM   |   |   |  |
|   | -11/18: 7:00 AM-3:00 PM  |   |   |  |
|   | -11/23: 7:00 AM-3:00 PM  |   |   |  |
|   | Record review of the TAR for October 2021 failed to reveal that the facility monitored the resident's fistula output on the following dates and times:   |   |   |  |
|   | - 10/6: 11:00 PM-7:00 AM   |   |   |  |
|   | - 10/7: 11:00 PM-7:00 AM   |   |   |  |
|   | (continued on next page)   |   |   |  |
|   |  |   |   |  |
|   |  |   |   |  |

| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION  | (XI) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 415008  | (X2) MULTIPLE CONSTRUCTION  A. Building  B. Wing  | (X3) DATE SURVEY<br>COMPLETED<br>12/06/2021             |
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| NAME OF PROVIDER OR SUPPLIER  Greenwood Center   |  | STREET ADDRESS, CITY, STATE, ZI<br>1139 Main Avenue<br>Warwick, RI 02886  | P CODE  |
| For information on the nursing home's  | plan to correct this deficiency, please con  | tact the nursing home or the state survey   | agency.   |
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| F 0690  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Some | resident's fistula output was not mo During a surveyor interview on 12/6   | :00 PM-7:00 AM 6/2021 at 9:09 AM with the nurse, Staff onitored on the above-mentioned dates 6/2021 at 10:56 AM with the Center Nu nitor and document the resident's fistul | and times as ordered. rse Executive, she indicated that |

|  |  |   | No. 0938-0391                               |
|--|--|---|---|
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| NAME OF PROVIDER OR SUPPLIE                          | NAME OF PROVIDER OR SUPPLIER   |   | P CODE                                      |
| Greenwood Center                                     |  | 1139 Main Avenue<br>Warwick, RI 02886                     |   |
| For information on the nursing home's                | plan to correct this deficiency, please con  | tact the nursing home or the state survey                 | agency.                                     |
| (X4) ID PREFIX TAG                                   | SUMMARY STATEMENT OF DEFIC   | CIENCIES<br>full regulatory or LSC identifying informati  | on)   |
| F 0692   | Provide enough food/fluids to main   | tain a resident's health.                                 |   |
| Level of Harm - Minimal harm or                      | 37158  |   |   |
| potential for actual harm  Residents Affected - Some | Based on record review and staff interview, it has been determined that the facility failed to ensure that resident is offered sufficient fluid intake to maintain proper hydration for 1 of 3 sample residents reviewe a fluid restriction, Resident ID #62.  |   |   |
|  | Findings are as follows:   |   |   |
|  | Record review revealed the resident was admitted to the facility in October of 2021 with diagnoses including but not limited to, acute on chronic diastolic congestive heart failure (inability of the heart to pump adequately), atrial fibrillation (an irregular, often rapid heart rate that commonly causes poor blood flow) and acute and chronic respiratory failure unspecified whether with hypoxia (absence of enough oxygen in the tissues to sustain bodily functions) or hypercapnia (excessive carbon dioxide in the blood stream).  Record review revealed a physician's order dated 10/26/2021 which states, Monitor Daily Fluid Restriction Total 1500 ml [milliliters] (must match diet order); 1080 ml Dietary/420 ml Nursing Breakfast tray 360 ml; Free Fluids day shift 120 ml; lunch tray 360 ml; Free Fluids Evening Shift 120 ml; Dinner tray 360 ml; Free Fluids Night Shift 180 ml. every shift for fluid restriction  Review of the October, November, and December 2021 Medication Administration Records (MAR) revealed the facility failed to follow the resident's fluid restriction, allowing the resident to exceed 1500 ml of fluid daily on the following dates: |   |   |
|  |  |   |   |
|  |  |   |   |
|  | -10/30 total fluid intake 1520 ml  |   |   |
|  | -11/18 total fluid intake 1600 ml  |   |   |
|  | -11/22 total fluid intake 1620 ml  |   |   |
|  | -11/25 total fluid intake 1620ml   |   |   |
|  | -11/28 total fluid intake 2190 ml  |   |   |
|  | -11/29 total fluid intake 1650 ml  |   |   |
|  | -11/30 total fluid intake 1650 ml  |   |   |
|  | -12/2 total fluid intake 1530 ml  During a surveyor interview on 12/6 the resident's fluid restriction order   | 6/2021 at 2:52 PM with the nurse, Staff was not followed. | B, she was unable to explain why            |
|  |  |   |   |
|  |  |   |   |
|  |  |   |   |

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION          | (XI) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:   | (X2) MULTIPLE CONSTRUCTION   | (X3) DATE SURVEY COMPLETED        |  |
|---|--|--|-----------------------------------|--|
| AND PLAN OF CORRECTION                                    | 415008   | A. Building  | 12/06/2021                        |  |
|   | 413006   | B. Wing  | 12/00/2021                        |  |
| NAME OF PROVIDER OR SUPPLII                               | ER   | STREET ADDRESS, CITY, STATE, ZI  | P CODE                            |  |
| Greenwood Center  |  | 1139 Main Avenue   |                                   |  |
|   |  | Warwick, RI 02886  |                                   |  |
| For information on the nursing home's                     | plan to correct this deficiency, please con  | tact the nursing home or the state survey  | agency.                           |  |
| (X4) ID PREFIX TAG  | SUMMARY STATEMENT OF DEFICIENCIES  |  |                                   |  |
|   | (Each deficiency must be preceded by   | full regulatory or LSC identifying informati   | on)                               |  |
| F 0694  | Provide for the safe, appropriate ac   | dministration of IV fluids for a resident v  | when needed.                      |  |
| Level of Harm - Minimal harm or potential for actual harm | 41729  |  |                                   |  |
| Residents Affected - Some                                 | resident who is receiving parentera  | nterview, it has been determined that that the<br>Il nutrition is administered consistent wi<br>ysician orders for 1 of 1 sample resider | ith professional standards of     |  |
|   | Findings are as follows:   |  |                                   |  |
|   | Record review of the facility's policy   | y titled The Nurses' Infusion Manual for   | Post-Acute Care Facilities states |  |
|   | transparent dressing is dated, clea  | s Device (CVAD) Dressing Change .Go<br>n, dry, and intact, the admission dressing  | ng change may be omitted and      |  |
|   |  | on the dressing label. 1.1.1.1 Upper all<br>ents must be completed .1.2 At least w   |                                   |  |
|   | Record review for this resident revealed s/he was admitted to the facility in October of 2021 and has  |  |                                   |  |
|   | diagnoses which include but are not limited to moderate protein-calorie malnutrition (a nutritional status in which reduced availability of nutrients leads to changes in body composition and function) and Crohn's disease (an inflammatory bowel disease that causes inflammation of the digestive tract).                                |  |                                   |  |
|   | Record review revealed a Continuity of Care form from the hospital dated 10/5/2021 states in part Pt [patient] has a dbl picc [double lumen, Peripherally Inserted Central Catheter, intravenous access that can be used to  |  |                                   |  |
|   | give medications or liquid nutrition through the vein] in left upper arm, dressing due to be change on the 9th [10/9/2021].  |  |                                   |  |
|   | Further record review of the progress notes failed to reveal evidence that the catheter site dressing was changed on 10/9/2021 as indicated on the Continuity of Care Form. Additional, record review of the progress notes failed to reveal evidence that the external catheter length and upper arm circumference was measured as ordered. |  |                                   |  |
|   | Record review revealed the following   | ng physician's orders:   |                                   |  |
|   |  | tal Parenteral Nutrition, the feeding of rentration .Use 71 ml/hr [milliliter/hour] on .   |                                   |  |
|   | <ul> <li>- 10/6/2021 which states Change Catheter Site Transparent Dressing. Indicate external catheter length and<br/>upper arm circumference .Notify practitioner if the external length has changed since last measurement<br/>every evening shift every Wednesday .</li> </ul>   |  |                                   |  |
|   | Record review of the October Medication Administration Records (MAR) failed to reveal evidence that the resident's catheter site dressing was changed on 2 of 4 opportunities or that the catheter length of his/her PICC line and upper arm circumference was measured on 3 of 4 opportunities.   |  |                                   |  |
|   | (continued on next page)   |  |                                   |  |
|   |  |  |                                   |  |
|   |  |  |                                   |  |
|   |  |  |                                   |  |

|  |  |  | No. 0930-0391                               |
|--|--|--|---|
| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION  | (XI) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 415008  | (X2) MULTIPLE CONSTRUCTION  A. Building B. Wing                                | (X3) DATE SURVEY<br>COMPLETED<br>12/06/2021 |
| NAME OF PROVIDER OR SUPPLIER  Greenwood Center   |  | STREET ADDRESS, CITY, STATE, Zi<br>1139 Main Avenue<br>Warwick, RI 02886       | P CODE                                      |
| For information on the nursing home's  | plan to correct this deficiency, please con  | l<br>tact the nursing home or the state survey                                 | agency.                                     |
| (X4) ID PREFIX TAG   | SUMMARY STATEMENT OF DEFIC   | CIENCIES<br>full regulatory or LSC identifying informat                        | ion)  |
| F 0694  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Some | dressing was changed on 3 of 4 op circumference was measured on 3  During a surveyor interview on 12/6 | 6/2021 at 11:17 AM with the Center Nu<br>site dressing to be changed weekly an | of his/her PICC line and upper arm          |
|  |  |  |   |

| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION       | (XI) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 415008   | (X2) MULTIPLE CONSTRUCTION  A. Building  B. Wing  | (X3) DATE SURVEY<br>COMPLETED<br>12/06/2021 |  |
|---|---|---|---|--|
| NAME OF DROVIDED OD SUDDIU                                |   | STREET ADDRESS CITY STATE 71  | D CODE                                      |  |
| NAME OF PROVIDER OR SUPPLIER                              |   | STREET ADDRESS, CITY, STATE, ZIP CODE  1139 Main Avenue   |   |  |
| Greenwood Center  |   | Warwick, RI 02886   |   |  |
| For information on the nursing home's                     | plan to correct this deficiency, please con   | tact the nursing home or the state survey a   | agency.                                     |  |
| (X4) ID PREFIX TAG  | SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)  |   |   |  |
| F 0757  | Ensure each resident's drug regime  | Ensure each resident's drug regimen must be free from unnecessary drugs.  |   |  |
| Level of Harm - Minimal harm or potential for actual harm | 37158   | 37158   |   |  |
| Residents Affected - Some                                 | Based on record review and staff interview, it has been determined that the facility failed to ensure a resident's drug regimen is free from unnecessary drugs for 2 of 9 residents reviewed for unnecessary medications, Resident ID #s 1 and 68.  |   |   |  |
|   | Findings are as follows:  |   |   |  |
|   | 1. Record review revealed Resident ID #1 was admitted to the facility in June of 2018. S/he has current diagnoses which include, but are not limited to, hypertension (high blood pressure), chronic and acute diastolic (congestive) heart failure (a chronic condition in which the heart doesn't pump blood as well as it should). |   |   |  |
|   | Review of the resident's November 2021 Medication Administration Record (MAR) revealed an order for:  |   |   |  |
|   | Carvedilol [a medication used to treat high blood pressure and heart failure] Tablet 6.25 mg [milligrams] Give 18.75 mg by mouth two times a day for HTN [hypertension] Hold for systolic BP [blood pressure] < [less than] 100; HR [heart rate] <60  |   |   |  |
|   | Additional review of the resident's MAR revealed the following:   |   |   |  |
|   | -On the evening of 11/10/2021 his/her HR was 58 and s/he was administered Carvedilol 18.75 mg.  |   |   |  |
|   | -On the morning of 11/13/2021 his/  | On the morning of 11/13/2021 his/her HR was 59 and s/he was administered Carvedilol 18.75 mg.                     |   |  |
|   | -On the evening of 11/15/2021 his/  | of 11/15/2021 his/her HR was 59 and s/he was administered Carvedilol 18.75 mg.                                    |   |  |
|   |   | ne resident's physician on 12/6/2021 at 1:51 PM, she indicated she would have followed the parameters as ordered. |   |  |
|   | During an interview with the Center Nurse Executive on 12/6/2021 at 1:26 PM, she acknowled had administered medications to the resident outside of the parameters.  |   |   |  |
|   | 2. Record review revealed Resident ID #68 was admitted to the facility in February of 2018. S/he has current diagnoses which include, but are not limited to, adjustment disorder with anxiety, visual hallucinations, psychotic disorder with delusions and dementia.  |   |   |  |
|   | 10/7/2021 that states in part, .[resid  | othly pharmacy Consultation Report revident] receives .MONTELUKAST [a med<br>BEDTIME, and has a diagnosed psych   | lication used to treat allergies and        |  |
|   | Recommendation:   |   |   |  |
|   | (continued on next page)  |   |   |  |
|   |   |   |   |  |
|   |   |   |   |  |
|   |   |   |   |  |

| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 415008  | (X2) MULTIPLE CONSTRUCTION  A. Building  B. Wing   | (X3) DATE SURVEY<br>COMPLETED<br>12/06/2021  |
|--|--|--|--|
| NAME OF PROVIDER OR SUPPLIER  Greenwood Center   |  | STREET ADDRESS, CITY, STATE, ZIP CODE  1139 Main Avenue Warwick, RI 02886  |  |
| For information on the nursing home's n  | lan to correct this deficiency please con  | tact the nursing home or the state survey  | agency   |
| (X4) ID PREFIX TAG   | SUMMARY STATEMENT OF DEFIC   | <u> </u>   |  |
| F 0757  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Some | Please evaluate this medication as (e.g., agitation, aggressive behavior insomnia, irritability, restlessness, as severity of psychiatric condition. If a time.  Additional review of the October phyphysician had dated the form as be above WITH THE FOLLOWING MC documented to: D/C [discontinue] Mc Review of the resident's MARs from Montelukast 10 mg daily, despite the During an interview with the Unit Mc resident had continued to receive Mc discontinued on 10/14/2021.  During an interview with the resident had continued with the resident had continued to receive Mc discontinued on 10/14/2021. | contributing to a worsening or develop r/hostility, anxiousness, depression, dr sleepwalking, dream abnormalities, suitappropriate, please consider discontinuarmacy Consultation Report revealed ing reviewed, checked the box next to DDIFICATION(S). and on the line next montelukast on the form, and signed the contribution of the discontinuary and the doctor's order to discontinuary the meaning of the doctor's order to discontinuary. The montelukast 10mg daily after the physical contribution on 12/6/2021 at 10:35 Aution would have been discontinued as | ment of this individual's behaviors eam abnormalities, hallucinations, cidal thinking and behavior) or ing Montelukast Sodium at this on 10/14/2021, the resident's I accept the recommendation(s) to modifications the physician e form.  ed s/he continued to receive dication on 10/14/2021.  was unable to explain why the ian had ordered for it to be  M, she indicated she would have |

|  |   |  | NO. 0936-0391                               |
|--|---|--|---|
| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION  | (XI) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 415008   | (X2) MULTIPLE CONSTRUCTION  A. Building  B. Wing                                   | (X3) DATE SURVEY<br>COMPLETED<br>12/06/2021 |
| NAME OF PROVIDER OR SUPPLIER  Greenwood Center       |   | STREET ADDRESS, CITY, STATE, ZIP CODE  1139 Main Avenue Warwick, RI 02886          |   |
| For information on the nursing home's                | plan to correct this deficiency, please con   | tact the nursing home or the state survey  | agency.                                     |
| (X4) ID PREFIX TAG                                   | SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)  |  |   |
| F 0760   | Ensure that residents are free from significant medication errors.  |  |   |
| Level of Harm - Minimal harm or                      | 44058   |  |   |
| potential for actual harm  Residents Affected - Some | Based on record review and staff interview, it has been determined that the facility failed to ensure residents are free of significant medication errors for 1 of 9 residents selected for medication regimen review, Residen ID #53.  |  |   |
|  | Findings are as follows:  |  |   |
|  | Record review revealed the resident was admitted to the facility in September of 2019 with diagnoses including, but not limited to, type 2 diabetes mellitus (a condition resulting from insufficient production of insulin), diabetic retinopathy (an eye condition that causes changes to the blood vessels in the tissues at the back of the eye (retina), which can lead to blurry or dark areas of vision and blindness), end stage renal disease (a condition in which a person's kidney ceases functioning on a permanent basis leading to the need for a regular course of long-term dialysis) and atrial fibrillation (an irregular heartbeat that can lead to blood clots, stoke, and heart failure.)  Record review revealed the resident receives dialysis (a procedure to remove waste products and excess fluids from the blood when the kidneys stop working properly) three days a week, every Tuesday, Thursday, and Saturday. |  |   |
|  |   |  |   |
|  | Record review of the physician's orders revealed the following:   |  |   |
|  | Humalog insulin [medication used to lower high blood sugar levels], inject 6 unit subcutaneously in the morning after breakfast, 7:00 AM dose, dated 12/29/2020  Humalog insulin, inject 6 unit subcutaneously one time a day with lunch, 12:00 PM dose, dated 12/29/2020   |  |   |
|  |   |  |   |
|  | Humalog insulin, inject 6 unit subcu  | utaneously one time a day with dinner,   | 5:00 PM dose, dated 12/29/2020              |
|  | Apixaban (a medication to prevent blood clots from forming), give 5 mg (milligrams) by mouth in the morning for anticoagulant, dated 8/5/2019   |  |   |
|  | Ketorolac Tromethamine Solution 0.4 % (a medication used to treat conditions of the eye), instill 1 drop in left eye three times a day for pre surgery for 3 days/post-surgery 3 weeks, dated 10/1/2021   |  |   |
|  | Ketorolac Tromethamine Solution 0.4 %, instill 1 drop in right eye three times a day for pre surgery for 3 days/post-surgery 3 weeks, dated 10/15/2021  |  |   |
|  |   | ation used to treat bacterial infections o<br>days/post-surgery 3 weeks, dated 10/ |   |
|  | Ofloxacin Solution 0.3 %, instill 1 d weeks, dated 10/15/2021   | rop in right eye three times a day for pr  | e surgery 3 days/post-surgery 3             |
|  | (continued on next page)  |  |   |
|  |   |  |   |

| २   | STREET ADDRESS, CITY, STATE, ZI  |  |
|---|--|--|
|   | ,,,,   | P CODE   |
|   | 1139 Main Avenue<br>Warwick, RI 02886  |  |
| lan to correct this deficiency, please cont   | tact the nursing home or the state survey  | agency.  |
| SUMMARY STATEMENT OF DEFICIENCIES  (Each deficiency must be preceded by full regulatory or LSC identifying information) |  |  |
|   |  | immation of the eyes), instill 1 drop weeks, dated 10/1/2021 times a day for pre surgery for 3 (MAR) revealed on the following cician's order:   |
|   | Prednisolone Acetate Suspension of in left eye three times a day for prediction of the September 20 dates these medications were signed Humalog insulin, 12 PM dose 9/4 and 9/9  Apixaban -9/14  Record review of the October 2021 administered per the physician's ord Humalog insulin, 7AM dose -10/18 and 10/26  Ketorolac eye drops for the left eye -10/2, 10/4, 10/9, 10/12, 10/16, 10/18  Cetorolac eye drops for the left eye -10/16, 10/18, 10/21, 10/23, 10/26, Ofloxacin eye drops for the right eye -10/2, 10/4, 10/9, 10/12, 10/16, 10/10  Ofloxacin eye drops for the right eye -10/16, 10/18, 10/21, 10/23, 10/26, Prednisolone eye drops for the left eye -10/2, 10/4, 10/9, 10/12, 10/16, 10/18  Prednisolone eye drops for the left eye -10/16, 10/18, 10/21, 10/23, 10/26, Prednisolone eye drops for the right eye -10/16, 10/14, 10/9, 1012, 10/16, 10/16 | (Each deficiency must be preceded by full regulatory or LSC identifying information in left eye three times a day for pre surgery for 3 days/post-surgery for 3 well in left eye three times a day for pre surgery for 3 days/post-surgery for 3 weeks, dated 10/15/2021  Record review of the September 2021 Medication Administration Record (dates these medications were signed off as not administered per the physical Humalog insulin, 12 PM dose  9/4 and 9/9  Apixaban  -9/14  Record review of the October 2021 MAR revealed on the following dates to administered per the physician's order:  Humalog insulin, 7AM dose  -10/18 and 10/26  Ketorolac eye drops for the left eye, 9:00 AM dose -10/2, 10/4, 10/9, 10/12, 10/16, 10/18, 10/21, and 10/30  Ketorolac eye drops for the left eye 9:00 AM dose -10/16, 10/18, 10/21, 10/23, 10/26, 10/28, and 10/30  Ofloxacin eye drops for the left eye 9:00 AM dose -10/2,10/4, 10/9, 10/12, 10/16, 10/18, and 10/21  Ofloxacin eye drops for the right eye, 9:00 AM dose -10/16, 10/18, 10/21, 10/23, 10/26, 10/28, and 10/30  Prednisolone eye drops for the left eye 9:00 AM dose -10/16, 10/18, 10/21, 10/23, 10/26, 10/28, and 10/30  Prednisolone eye drops for the left eye 9:00 AM dose -10/2, 10/4, 10/9, 1012, 10/16, 10/18, and 10/21  Prednisolone eye drops for the right eye 9:00 AM dose -10/16, 10/18, 10/21, 10/23, 10/26, 10/28, and 10/30 |

| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION          | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 415008   | (X2) MULTIPLE CONSTRUCTION  A. Building  B. Wing        | (X3) DATE SURVEY<br>COMPLETED<br>12/06/2021 |  |
|--|---|---|---|--|
| NAME OF DROVIDED OR SUDDILI                                  |   | STREET ADDRESS CITY STATE 71                            | P CODE                                      |  |
| NAME OF PROVIDER OR SUPPLIER  Groupwood Contor               |   | STREET ADDRESS, CITY, STATE, ZIP CODE  1139 Main Avenue |   |  |
| Greenwood Center   |   | Warwick, RI 02886                                       |   |  |
| For information on the nursing home's                        | plan to correct this deficiency, please con   | tact the nursing home or the state survey               | agency.                                     |  |
| (X4) ID PREFIX TAG   | SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)  |   |   |  |
| F 0760   | Record review of the November 2021 MAR revealed on the following dates these medications were not administered per the physician's order:   |   |   |  |
| Level of Harm - Minimal harm or<br>potential for actual harm | Humalog insulin, 12:00 PM dose  |   |   |  |
| Residents Affected - Some                                    | -11/7, 11/16, 11/18, and 11/29  |   |   |  |
|  | Humalog insulin, 5:00 PM dose   |   |   |  |
|  | -11/7   |   |   |  |
|  | Apixaban  |   |   |  |
| -11/9 and 11/16  |   |   |   |  |
|  | Ketorolac eye drops for the right eye, 9:00 AM dose   |   |   |  |
|  | -11/2   |   |   |  |
|  | ve. 9:00 AM dose  |   |   |  |
|  | Ofloxacin eye drops for the right eye, 9:00 AM dose  -11/2  Prednisolone eye drops for the right eye 9:00 AM dose   |   |   |  |
|  |   |   |   |  |
|  | -11/2   |   |   |  |
|  | Additional review of the resident's medical record revealed s/he underwent cataract surgery on his/her left eye on 10/4/2021 and again for his/her right eye on 10/18/2021. The above listed eye drops were prescribed for pre/post-surgical care.                          |   |   |  |
|  | During a surveyor interview on 12/3/2021 at approximately 11:45 AM with the Unit Manager she was unable to explain why the resident did not receive their medications as ordered on the above noted dates and times.  |   |   |  |
|  | During a surveyor interview on 12/3/2021 at approximately 11:50 AM with the Nurse Practitioner she revealed that she was unaware the resident was not receiving the above listed medications as ordered and would expected these medications to be administered as ordered. |   |   |  |
|  |   |   |   |  |
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