

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 06/28/2025
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 255270	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/25/2024
NAME OF PROVIDER OR SUPPLIER Pontotoc Health & Rehab Center		STREET ADDRESS, CITY, STATE, ZIP CODE 278 West Eighth Street Pontotoc, MS 38863	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0656 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	<p>Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 44804</p> <p>Based on observation, staff interview, record review and facility policy review the facility failed to implement a care plan regarding a resident needing assistance with Activities of Daily Living (ADL) for one (1) of 17 care plans reviewed. Resident #41</p> <p>Findings Include</p> <p>Review of the facility policy titled, Comprehensive Plan of Care with a revision date of 10/10/22 revealed Policy: It is the policy of this facility to develop and implement a comprehensive person-centered care plan for each resident, consistent with resident rights, that includes measurable objectives and timeframes to meet a resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment .</p> <p>Record review of the Care Plan Detail for Resident #41 revealed Focus: Res (Resident) requires assist with all ADL's .Interventions/Task .Assist with all .Bathing .Personal Hygiene .</p> <p>An observation on 07/23/24 at 10:28 AM, revealed Resident #41 sitting up in her wheelchair with 6-8 white hairs on both sides of her chin that were approximately 1/8- 1/4 inch long.</p> <p>An observation and interview on 7/24/24 at 9:15 AM, with Certified Nurse Assistant (CNA) #1 confirmed Resident #41 had chin hairs on both sides of her chin that should have already been removed. She stated the resident had a doctor's appointment yesterday and she got in a hurry and did not remove them when she gave the resident her shower. She stated most women don't want hair on their face. CNA #1 stated, I know I would not.</p> <p>An interview on 7/24/24 at 9:40 AM, with the Minimum Data Set/Registered Nurse (MDS/RN) revealed she develops the care plans for ADL's and confirmed that Resident #41 needed assistance with her ADL's that included her facial hair removal. She agreed that the care plan was not implemented if the resident had a shower, and the facial hair was not removed.</p> <p>An interview on 7/24/24 at 1:30 PM, with the Director of Nurses (DON) confirmed Resident #41 needed assistance removing the hair from her chin and therefore her ADL care plan was not implemented.</p> <p>Record review of Resident #41's Admission Record revealed the resident was admitted to the facility on [DATE] with medical diagnoses which included Unspecified Dementia.</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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F 0656 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Record review of Resident #41's MDS with an Assessment Reference Date (ARD) of 6/11/24 revealed in Section GG the resident was totally dependent on staff for bathing and personal hygiene.		

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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure services provided by the nursing facility meet professional standards of quality.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 44804</p> <p>Based on observation, staff interview, record review and facility policy review, the facility failed to administer a medication according to the physician orders for one (1) of 31 medication administration opportunities. Resident #23</p> <p>Findings Include:</p> <p>Review of the facility policy titled, Medication Administration with a revision date of 6/8/23 revealed Policy . Medications are administered by licensed nurses, or other staff who are legally authorized to do so in this state, as ordered by the physician and in accordance with professional standards of practice, in a manner to prevent contamination or infection .</p> <p>An observation and interview on 7/24/24 at 8:15 AM, revealed Licensed Practical Nurse (LPN) #1 allowed Resident #23 to self administer an inhaler with no instructions to rinse and spit afterwards according to physician orders. LPN #1 stated, Well I messed that up. She revealed the resident refuses to rinse and spit, but I should have reminded her of the need to do so. She stated she was not sure the purpose of rinsing and spitting after the inhaler, unless it was just to get the taste out of their mouth. She confirmed Resident #23's order indicated the resident needed to rinse and spit following the administration of the inhaler, so therefore she did not follow the physician orders.</p> <p>An interview on 7/24/24 at 10:30 AM, with the Director of Nurses (DON) confirmed the nurse did not follow the physician orders and the nurse did not instruct the resident to rinse and spit after the administration of the inhaler. She stated that the purpose of rinsing and spitting after the inhaler was to prevent yeast and sores in the residents' mouth.</p> <p>Record review of physicianOrder Details revealed the following: 8/7/23 BREO ELLIPTA Inhaler 100-25-1 puff inhale orally one time a day related to Mild Intermittent Asthma, Uncomplicated, Rinse mouth with water (H2O) and spit after use.</p> <p>Record review of Resident #23's Admission Record revealed the resident was admitted to the facility on [DATE] with medical diagnoses that included Mild intermittent asthma, uncomplicated and Acute Cough.</p>		

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<p>F 0677</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide care and assistance to perform activities of daily living for any resident who is unable.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 44804</p> <p>Based on observation, staff interview, record review and facility policy review, the facility failed to remove facial hair on a resident requiring assistance with Activities of Daily Living (ADL) for one (1) of 17 residents sampled. Resident #41</p> <p>Findings Include:</p> <p>Record review of the facility policy titled, Activities of Daily Living (ADL) with a revision date of 9/15/22 revealed . Policy Explanation and Compliance Guidelines .3. A resident who is unable to carry out activities of daily living will receive the necessary services to maintain good nutrition, grooming, and personal and oral hygiene .</p> <p>During an observation on 07/23/24 at 10:28 AM, revealed Resident #41 sitting up in her wheelchair with 6-8 white hairs on both sides of her chin that were approximately 1/8- 1/4 inch long.</p> <p>During an observation and interview on 7/24/24 at 9:15 AM with Certified Nurse Assistant (CNA) #1 confirmed that Resident #41 had chin hairs on both sides of her chin that should have already been removed. She stated the resident had a doctor's appointment yesterday and she got in a hurry and did not remove them when she gave the resident her shower. She stated most women don't want hair on their face. CNA #1 then stated I know I would not.</p> <p>An observation and interview on 7/24/24 at 9:25 AM, with the Director of Nurses (DON) confirmed Resident #41 had facial hair that should have been removed with her bath and should have been documented correctly under whether the resident had facial hair. She stated that facial hair removal is part of bathing and she expected it to be done.</p> <p>Record review of Resident #41's documented baths revealed the resident received a bath on 7/23/24 at 10:51 AM.</p> <p>Record review of Resident #41's Admission Record revealed the resident was admitted to the facility on [DATE] with medical diagnoses that included Unspecified Dementia.</p> <p>Record review of Resident #41's Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of 6/11/24 revealed in Section GG the resident was totally dependent on staff for bathing and personal hygiene.</p>		

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<p>F 0679</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide activities to meet all resident's needs.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 46013</p> <p>Based on resident and staff interviews, record review and facility policy review, the facility failed to provide weekend activities for three (3) of eight (8) residents reviewed in the resident council meeting. Resident # 7, Resident #29, and Resident #40.</p> <p>Findings include:</p> <p>A record review of the facility policy titled Activities with a revised date of 11/28/2017 revealed, Policy: This facility shall provide ongoing activities in accordance with the interest, physical, mental, and psychosocial well-being of each resident</p> <p>During the resident council meeting held on 7/24/24 at 1:30 PM, with 8 residents in attendance, 3 residents revealed that they do not have activities on the weekend and stated there is really nothing for them to do. They stated they wished they had more things to do like they do during the week.</p> <p>Resident #7</p> <p>During an interview in the resident council meeting, Resident #7, who is also the resident council president, revealed we don't have activities on the weekends. We have a preacher who comes in at 10 AM on Sundays and has Sunday School, but other than that, we really don't have anything to do. She revealed it would be nice to have something to do.</p> <p>Record review of Resident #7's Admission Record revealed an admitted [DATE].</p> <p>Record review of Resident #7's Minimum Data Set (MDS) with an Assessment reference date (ARD) of [DATE], Section C, revealed a Brief Interview for Mental Status (BIMS) score of 15, which indicated Resident #7 is cognitively intact. Review of Section F Preferences for Customary Routine and Activities F0500 revealed While you are in this facility how important is it to you to do things with groups of people? And how important is it to you to do your favorite activities? revealed that Resident #7 considered this to be Somewhat Important.</p> <p>Resident #29</p> <p>Resident #29 revealed in an interview, during the resident council meeting, We don't have activities on the weekend. There's really nothing to do. We understand the Activities Director must spend time with her family, but it would be nice to have something to do.</p> <p>Record review of Resident #29's Admission Record revealed an admitted [DATE].</p> <p>Record review of Resident #29's MDS with an ARD of [DATE], Section C, revealed a BIMS score of 15, which indicated Resident #29 is cognitively intact. Review of Section F Preferences for Customary Routine and Activities F0500 revealed While you are in this facility how important is it to you to do things with groups of people? And how important is it to you to do your favorite activities? revealed that Resident #29 considered this to be Somewhat Important.</p> <p>(continued on next page)</p>		

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F 0679 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	<p>Resident #40</p> <p>Resident #40 revealed in an interview during the resident council meeting, We have coloring books and games that we can come in here and do by ourselves, but we don't have something to do as a group. She revealed that a lot of times, families come and visit on the weekends. Resident #40 stated, I guess that's why we don't have any activities. We just mainly stay in our rooms.</p> <p>Record review of Resident #40's Admission Record revealed an admitted [DATE].</p> <p>Record review of Resident #40's MDS with an ARD of 06/24/24, Section C, revealed a BIMS score of 15, which indicated Resident #40 is cognitively intact. Review of Section F Preferences for Customary Routine and Activities F0500 revealed While you are in this facility how important is it to you to do things with groups of people? And how important is it to you to do your favorite activities? revealed that Resident #40 considered this to be Very Important.</p> <p>In an interview on 7/24/24 at 3:08 PM, the Activities Director revealed she is aware the weekend activities are lacking and confirmed the residents could benefit from organized activities. She revealed the residents have complained to her that there is nothing to do on the weekends, and she tried to come in at times and do activities with them, but it is not consistent. She revealed Resident #40 specifically voiced to her again recently that there is nothing to do on the weekends and has told her that it's boring on the weekends and the only thing they do is sit in their rooms.</p> <p>In an interview on 7/24/24 at 3:32 PM, the Director of Nurses (DON) revealed she was aware there had been complaints in the past from some residents wanting more activities on the weekend. She revealed she thought that the Activities Director was leaving stuff with the charge nurse at the desk for them to do on the weekends, but she admitted she was not sure.</p> <p>In an interview on 7/24/24 at 4:40 PM, the Administrator confirmed the weekend activities are lacking. She revealed that we recently added an extra nurse to help with weekend activities but confirmed that they had not fully implemented it yet.</p>		