

Department of Health & Human Services  
Centers for Medicare & Medicaid Services

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Form Approved OMB  
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  305009	(X2) MULTIPLE CONSTRUCTION  A. Building B. Wing	(X3) DATE SURVEY COMPLETED  08/30/2023
NAME OF PROVIDER OR SUPPLIER  Hanover Hill Health Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE  700 Hanover Street Manchester, NH 03104	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0880  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Many	<p>Provide and implement an infection prevention and control program.</p> <p>45419</p> <p>Based on interviews and record review, it was determined that the facility failed to follow the Center for Disease Control (CDC) return to work guidelines for healthcare personnel who were positive for COVID-19 for 3 of 3 healthcare personnel reviewed for COVID-19 infection.</p> <p>Findings Include:</p> <p>Review on 8/30/23 of the CDC Interim Guidance for Managing Healthcare Personnel with SARS-CoV-2 Infection or Exposure to SARS-CoV-2, updated September 23, 2022, revealed, . Return to Work Criteria for HCP [Health Care Personnel] with SARS-CoV-2 Infection. HCPs with mild to moderate illness who are not moderately to severely immunocompromised could return to work after the following criteria have been met: At least 7 days have passed since symptoms first appeared if a negative viral test* is obtained within 48 hours prior to returning to work (or 10 days if testing is not performed, or if a positive test at day 5-7), and at least 24 hours have passed since last fever without the use of fever-reducing medications, and symptoms (e. g. [for example], cough, shortness of breath) have improved.</p> <p>*Either a NAAT (molecular) or antigen test may be used. If using an antigen test, HCP should have a negative test obtained on day 5 and again 48 hours later. HCPs who were asymptomatic throughout their infection and are not moderately to severely immunocompromised could return to work after the following criteria have been met: At least 7 days have passed since the date of their first positive viral test if a negative viral test* is obtained within 48 hours prior to returning to work (or 10 days if testing is not performed or if a positive test at day 5-7). *Either a NAAT (molecular) or antigen test may be used. If using an antigen test, HCP should have a negative test obtained on day 5 and again 48 hours later .</p> <p>Review on 8/30/23 at 10:30 a.m. of the facility's COVID-19 Outbreak Line List revealed the following:</p> <p>Staff A (Licensed Nursing Assistance (LNA)) tested positive for the COVID-19 virus on 8/23/23</p> <p>Staff B (LNA) tested positive for the COVID-19 virus on 8/21/23</p> <p>Staff C (Activities/Social Service) tested positive for the COVID-19 virus on 8/24/23</p> <p>Further review of the facility's COVID-19 Outbreak Line List revealed no information regarding symptom onset dates, negative test dates, and no return to work dates.</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID:  305009	Facility ID:  305009
		If continuation sheet Page 1 of 2

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Interview on 8/30/23 at approximately 12:55 p.m. with Staff B revealed that he/she tested positive for COVID-19 on 8/21/23 and returned to work on 8/26/23 (Day 5). Staff B stated that he/she had one negative COVID-19 test that was completed at home on 8/26/23.</p> <p>Interview on 8/30/23 at approximately 1:30 p.m. with Staff C revealed that he/she started with a cough, headache, and sore throat and tested positive for COVID-19 on 8/23/23. Staff C stated that they returned to work on 8/29/23 (Day 6). Staff C stated that they completed one negative COVID-19 test at home on 8/28/23 (Day 5).</p> <p>Interview on 8/30/23 at approximately 2:45 p.m. with Staff E (Administrator) confirmed the above information. Staff E stated that Staff C had an onset of COVID-19 symptoms on 8/23/23 and tested positive for COVID-19 on 8/24/23. Staff E confirmed that Staff C completed one negative COVID-19 home test on 8/28/23 and returned to work on 8/29/23 (Day 5) and Staff A had symptoms of COVID-19 on 8/21/23, one self-test at home was positive on 8/23/23 and returned to work on 8/28/23 (Day 7).</p> <p>Review on 8/30/23 of Employee Punch Reports for August 20, 2023 through August 30, 2023, revealed the following:</p> <p>Staff A's first shift worked after testing positive for COVID-19 was on 8/28/23 (Day 7)</p> <p>Staff B's first shift worked after testing positive for COVID-19 was on 8/26/23 (Day 5)</p> <p>Staff C's first shift working after testing positive for COVID-19 was on 8/29/23 (Day 6)</p> <p>Review on 8/30/23 at 3:00 p.m. of the facility's policy dated 05/12/23 titled COVID-19 - Comprehensive . page 3 Entry of Healthcare Personnel and Other Providers of Service section B. Staff returning to work following a positive COVID-19 viral test shall follow the CDC Return To Work Criteria for HCP (healthcare providers) with SARS-CoV-2 infections guidance which includes criteria based on severity of symptoms and presence immunocompromising conditions.</p> <p>Interview on 8/30/23 at approximately 2:45 p.m. with Staff E confirmed that there was not a second negative test done per the CDC guidelines.</p>		