

Department of Health & Human Services  
Centers for Medicare & Medicaid Services

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No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  155672	(X2) MULTIPLE CONSTRUCTION  A. Building B. Wing	(X3) DATE SURVEY COMPLETED  05/06/2024
NAME OF PROVIDER OR SUPPLIER  Hamilton Grove		STREET ADDRESS, CITY, STATE, ZIP CODE  31869 Chicago Trail New Carlisle, IN 46552	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0656  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Some	<p>Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 38845</b></p> <p>Based on observation, record review, and interview, the facility failed to develop person-centered care plans for activities, behaviors, ADLs (activities of daily living), and dementia care for 4 of 15 residents whose care plans were reviewed. (Residents 25, 23, 36 and 53)</p> <p>Findings include:</p> <p>1. During a random observation on 4/30/2024 at 11:21 A.M., Resident 25 was not seen in an activity.</p> <p>During an observation, on 4/30/2024 at 1:19 P.M., Resident 25 was in bed sleeping, there was a small clock radio sitting on a dresser across the room, there was no television in the room.</p> <p>A record review was completed on 5/1/2024 at 2:22 P.M. for Resident 25. Her diagnoses included, but were not limited to, dementia, anxiety, depression, psychotic disorder and bipolar.</p> <p>An Annual MDS (Minimum Data Set) assessment, dated 5/31/2023, indicated it was not very important to her to have books, magazines, newspapers to read and it was somewhat important to listen to music she liked.</p> <p>A Quarterly MDS assessment, dated 2/18/2024, indicated the resident had a severe cognitive impairment, and had had delusions and physical behaviors. She received antipsychotics, antidepressants and anti-anxiety medications.</p> <p>A current Care Plan, dated 2/7/2024, indicated the resident preferred the comfort of her room to that of attending group activities. She tended to refuse groups when invited. She liked to watch TV, have family visits and work word puzzles. She was a florist. The goal was for the resident to be active with activity of choice in her room daily i.e.: TV, reading, talking on the phone, attend a group out on the unit i.e.: flower arranging occasionally at her leisure thru next review.</p> <p>Interventions included, but were not limited to, provide reading material, puzzle books, assist with TV or phone and radio PRN (as needed), and provide 1-1 interactions PRN.</p> <p>The activity log sheets dated for March and April indicated the resident had attended 10 activities in all.</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER  
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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F 0656  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Some	<p>During an interview, on 5/6/2024 at 2:30 P.M., the Activity Director indicated the care plan was not person-centered and did not have interventions that would work for the resident.</p> <p>A Nurses' Note, dated 2/9/2024, indicated the resident kept yelling intermittently through out the night. She kept saying Dad! Mom! [NAME]! Help me! When staff went to her room and asked what she needed, she said I need to get into my car and go home. Staff diverted the resident's attention by providing fluids and some cookies as requested, but she still would go back to the habit of yelling after a few minutes.</p> <p>A Nurses' Note, dated 2/14/2024, indicated the resident was attempting to get out of bed, looking for Mother and Daddy. The resident was brought out to the nurses' station, given cookies and a pop. She continued to yell out "help, mother and daddy". The resident became angry with staff, thinking they were holding her back.</p> <p>A Nurses' Note, dated 2/15/2024, indicated Resident 25 was yelling and trying to get out of bed prior to breakfast. She was brought out to the common area for breakfast. She only ate bites, but took her medications. She continued to talk out loud to call her father and attempted to stand up from her wheelchair. The resident has had 3 pops and cookies, and was brought off the unit for a walk. Back in the common area, she was wanting staff to call her father with repetitive requests.</p> <p>A Nurses' Note, dated 3/21/2024, indicated the resident was up all night, alert and very confused. Resident kept yelling 'Please come in and save the dogs! They are in front of me!' Resident then started yelling 'Why are the cats here!', reassurance in a calm manner provided.</p> <p>A Nurses' Note, dated 4/11/2024, indicated the resident intermittently asked repetitive questions at breakfast. She believed her mother was coming to get her.</p> <p>A current Care Plan, dated 3/28/2023, indicated the resident had the potential for Impaired Psychosocial well-being related to loss of interest in doing things and preferred the comfort of her room and bed. Interventions included, but were not limited to, encourage and invite to activities, and facilitate development of peer relationships/participate in activities.</p> <p>(continued on next page)</p>		

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<p>F 0656</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>A current Care Plan, dated 2/27/23, indicated the resident had an alteration in behavior as evidence by repetitive calling out related to diagnoses of dementia, Bipolar Disorder, and Pseudobulbar affect. Interventions included, but were not limited to: 1) Call Resident by preferred name. 2) Identify self and explain all procedures and reason before performing. 3) Keep communication simple, yes/no questions. Allow time for resident to process and respond. 4) Speak clearly and distinctly in a calm, re-assuring voice. 5) Always approach her calmly and in an unhurried manner. 6) Administer medication as ordered. 7) Attempt to redirect disruptive behavior to something positive when she is exhibiting inappropriate behavior. 8) Provide cognitive cues/reminders/redirection as needed. Resident 25 is calling out for [name of daughter] reorient her that daughter is not present and Resident is at [name of facility]. Reassure her that staff will send daughter down to her room when she visits, weekly. 9) Notify physician/ N.P. to any sudden, acute changes in resident's usual cognitive/mood/behavioral functioning levels for further follow up as indicated. 10) Alert nurse to any observations and/or expressions of pain/discomfort. 11) Alert nurse to any unmet ADL (activities of daily living) for follow up. 12) Encourage frequent family visits. 13) Praise resident when in a positive mood state and she uses her call light to summon staff. 14) Involve in low stress activities to keep occupied. 15) Provide expressions of comfort, emotional support and reassurance as needed. Encourage to discuss feelings. 16) Monitor interaction with peers and/or visitors in Common Area. Redirect away if inappropriate behavior is exhibited. 17) Offer in-between meal snacks as indicated. Keep daughter's cookie snacks in zip lock bags that resident is able to open close to her. 18) Keep call cord within residents reach. Re-orient and demonstrate usage as needed.</p> <p>During an interview, on 5/03/2024 at 10:42 A.M., the ADON indicated the care plans were not person-centered for the resident's specific behaviors.</p> <p>49994</p> <p>2. On 5/1/2024, at 1:41 P.M., a record review was completed for Resident 23. Diagnoses included, but were not limited to: dementia with behavior disturbance, major depressive disorder, psychotic disorder with delusions, and anxiety.</p> <p>A Care Plan, initiated on 12/12/2023, indicated Resident 23 demonstrated an altered level of cognitive function as evidenced by a Brief Interview of Mental Status (BIMS) score of 11, indicating moderate impairment. Interventions included to call the resident by preferred name with each interaction to reinforce name recognition, introduce yourself and explain what you are doing in plain simple terms, keep the routine and caregiver as consistent as possible, present one idea, question, or command at a time, ask yes or no questions, break tasks into one step at a time, and provide cues and reminders as needed.</p> <p>During an interview, on 5/3/2024, at 2:27 P.M., the Infection Prevention Nurse indicated the resident's care plan for dementia was not person centered regarding interventions.</p> <p>47419</p> <p>3. During an observation, on 4/29/2024 at 11:11 A.M., Resident 36 was noted to not have been shaved and his fingernails were long with brownish yellow matter under them.</p> <p>(continued on next page)</p>		

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<p>F 0656</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>A record review for Resident 36 was conducted on 5/01/2024 2:18 P.M. Diagnoses included, but were not limited to, Alzheimer's, dementia, major depressive disorder, general anxiety disorder, and psychotic disorder with delusions.</p> <p>An Annual Minimum Data (MDS) assessment, dated 2/1/2024, indicated no response to the question regarding cognition. No behavior concerns were noted. He was dependent for bathing, hygiene, and dressing. He needed set up help for bed mobility, transfers and walking.</p> <p>A Care Plan indicated Resident 36 had an actual or potential problem with activities of daily living (ADLs) secondary to impaired cognition, decreased mobility, incontinence, generalized weakness and medication use. Interventions included, but were not limited to, explain all procedures.</p> <p>The care plan lacked documentation that the resident sometimes refused shaving and trimming or cleaning fingernails.</p> <p>During an interview, on 5/3/2024 at 11:05 A.M., the ADON indicated there should have been a care plan for Resident 36 refusing ADLs.</p> <p>48145</p> <p>4. Resident 53's record review was completed, on 5/1/2024 at 9:16 A.M. Her diagnoses included, but were not limited to: dementia, Alzheimer's Disease and heart disease.</p> <p>A Quarterly MDS (Minimum Data Set) assessment, dated 2/6/2024, indicated Resident 11 had severe cognitive impairment.</p> <p>A Care Plan, dated 8/17/2023, indicated Resident 53 had cognitive loss related to short and long term memory loss, severely impaired cognitive skills and abilities. Interventions included, but were not limited to: ask yes or no questions; encourage and invite to activities to keep occupied; anticipate and meet needs.</p> <p>During an interview, on 5/03/24 at 3:06 P.M., the Assistant Director of Nursing indicated Resident 53's Care Plan was not person centered regarding interventions.</p> <p>On 5/3/2024 at 1:47 P.M., the Director of Nursing provided a policy, dated 1/29/2024, and titled, Comprehensive Care Plans. The Director of Nursing indicated it was the policy currently used by the facility. The policy indicated, It is the policy of this campus to develop and implement a comprehensive person-centered care plan for each resident . Person-centered care means to focus on the resident as the locus of control and support the resident in making their own choices and having control over their daily lives</p> <p>3.1-35(a)</p>		

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F 0677  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Few	<p>Provide care and assistance to perform activities of daily living for any resident who is unable.</p> <p>47419</p> <p>Based on observations, record reviews, and interviews, the facility failed to provide activities of daily living (ADLs) for 1 of 4 residents reviewed for activities of daily living. (Resident 36)</p> <p>Finding includes:</p> <p>During an observation, on 4/29/2024 at 11:11 A.M., Resident 36 was noted to not have been shaved and his fingernails were long with brownish yellow matter under them.</p> <p>During an observation on 5/1/2024 at 9:10 A.M., Resident 36 was still not shaved and his fingernails were long.</p> <p>A record review for Resident 36 was conducted on 5/1/2024 2:18 P.M. Diagnoses included, but were not limited to, Alzheimer's, dementia, major depressive disorder, general anxiety disorder, and psychotic disorder with delusions.</p> <p>An Annual Minimum Data (MDS) assessment, dated 2/1/2024, indicated no response to the question regarding cognition. No behavior concerns were noted. He was dependent for bathing, hygiene, and dressing. He needed set up help for bed mobility, transfers and walking</p> <p>A Care Plan indicated Resident 36 had an actual or potential problem with activities of daily living (ADLs) secondary to impaired cognition, decreased mobility, incontinence, generalized weakness and medication use. Interventions included, but were not limited to, explain all procedures. The care plan lacked documentation that the resident sometimes refused shaving and trimming or cleaning fingernails.</p> <p>During an interview, on 5/1/2024 at 1:49 P.M., CNA 2 indicated showers and morning ADL care included shaving and nail care if needed. Resident 36 often refused shaving and nail care.</p> <p>On 5/3/2024, an aide report sheet did not indicate that Resident 36 refused ADL care at times or what to do if he refused.</p> <p>During an interview, on 5/3/2024 at 11:05 A.M., the ADON indicated there was no care plan for Resident 36 refusing ADLs and the aide should report to the nurse if a resident refused and the nurse would document in interdisciplinary (ID) notes. When a resident refused care, the aide should see if another staff member would be able to complete the care.</p> <p>On 5/3/2024 at 2:05 P.M., the ADON provided a current policy titled, Activities of Daily Living and dated 1/23/2024. The policy indicated, .Care and services will be provided for the following activities of daily living: Bathing, dressing, grooming and oral care</p> <p>3.1-38(a)(3)</p>		

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F 0679  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Few	<p>Provide activities to meet all resident's needs.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 47419</p> <p>Based on observation, record review, and interview, the facility failed to provide activities that support the physical, mental, and psychosocial well-being of each resident for 3 of 4 residents reviewed for activities. (36, 25, and 53)</p> <p>Findings include:</p> <p>1. During an observation, on 4/29/2024 at 11:09 A.M., Resident 36 was sitting in the Center Unit common area with his back to the TV. There were no activities taking place.</p> <p>During a continuous observation, on 5/1/2024 from 9:16 AM to 11:22 AM, Resident 36 was sleeping on couch in the Center Unit common area. He woke up about 11:20 and is just sitting on couch.</p> <p>During a continuous observation, on 5/2/2024 from 9:28 A.M. to 11:11 A.M., Resident 36 was sitting in a wheelchair in the Center Unit common area. His head was dropped down to his chest and his eyes were closed. No activity taking place on unit at this time.</p> <p>During a continuous observation on 5/3/2024, the following occurred:</p> <p>At 9:04 A.M., Resident 36 was sitting in the Center Unit common area when the activity aide announced that she would be back later to play a game.</p> <p>At 9:36 A.M., the activity aide again announced she will be back soon to play a game.</p> <p>At 10:32 A.M., the resident was still sitting in the Center Unit common area and no game or other activity was taking place. The TV was on but he was not interested. 3 other residents in the area are not engaged in any activity and one was asleep on the couch.</p> <p>At 11:03 A.M. the Activity Aide gathered various residents to play a game on the [NAME] Unit. Resident 36 was not included and remained on the Center Unit.</p> <p>A record review for Resident 36 was conducted on 5/1/2024 2:18 P.M. An Annual Minimum Data (MDS) assessment, dated 2/1/2024, indicated no response to the question regarding cognition. No behavior concerns were noted. Activity preferences included it was somewhat important to listen to music and very important to get fresh air. Diagnoses included, but were not limited to, Alzheimer's, dementia, major depressive disorder, general anxiety disorder, and psychotic disorder with delusions.</p> <p>Physician orders included, but were not limited to:</p> <p>2/25/2024 Seroquel 25 (milligram) mg tablet by mouth every evening for psychotic disorder with delusions.</p> <p>2/11/2021 Zoloft 100 mg tablet with 25mg tablet (to total 125 mg) by mouth every day for major depressive disorder.</p> <p>(continued on next page)</p>		

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F 0679  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Few	<p>A care plan problem indicated Resident 36 needed escorts to and from groups and assistance to turn on the TV to watch sports or musicals. His goal was to be included in groups, allowed to sit in the common area watching the daily life of the unit, and to participate in 1:1 interactions when presented. Interventions included, but were not limited to, he prefers sports on TV such as golf, staff will provide assist with transport to and from activities, and provide him with sports magazines and National Geographic, as requested.</p> <p>Documentation of 1:1 activities indicated that Resident 36 received 1:1 activities 2-3 times a week during March and April 2024.</p> <p>During an interview on 5/03/2024 at 1:21 P.M., the Activity Director indicated she did training with Resident Care Aides and Certified Nursing Assistants today on sensory stimulation for residents. Transporting dementia residents to the activity was sometimes an issue. There needed to be more activities on the Center unit.</p> <p>38845</p> <p>2. During an observation, on 4/30/2024 at 11:21 A.M., Resident 25 was observed in her room sleeping.</p> <p>During an observation, on 4/30/2024 at 1:19 P.M., Resident 25 was in bed sleeping.</p> <p>A record review was completed on 5/1/2024 at 2:22 P.M. Resident 25's diagnose included, but were not limited to heart failure, dementia, seizures, anxiety, depression, psychotic disorder and bipolar.</p> <p>A Quarterly MDS (Minimum Data Set) Assessment, dated 2/18/2024, indicated the resident had a severe cognitive impairment. Had delusions and physical behaviors and received antipsychotics, antidepressants and antianxiety medications.</p> <p>A current Care Plan, dated 2/7/2024, indicated the resident preferred the comfort of her room to that of attending group activities. She tended to refuse groups when invited. She liked to watch TV, have family visits and work word puzzles. She was a florists. Goal: the resident will be active with activity of choice in her room daily i.e.: TV, reading, talking on the phone. Attend a group out on the unit i.e.: flower arranging occasionally at her leisure thru next review. Interventions included, but were not limited to, provide reading material, puzzle books, other supplies for independent activity such as silk flowers. Assist with TV, phone and radio PRN (as needed). Respect the right to refuse. Encourage socialization with peers for psychosocial wellbeing. Provide 1-1 interactions PRN, and observe for changes.</p> <p>An April activity calendar indicated, on 4/30/2024, the activities for the day were: 10:00 A.M. exercise, 2:00 P. M. craft and 6:00 P.M. movie. Resident 25 was not documented as attending the craft activity at 2:00 P.M.</p> <p>The March and April activity participation calendars indicated the resident had attended 10 activities.</p> <p>(continued on next page)</p>		



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F 0679  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Few	<p>During an interview, on 5/6/2024 at 2:30 P.M., the Activity Director indicated the care plans were not person centered and did not have interventions that would work for the resident.</p> <p>48145</p> <p>3. During an observation on 4/29/24 from 10:00 A.M. until 11:58 A.M., Resident 53 was observed sitting at table with two other female residents. She was not talking with anyone and was either fidgeting with her hands or resting her head on her hands.</p> <p>During an observation on 4/30/24 at 10:53 A.M. Resident 53 was sitting on the East Unit in front of the television, but no sound was on.</p> <p>Resident 53's record review was completed on 5/1/2024 at 9:16 A.M. Her diagnoses included, but were not limited to: dementia, Alzheimer's Disease and heart disease.</p> <p>A Quarterly MDS (Minimum Data Set) assessment, dated 2/6/2024, indicated Resident 11 had severe cognitive impairment and had unclear speech. She could only understand others and make herself understood some of the time.</p> <p>A Care Plan, dated 8/17/2023, indicated Resident 53 had cognitive loss related to short and long term memory loss, severely impaired cognitive skills and abilities. Interventions included, but were not limited to: ask yes or no questions; encourage and invite to activities to keep occupied; anticipate and meet needs.</p> <p>Resident 53's record lacked the documentation she had refused participation in activities and she did not have an Activities Care Plan.</p> <p>Resident 53's March 2024 Activities Log indicated she had participated in activities on the following dates: 3/4/2024, 3/5/2024, 3/8/2024, 3/13/2024, 3/18/2024, 3/20/2024, 3/26/2024 and 3/29/2024.</p> <p>Resident 53's April 2024 Activities Log indicated she had participated in activities on the following dates: 4/10/2024, 4/11/2024, 4/12/2024, 4/16/2024, 4/26/2024 and 4/29/2024.</p> <p>During an observation on 5/01/2024 at 9:40 A.M., Resident 53 was seen walking around East Unit. She went into room [ROOM NUMBER] and walked back out immediately. Resident 53 walked off the unit and was observed walking around Center Unit. The resident walked back to East Unit and sat in a recliner when staff offered her food.</p> <p>On 5/01/2024 at 10:05 A.M., a group activity, Drum on Ball, was observed. Resident 53 was not in activity.</p> <p>During an interview on 5/3/2024 at 9:54 A.M., CNA 9 indicated he did not invite Resident 53 to activities. Instead, he would get several of the residents who don't participate in activities and have them sit at a table together and encourage the residents to converse with each other.</p> <p>During an interview on 5/03/2024 at 10:12 A.M. RN 10 indicated she did not invite Resident 53 to activities. RN 10 spent one on one time with the resident singing as an activity. RN 10 indicated one on one with the resident didn't happen often but it did happen on Sundays when RN 10 had more time.</p> <p>(continued on next page)</p>		



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F 0679  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Few	<p>During an interview on 5/3/2024 at 1:22 P.M., the Activities Director indicated the facility typically has two activities a day, except on the weekends. One to one activities are provided for residents who don't participate in group activities and the facility did not have a process to document when a resident is invited to an activity but refuses. She indicated Resident 53 did not get invited to all the activities and did not participate in many activities for the month of March and April.</p> <p>On 5/3/2024 at 1:45 P.M., the Activities Director provided a policy, dated 9/30/2020, and titled, Activities. The Activities Director indicated the policy was the current policy used by the facility. The policy indicated, . Facility-sponsored group and individual activities and independent activities will be designed to meet the interests of and support the physical, mental, and psychosocial well-being of each resident, as well as, encourage both independence and interaction within the community</p> <p>3.1-33(a)</p>		

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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>48145</p> <p>Based on observation, record review, and interview, the facility failed to secure a resident's cigarettes at the Nurse's Station for 1 of 1 resident who was reviewed for smoking. (Resident 11)</p> <p>Finding includes:</p> <p>During an observation on 4/29/24 at 11:37 A.M., Resident 11 had a long silver tray with an ashtray containing ashes, two cigarette butts, two cigarettes and a pack of opened cigarettes on a table in his room. Resident 11 had an empty ashtray sitting on his bedside table.</p> <p>Resident 11's record review was completed on 5/1/24 2:33 P.M. His diagnoses included, but were not limited to: cerebral infarction, hemiplegia following cerebral infarct, generalized anxiety, chronic atrial fibril, edema, anemia, chronic pain, arthritis, vascular dementia, type 2 diabetes.</p> <p>A Quarterly MDS (Minimum Data Set) assessment, dated 4/2/2024, indicated Resident 11 had intact cognition.</p> <p>A Care Plan, dated 2/8/2024, indicated Resident 11 had alteration in behavior as evidence by selling cigarettes to Assisted Living Residents. Interventions included, but were not limited to: if resident continued to curse at staff or sell cigarettes to Assisted Living Residents, ask his sister to speak to her brother; cigarettes, matches and lighters to be kept at nurses station; and assure any cigarettes were extinguished before coming back indoors.</p> <p>A Care Plan, dated 2/13/2024, indicated Resident 11 had potential for complications or injury related to smoking cigarettes. Interventions included, but were not limited to: educate resident and family/visitors as needed on smoking regulations; remind resident and family/visitors this is a smoke free facility; assist resident into courtyard when resident wants to smoke; make sure resident is dressed appropriately for the weather; make sure that any cigarettes are properly disposed of when resident comes indoors.</p> <p>During a random observation on 5/2/2024 at 2:04 P.M., Housekeeper 7 went into Resident 11's room and came out with a pack of cigarettes and took the resident outside to smoke.</p> <p>On 5/2/2024 at 2:25 P.M., an interview with Resident 11 was completed. He indicated he was a supervised smoker and was not allowed to have cigarettes in his room. During the interview, Resident 11 had a long silver tray with an ashtray containing ashes and two cigarette butts. Resident 11 had an empty ashtray sitting on his bedside table and a pack of cigarettes on his shelf.</p> <p>During an interview on 5/3/2024 at 10:04 A.M., CNA 9 indicated cigarettes were kept at the Nurse's Station and Resident 11 should not have cigarettes, cigarette butts or ash trays in his room.</p> <p>An interview with Housekeeper 7 was completed on 5/3/2024 at 10:07 A.M. Housekeeper 7 indicated she was Resident 11's sister and had taken him out to smoke the previous afternoon. She did not know if his cigarettes should be in his room or not.</p> <p>(continued on next page)</p>		

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NAME OF PROVIDER OR SUPPLIER  Hamilton Grove		STREET ADDRESS, CITY, STATE, ZIP CODE  31869 Chicago Trail New Carlisle, IN 46552	
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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 5/3/2024 at 10:20 A.M., RN 10 indicated Resident 11 should not have cigarettes in his room.</p> <p>An interview with the Director of Nursing (DON) was completed on 5/3/2024 at 1:15 P.M. The DON indicated Resident 11 should not have smoking materials in his room and the cigarettes had been removed.</p> <p>On 5/3/2024 at 1:47 P.M., the DON provided a policy, dated 9/2021, and titled, Smoking Policy. The DON indicated it was the policy currently used by the facility. The policy indicated, . 14. All smoking materials will be maintained by activities staff during the day and nursing staff after 5 PM and on weekends. Resident and family members will turn smoking materials in after completion of smoking</p> <p>3.1-45(a)</p>		

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F 0744  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Few	<p>Provide the appropriate treatment and services to a resident who displays or is diagnosed with dementia.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 48145</p> <p>Based on interview, record review, and observation, the facility failed to prevent a resident with dementia from wandering into other residents' rooms for 1 of 3 residents reviewed for dementia care. (Resident 53)</p> <p>Finding includes:</p> <p>During an interview on 4/30/2024 at 10:05 A.M., Resident 49 indicated Resident 53 came into his room often and sometimes she would take his belongings. He always got his belongings back.</p> <p>During an interview on 4/30/2024 at 2:30 P.M., Resident 40 indicated Resident 53 was confused and came into her room and took her things. Staff knew and kept the door closed, but Resident 53 still entered. Resident 40 indicated she always got her belongings back, but felt it frustrating to have the other resident in her room sometimes.</p> <p>Resident 53's record review was completed on 5/1/2024 at 9:16 A.M. Her diagnoses included, but were not limited to: dementia, Alzheimer's Disease and heart disease.</p> <p>A Quarterly Minimum Data Set (MDS) assessment, dated 2/6/2024, indicated Resident 11 had severe cognitive impairment and had unclear speech. She could only understand others and make herself understood some of the time.</p> <p>A Care Plan, dated 8/17/2023, indicated Resident 53 had cognitive loss related to short and long term memory loss, severely impaired cognitive skills and abilities. Interventions included, but were not limited to: ask yes or no questions; encourage and invite to activities to keep occupied; anticipate and meet needs.</p> <p>A Care Plan dated, 8/17/2023, indicated Resident 53 had potential for elopement and possible injury related to Alzheimer's Disease and dementia, poor safety awareness, wandering and exit seeking behaviors. Interventions included, but were not limited to: wandergard placement and function check; provide hazard free environment; invite/escort to low stress activities to keep time occupied; if wandering in and out of other resident's rooms, attempt to learn what she is looking for. Use Velcro STOP signs on other resident's rooms; redirect to common area chair to take rest breaks from repetitive pacing/wandering; escort to watch television.</p> <p>During an observation on 5/1/2024 at 2:10 P.M., Resident 53 was walking around East Unit and went into room [ROOM NUMBER]. The resident was playing with a stuffed toy in room [ROOM NUMBER] and no other residents were in the room.</p> <p>On 5/2/2024 at 2:27 P.M., Resident 53 entered room [ROOM NUMBER] while Resident 11 was being interviewed by a State Surveyor. Resident 53 walked around the room, picked up the call light and put it down, and exited the room without saying anything. Resident 53 then walked across the hall and into room [ROOM NUMBER].</p> <p>(continued on next page)</p>		

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F 0744  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Few	<p>During an interview on 5/2/2024 at 2:28 P.M., RN 7 did not know the location of Resident 53. RN 7 went to room [ROOM NUMBER] and walked out with Resident 53.</p> <p>During an observation on 5/2/2024 at 2:38 P.M., Resident 53 seen walking on East Unit and entering room [ROOM NUMBER]. The resident was seen entering the room by staff and was escorted out of the room.</p> <p>During an interview on 5/3/2024 at 9:54 A.M., CNA 9 indicated Resident 53 did wander in and out of other residents' rooms. The resident would enter the rooms when the door was closed. The only thing that helped is if staff take the resident by the hand and lead her somewhere else. The Velcro STOP signs did not help and staff did not use them.</p> <p>During an interview on 5/3/2024 at 10:12 A.M., RN 10 indicated she has worked on the unit regularly for the last couple of months and staff does not use the Velcro STOP signs on the resident's Care Plan because the signs were ineffective at keeping Resident 53 out of other resident's rooms. She had been alerted by other residents that Resident 53 was in their room or had taken their belongings. RN 10 tries to keep an eye on her and redirect her but the resident enjoys walking for most of the day.</p> <p>During an interview on 5/3/2024 at 1:33 P.M., the Director of Nursing (DON) indicated Resident 53 did wander in and out of other residents' room and had taken belongings from other residents, but all items were either returned or replaced. The care plan for the resident's wandering had ineffective interventions and the staff would work to find interventions that prevented the resident from wandering in other residents' room.</p> <p>On 5/3/2024 at 1:47 P.M., the DON provided a policy, dated, 3/1/2023 and titled, Elopement and Unsafe Wandering. The DON indicated it was the policy currently used by the facility. The policy indicated, The facility ensures that residents who exhibit wandering behavior and or are are risk for elopement receive adequate supervision to prevent . 3. The facility shall establish and utilize a systematic approach to monitoring and managing residents at risk . implementing interventions to reduce hazards and risks</p> <p>On 5/3/2024 at 1:47 P.M., the DON provided a policy, dated, 3/1/2023 and titled, Dementia Care. The DON indicated it was the policy currently used by the facility. The policy indicated, . 4. Care and services will be person-centered and reflect each resident's individual goals while maximizing the resident's dignity, autonomy, privacy, socialization, independence, choice, and safety. 5. Individualized, non-pharmacological approaches to care will be utilized, to include meaningful activities aimed at enhancing the resident's well-being</p> <p>3.1-37</p>		

Department of Health & Human Services  
Centers for Medicare & Medicaid Services

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F 0755  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Few	<p>Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.</p> <p>38845</p> <p>Based on observation, record review, and interview, the facility failed to ensure shift narcotic counts sheets were completed and documented every shift for 1 of 2 narcotic books observed. (West Hall)</p> <p>Finding includes:</p> <p>During a medication storage observation on 5/3/2024 at 1:26 P.M. with RN 11, the narcotic sheets, dated 1/12/2024 to 4/8/2024, indicated not all shifts had all signatures to indicate the narcotics were counted every shift.</p> <p>There were 7 missing signatures for the day shift and 26 missing signatures for the evening and the night shifts.</p> <p>During an interview on 5/3/2024 at 1:27 P.M., RN 11 indicated the narcotics should be counted every shift and documented on the sheet.</p> <p>On 5/3/2024 at 1:47 P.M., the Director of Nursing provided the policy titled, Controlled Substance Administration and Accountability Policy, dated 4/8/2023, and indicated the policy was the one currently being used by the facility. The policy indicated . 2. Storage and Security: .b. Areas without automated dispensing systems utilize substantially-constructed storage unit with two locks and paper system for 24 hour recording of controlled substance use</p> <p>3.1-25(e)(2)</p> <p>3.1-25(e)(3)</p>		

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F 0757  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Few	<p>Ensure each resident's drug regimen must be free from unnecessary drugs.</p> <p>38845</p> <p>Based on record review and interview, the facility failed to ensure a resident who received an opioid and an anti-anxiety medication had an appropriate indication and was monitored for adverse side effects, for 1 of 5 residents whose medications were reviewed. (Resident 7)</p> <p>Finding includes:</p> <p>During an observation on 4/29/2024 at 12:27 P.M., Resident 7 was observed sitting in her wheelchair in the dining area yelling hey hey, and scratching her back on the wheelchair back. The resident, while being fed, was observed trying to scratch her back against the back of the wheelchair.</p> <p>During an observation on 4/30/2024 at 9:27 A.M., Resident 7 was observed sleeping in her wheelchair in the lounge area.</p> <p>During an observation on 5/2/2024 at 2:20 P.M., Resident 7 was observed sleeping in her wheelchair in the lounge area.</p> <p>During an observation on 5/2/2024 at 2:26 P.M., Resident 7's back had no red or open areas.</p> <p>A record review was completed on 5/2/2024 at 2:30 P.M. Resident 7's diagnoses included, but were not limited to, dementia, depression, anxiety and osteoarthritis.</p> <p>Current Physician Orders included: Lorazepam (anti anxiety) 0.25 ml (milliliter) give every 2 hours PRN (as needed) for anxiety disorder and Morphine (narcotic) 0.25 ml (0.5 milligram) every 2 hours as needed for pain and dyspnea (labored breathing).</p> <p>A Quartley MDS (Minimum Data Set) assessment, dated 2/5/2024, indicated the resident received an antidepressant medication only.</p> <p>A Care Plan, dated 10/14/2021, indicated the resident was at risk for alteration in comfort secondary to diagnoses of osteoporosis, chronic ischemic heart disease and depression. Interventions included, but were not limited to, administer analgesic medication as ordered, observe for effectiveness/side effects, observe for non-verbal signs and symptoms of pain such as: facial grimacing, crying, moaning, restlessness, agitation, guarding or withdrawing from touch to affected area. Provide alternative comfort measures such as: therapeutic touch/massage, repositioning, toileting, calm quiet environment. Complete a pain assessment quarterly and PRN (as needed).</p> <p>The Medication Administration Record (MAR), dated April 2024, indicated Resident 7 received the Lorazepam and the Morphine medications 10 times on the same dates and the same times.</p> <p>The clinical record lacked the documentation for why the medications had been given.</p> <p>Nurses's Notes, dated April 1st through the 30th, lacked the documentation of any nonpharmacological interventions tried prior to administering the narcotic pain medication or the anti-anxiety medication.</p> <p>(continued on next page)</p>		



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<p>F 0757</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 5/02/2024 at 3:04 P.M., CNA 5 indicated when the resident yelled out, she would walk her, lie her down, or rub her back.</p> <p>During an interview on 5/3/24 at 2:49 P.M., the Assistant Director if Nursing (ADON) indicted the medications Ativan &amp; Morphine should not be given together, staff should have tried a nonpharmacological interventions first, then given one of the medications. There should have been a pain scale documented when giving the morphine. The resident should have been assessed for pain and documented on the chart.</p> <p>On 5/3/2024 at 2:56 P.M., the ADON provided the policy titled, Pain Management, dated 10/24/2022, and indicated the policy was the one currently used by the facility. The policy indicated .The facility must ensure that pain management is provided to residents who require such services, consistent with professional standards of practice, the comprehensive person-centered care plan, and the resident's goals and preferences .Pain Management and Treatment: . f. Reassess and adjust the medication dose to optimize the residents's pain relief while monitoring the effectiveness of the medication and work to minimize or manage side effects .8. Monitoring,, Reassessment and Care Plan Revision. a. Facility staff will reassess resident's pain management at establish intervals for effectiveness and/or adverse consequences such as: .viii. Itching</p> <p>On 5/3/2024 at 11:10 A.M., the ADON provided the policy titled, Unnecessary Drugs- Indications for Usage, dated 8/12/2022, and indicated the policy was the one currently used by the facility. The policy indicated: .3. Documentation will be provided in the resident's medical record to show adequate indications for the medication's use</p> <p>3.1-37</p>		

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F 0761  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Few	<p>Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.</p> <p>38845</p> <p>Based on observation, record review, and interview, the facility failed to ensure expired medications were removed from the medication cart and failed to monitor a medication refrigerator's temperature to prevent a large build up of ice in 1 of 1 medication cart and 1 of 1 medication rooms observed. (West Medication Cart &amp; East Medication Room)</p> <p>Findings include:</p> <p>1. On 5/3/2024 at 1:26 P.M. with RN 11 a medication storage observation was completed on the [NAME] medication cart. The following was observed: an opened bottle of lactulose liquid that had expired on 1/9/2024, and two opened bottles of Guafenesin syrup with expiration dates of 2/22/2024 and 3/2024.</p> <p>During an interview on 5/3/2024 at 1:35 P.M., RN 11 indicated the medications should have been removed from the cart.</p> <p>2. During a medication storage observation on 5/3/2024 at 1:39 P.M. with RN 10, the following was observed on the East unit: the medication refrigerator had a large build up of ice in the freezer section of the fridge.</p> <p>The February temperature log sheet indicated the temperature was not documented 1 time for the AM temperature and 11 times for the PM temperature.</p> <p>The March temperature log sheet indicated the temperature was not documented 2 times for the AM temperature and 17 times for the PM temperature.</p> <p>During an interview on 5/3/2024 at 1:42 P.M., RN 10 indicated there should be no ice in the freezer section, and temperatures should be documented twice a day.</p> <p>A policy was requested on 5/3/2024 but one was not provided prior to the survey exit.</p> <p>3.1-25(m)</p> <p>3.1-25(o)</p>		