

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  155668	(X2) MULTIPLE CONSTRUCTION  A. Building B. Wing	(X3) DATE SURVEY COMPLETED  09/12/2024
NAME OF PROVIDER OR SUPPLIER  Charlestown Place at New Albany		STREET ADDRESS, CITY, STATE, ZIP CODE  4915 Charlestown Rd New Albany, IN 47150	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0558  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Few	<p>Reasonably accommodate the needs and preferences of each resident.</p> <p>35732</p> <p>Based on observation, interview and record review, the facility failed to ensure a resident was provided a bed and mattress that could accommodate his height comfortably for 1 of 69 resident beds observed for accommodation of needs. (Resident 60).</p> <p>Findings include:</p> <p>During an observation on 9/6/24 at 9:16 a.m., Resident 60 did not have enough room in the bed to move up, and his feet were touching the footboard. His head was all the way to the top of the mattress.</p> <p>During an observation on 9/10/24 at 9:50 a.m., the resident's feet were touching the foot of the bed. The resident indicated he could not even turn over in this bed. RN 5 was present in the resident's room and observed the resident's feet touching the footboard. RN 5 indicated the blisters to the resident's feet were healed and proceeded to uncover the resident's feet and assessed the skin. No blisters were observed. She indicated she did not know if the resident's bed could be extended, but his feet definitely touched the foot board.</p> <p>During an observation on 9/11/24 at 10:46 a.m., the resident's feet were observed touching the foot board of the bed.</p> <p>The record for Resident 60 was reviewed on 9/7/24 at 1:32 p.m. The resident's diagnoses included, but were not limited to, abnormal posture, pain in the right shoulder, muscle weakness, low back pain, abnormal gait and mobility and paraplegia.</p> <p>The Quarterly MDS (Minimum Data Set) assessment, dated 3/17/24, indicated the resident was cognitively intact.</p> <p>The nurse's note, dated 8/15/23 at 3:43 p.m., indicated while staff helped with repositioning the resident there was a discolored area to the resident's outer right foot. The measurements were obtained at 2 cm (centimeters) by 4 cm by 0 cm. The wound appeared to be red and white skin over the area. The wound had a blood blister like appearance. Resident 60's feet were pressed against the foot board of the bed and the resident was all the way up in the bed. Immediately a foam wedge was placed under the resident's knees and lower extremities which raised the foot of the bed to remove his feet off the foot board. The nurse notified the immediate supervisor and the NP (Nurse Practitioner).</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID:  155668	Facility ID:  155668  If continuation sheet Page 1 of 12

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F 0558  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Few	During an interview on 9/6/24 at 9:18 a.m., Resident 60 indicated his bed was too small and his feet touched the footboard. He had told the staff, but nothing had been done.  During an interview on 9/10/24 at 9:45 a.m., the Maintenance Director indicated he thought the resident's bed could be switched out for another bed. He was not aware there was a problem with the size of the bed.  3.1-3(v)(1)		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.</p> <p>34309</p> <p>Based on observation, record review, and interview, the facility failed to ensure documentation on the Controlled Drug Receipt/Record/Disposition Form of administered narcotics for 12 of 64 residents observed for medication storage in the 500, 400, and 800 Hall medication carts. (Residents 32, 76, 96, 45, 20, 58, 219, 87, 218, 43, 15, and 77)</p> <p>Findings include:</p> <p>1. During an observation on 9/9/24 at 8:56 a.m. of the 500 Hall medication cart, the following were identified:</p> <p>Resident 32's tramadol 50 mg (milligrams) Controlled Drug Receipt/Record/Disposition Form had a count of 6 tablets left. The resident's medication card contained 5 tablets of the tramadol. The last dose signed out on the Controlled Drug Receipt/Record/Disposition Form was on 9/8/24 at 9:15 a.m.</p> <p>The record review on 9/10/24 at 1:20 p.m., the physician's order, dated 8/28/24, indicated the resident received the tramadol 50 mg daily for pain.</p> <p>The review of the resident's September MAR (Medication Administration Record) indicated the resident's last dose of tramadol 50 mg was administered on 9/9/24 at 8:00 a.m., by LPN (Licensed Practical Nurse) 6.</p> <p>During an interview on 9/9/24 at 8:57 p.m., LPN 6 indicated she should sign out narcotics when she pulled them.</p> <p>2. During an observation on 9/9/24 at 9:09 a.m. of the 400 Hall medication cart, the following was observed:</p> <p>a. Resident 76's oxycodone/APAP (acetaminophen) oxycodone/APAP 10/325 mg Controlled Drug Receipt/Record/Disposition Form had a count of 4 tablets left. The resident's medication card contained 3 tablets of the oxycodone/APAP. The last dose signed out on the Controlled Drug Receipt/Record/Disposition Form was on 9/8/24 at 9:00 p.m.</p> <p>The record review on 9/10/24 at 1:26 p.m., the physician's order, dated 8/26/24, indicated the resident received the oxycodone/APAP 10/325 mg two times daily for back pain.</p> <p>The resident's September MAR indicated the resident's last dose of the oxycodone/APAP 10/325 mg was administered on 9/9/24 at 8:00 a.m., by LPN 4.</p> <p>Resident 76's diazepam 5 mg Controlled Drug Receipt/Record/Disposition Form had a count of 6 tablets left. The resident's medication card contained 5 tablets of the diazepam left. The last dose signed out on the Controlled Drug Receipt/Record/Disposition Form was on 9/8/24 at 9:00 p.m.</p> <p>(continued on next page)</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>The record review on 9/10/24 at 1:26 p.m., the physician's order, dated 8/26/24, indicated the resident received the diazepam 5 mg two times daily for anxiety.</p> <p>The resident's September MAR indicated the resident's last dose of the diazepam 5 mg was administered on 9/9/24 at 8:00 a.m., by LPN 4.</p> <p>b. Resident 96's hydrocodone/APAP 5/325 mg Controlled Drug Receipt/Record/Disposition Form had a count of 22 tablets left. The resident's medication card contained 21 tablets of the oxycodone/APAP. The last dose signed out on the Controlled Drug Receipt/Record/Disposition Form was on 9/8/24 at 9:00 p.m.</p> <p>The record review on 9/10/24 at 1:29 p.m., the physician's order, dated 8/30/24, indicated the resident received the oxycodone/APAP two times daily for pain.</p> <p>The resident's September MAR indicated the resident's last dose of the oxycodone/APAP 5/325 mg was administered on 9/9/24 at 8:00 a.m., by LPN 4.</p> <p>c. Resident 45's hydrocodone/APAP 5/325 mg Controlled Drug Receipt/Record/Disposition Form had a count of 30 tablets left. The resident's medication card contained 29 tablets of the oxycodone/APAP. The last dose signed out on the Controlled Drug Receipt/Record/Disposition Form was not documented.</p> <p>The record review on 9/10/24 at 1:34 p.m., the physician's order, dated 8/26/24, indicated the resident received the oxycodone/APAP 5/325 mg two times daily for pain.</p> <p>The resident's September MAR indicated the resident's last dose of the oxycodone/APAP 5/325 mg was administered on 9/8/24 at 9:08 a.m., by LPN 4.</p> <p>d. Resident 20's hydrocodone/APAP 7.5/325 mg Controlled Drug Receipt/Record/Disposition Form had a count of 26 tablets left. The resident's medication card contained 25 tablets of the oxycodone/APAP. The last dose signed out on the Controlled Drug Receipt/Record/Disposition Form was on 9/8/24 at 9:00 p.m.</p> <p>The record review on 9/10/24 at 1:37 p.m., the physician's order, dated 9/6/24, indicated the resident received the oxycodone/APAP 7.5/325 mg two times daily for pain.</p> <p>The resident's September MAR indicated the resident's last dose of the oxycodone/APAP 7.5/325 mg was administered on 9/9/24 at 8:00 a.m., by LPN 4.</p> <p>Resident 20's lacosamide 200 mg Controlled Drug Receipt/Record/Disposition Form had a count of 7 tablets left. The resident's medication card contained 6 tablets of the oxycodone/APAP. The last dose signed out on the Controlled Drug Receipt/Record/Disposition Form was on 9/8/24 at 9:00 p.m.</p> <p>The record review on 9/10/24 at 1:39 p.m., the physician's order, dated 8/9/24, indicated the resident received the lacosamide 200 mg two times daily for seizures.</p> <p>The resident's September MAR indicated the resident's last dose of the lacosamide 200 mg was administered on 9/9/24 at 8:00 a.m., by LPN 4.</p> <p>(continued on next page)</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>e. Resident 58's hydrocodone/APAP 10/325 mg Controlled Drug Receipt/Record/Disposition Form had a count of 1 tablet left. The resident's medication card contained 0 tablets of the hydrocodone/APAP. The last dose signed out on the Controlled Drug Receipt/Record/Disposition Form was on 9/6/24 at 8:00 a.m.</p> <p>The record review on 9/10/24 at 1:37 p.m., the physician's order, dated 8/9/24, indicated the resident received the hydrocodone/APAP 10/325 mg every 6 hours as needed for chronic pain.</p> <p>The resident's September MAR indicated the resident's last dose of the hydrocodone/APAP 10/325 mg was discontinued on 8/9/24 and the last dose given was on 9/7/24 at 10:30 a.m., by LPN 11.</p> <p>Resident 58's hydrocodone/APAP 10/325 mg Controlled Drug Receipt/Record/Disposition Form had a count of 25 tablets left. The resident's medication card contained 24 tablets of the hydrocodone/APAP. The last dose signed out on the Controlled Drug Receipt/Record/Disposition Form was on 9/8/24 at 9:00 p.m.</p> <p>The record review on 9/10/24 at 1:40 p.m., the physician's order, dated 8/9/24, indicated the resident received the hydrocodone/APAP 10/325 mg every 6 hours as needed for chronic pain.</p> <p>The resident's September MAR indicated the resident's last dose of the hydrocodone/APAP 10/325 mg was administered on 9/8/24 at 9:11 p.m., by LPN 12. The medication was later discontinued on 9/10/24, but continued to be administered on 9/10/24 at 6:05 a.m., 9/11/24 at 6:00 a.m., and 7:46 p.m.</p> <p>f. Resident 219's tramadol 50 mg (milligrams) Controlled Drug Receipt/Record/Disposition Form had a count of 27 tablets left. The resident's medication card contained 26 tablets of the tramadol. The last dose signed out on the Controlled Drug Receipt/Record/Disposition Form was on 9/8/24 at 8:00 p.m.</p> <p>The record review on 9/10/24 at 1:46 p.m., the physician's order, dated 9/6/24, indicated the resident received the tramadol 50 mg two times daily for pain.</p> <p>The review of the resident's September MAR indicated the resident's last dose of tramadol 50 mg was administered on 9/9/24 at 8:00 a.m., by LPN 4.</p> <p>g. Resident 87's tramadol 50 mg Controlled Drug Receipt/Record/Disposition Form had a count of 8 tablets left. The resident's medication card contained 7 tablets of the tramadol. The last dose signed out on the Controlled Drug Receipt/Record/Disposition Form was on 9/8/24 at 5:00 p.m.</p> <p>The record review on 9/10/24 at 1:48 p.m., the physician's order, dated 7/2/23, indicated the resident received the tramadol 50 mg two times daily for pain.</p> <p>The review of the resident's September MAR indicated the resident's last dose of tramadol 50 mg was administered on 9/9/24 at 8:00 a.m., by LPN 4.</p> <p>h. Resident 218's oxycodone/APAP 7.5/325 mg Controlled Drug Receipt/Record/Disposition Form had a count of 16 tablets left. The resident's medication card contained 15 tablets of the oxycodone/APAP. The last dose signed out on the Controlled Drug Receipt/Record/Disposition Form was on 9/9/24 at 4:00 a.m.</p> <p>(continued on next page)</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>The record review on 9/10/24 at 1:51 p.m., the physician's order, dated 9/3/24, indicated the resident received the oxycodone/APAP 7.5/325 mg every 4 hours for pain.</p> <p>The resident's September MAR indicated the resident's last dose of the oxycodone/APAP 7.5/325 mg was administered on 9/9/24 at 8:00 a.m., by LPN 4.</p> <p>i. Resident 43's tramadol 50 mg Controlled Drug Receipt/Record/Disposition Form had a count of 10 tablets left. The resident's medication card contained 8 tablets of the tramadol. The last dose signed out on the Controlled Drug Receipt/Record/Disposition Form was on 9/8/24 at 8:00 p.m.</p> <p>The record review on 9/10/24 at 1:48 p.m., the physician's order, dated 9/19/23, indicated the resident received the tramadol 50 mg two tablets three times daily for pain.</p> <p>The review of the resident's September MAR indicated the resident's last dose of two tablets of tramadol 50 mg was administered on 9/9/24 at 8:00 a.m., by LPN 4.</p> <p>j. Resident 15's tramadol 50 mg Controlled Drug Receipt/Record/Disposition Form had a count of 28 tablets left. The resident's medication card contained 26 tablets of the tramadol. The last dose signed out on the Controlled Drug Receipt/Record/Disposition Form was on 9/8/24 at 8:00 p.m.</p> <p>The record review on 9/10/24 at 1:53 p.m., the physician's order, dated 8/26/24, indicated the resident received the tramadol 50 mg two tablets two times daily for pain.</p> <p>The review of the resident's September MAR indicated the resident's last dose of two tablets of tramadol 50 mg was administered on 9/9/24 at 8:00 a.m., by LPN 4.</p> <p>k. Resident 77's oxycodone 5 mg Controlled Drug Receipt/Record/Disposition Form had a count of 14 tablets left. The resident's medication card contained 13 tablets of the oxycodone/APAP. The last dose signed out on the Controlled Drug Receipt/Record/Disposition Form was on 9/8/24 at 8:00 p.m.</p> <p>The record review on 9/10/24 at 1:51 p.m., the physician's order, dated 8/30/24, indicated the resident received the oxycodone 5 mg two times daily for back pain.</p> <p>The resident's September MAR indicated the resident's last dose of the oxycodone 5 mg was administered on 9/9/24 at 8:00 a.m., by LPN 4.</p> <p>During an interview on 9/9/24 at 9:30 a.m., LPN 4 indicated he had not signed out the narcotics upon administration. He should mark the narcotics as he gave the medications.</p> <p>During an interview on 9/9/24 at 9:53 a.m., QMA (Qualified Medication Aide) 7 indicated she should sign out narcotics as she gave them.</p> <p>During an interview on 9/10/24 at 11:10 a.m., the DON (Director of Nursing) indicated the nurse should sign out the narcotic on the sheet once the medication was given. They do that to keep track of the number of narcotics remaining.</p> <p>(continued on next page)</p>		

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F 0755  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Some	The Controlled Substances policy, revised April 2019, included, but was not limited to, . 5. Controlled substances are reconciled upon receipt, administration, disposition, and at the end of each shift . 9. At the End of Each Shift: a. Controlled medications are counted at the end of each shift. The nurse coming on duty and the nurse going off duty determine the count together .  3.1-25(b)(1)(c)		

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F 0761  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Some	<p>Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 34309</p> <p>Based on observation and interview, the facility failed to ensure discontinued and expired medications were promptly disposed of during 4 of 7 observations of medication storage. (Medication Carts 300, 400, 800, and Medication room [ROOM NUMBER])</p> <p>Findings include:</p> <p>1. During an observation on 9/9/24 at 9:35 a.m. of the 300 Hall medication cart, 2 unused boxes of naloxone hydrochloride with an expiration date of September 2023 were in a drawer in the cart. The boxes had no resident name on them.</p> <p>2. During an observation on 9/9/24 at 9:09 a.m. of the 400 Hall medication cart, the following concerns were identified:</p> <p>a. Resident 2's discontinued lubricating plus eye drops, with an expiration date of August 2024 were in the drawer.</p> <p>b. Resident 36's Lantus flexpen indicated no open date. There was only 80 units of insulin in the pen.</p> <p>During an interview on 9/9/24 at 9:10 a.m., LPN (Licensed Practical Nurse) 4 indicated the nurse probably forgot to mark the open date, they should write the date on the pen when it was opened.</p> <p>3. During an observation on 9/9/24 at 10:04 a.m. of the 800 Hall medication cart, the following concerns were identified:</p> <p>a. Resident 80's tiotropium bromide 2.5 mcg (micrograms) per actuation indicated to discard after 10/19/23.</p> <p>b. An unlabeled vial of Spiriva 2.5 mcg was sitting in a drawer without a box.</p> <p>c. An unlabeled vial of Albuterol 2.5 mg (milligrams) was sitting in a drawer without a box.</p> <p>d. An unlabeled vial of Spiriva 2.5 mcg was sitting in a drawer without a box.</p> <p>e. Resident 86's 2 boxes of Symbicort had no label on the box or vial to indicate the expiration date.</p> <p>f. Resident 25's Lispro flexpen indicated an open date of June 2024 on the bag. There was 55 units of insulin left in the pen. The Lispro flexpen was expired 28 days after opening.</p> <p>4. During an observation on 9/9/24 at 11:24 a.m. of the 900 Hall medication room, the following concerns were identified:</p> <p>(continued on next page)</p>		



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<p>F 0761</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>a. Resident 47's formoterol inhalant, received November 13, 2023, for 7 days of administration was located in the refrigerator. The medication had an expiration date of July 31, 2024.</p> <p>b. Resident 78's 2 bags of micafungin 150 mg per 100 mL intravenous medication were located in the refrigerator. They were received on 8/30/24 and had a use by date of 9/3/24. The resident no longer received this medication.</p> <p>During an interview on 9/9/24 at 9:10 a.m., LPN 4 indicated expired or discontinued medications were usually taken to the manager and they were picked up by the pharmacy company.</p> <p>During an interview on 9/9/24 at 9:37 a.m., LPN 5 indicated the nurse or QMA (Qualified Medication Aide) should return discontinued medications to the pharmacy before they expired.</p> <p>During an interview on 9/9/24 at 10:07 a.m., QMA 9 indicated she got the RN to administer insulin to the residents. At this time, RN 10 indicated she should look at the open date on the insulin before administering it.</p> <p>During an interview on 9/9/24 at 11:29 a.m., LPN 8 indicated the expired or discontinued medications should be sent back to pharmacy at the time of completion of the medication or the ADON (Assistant Director of Nursing) or DON (Director of Nursing) should be given the medication to destroy if it was expired.</p> <p>During an interview on 9/10/24 at 10:30 a.m., the DON indicated the medication carts, and the medication room refrigerators were checked for expired or discontinued medications two to three times weekly for the need for removal.</p> <p>During an interview on 9/10/24 at 10:45 a.m., the DON indicated the naloxone was dropped off by the health department, so it didn't have a name. They still should have been removed from the medication cart due to the expiration date.</p> <p>The Discarding and Destroying Medications policy, revised April 2019, included, but was not limited to, Medications will be disposed of in accordance with federal, state and local regulations governing management of non-hazardous pharmaceuticals, hazardous waste and controlled substances . 1. All unused controlled substances shall be retained in a securely locked area with restricted access until disposed of . 3 . individual resident medications supplied in sealed unopened containers may be returned to the issuing pharmacy for disposition .</p> <p>3.1-25(k)(6)</p> <p>3.1-25(o)</p>		

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<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.</p> <p>15251</p> <p>Based on observation and interview, the facility failed to ensure kitchen equipment, ceiling vents and the kitchen floor were free from food debris and grease build up for 3 of 3 kitchen observations. This deficiency had the potential to affect 118 residents who received meal trays from the kitchen.</p> <p>Findings include:</p> <p>1. During the initial tour with the Dietary Manager and the Regional District Manager on 9/5/24 at 8:55 a.m., the following concerns were identified:</p> <ul style="list-style-type: none"> <li>- One of two ceiling air vents in the dry storage room had gray substance around the vent. The middle slats of the grate cover of the second air vent had a heavy coating of gray dust on the grate.</li> <li>- The walk-in refrigerator had a container of hot dogs on the shelf had a 9/1/24 open date with a 9/3/24 use by date. A container of baked apples had an open date of 9/1/24 with a use by date of 9/1/24. Two sandwiches on a tray had a date of 9/1/24 when they were made with a use by date of 9/4/24.</li> <li>- There was a heavy build up of yellow grease streaks which ran down both sides of the fryer and left side of the steamer.</li> <li>- The top and front of both steamers and the shelves underneath them had a heavy build up of yellow grease with food particles.</li> <li>- There were multiple burnt black spots inside the bottom of both ovens.</li> <li>- There was a heavy build up of burnt black food particles on the stove top burners and around them.</li> <li>- The toaster had a heavy build up of crumbs in the tray below the wire rack.</li> <li>- The wall behind the fryer had yellow and white streaks which ran half way down the wall to the floor.</li> <li>- There were two floor tiles against the wall by the steamer and the fryer that had a build up of white and black wet substance on the tiles.</li> </ul> <p>2. During an observation at 11:30 a.m. with the Dietary Manager and the Regional District Manager, the following concerns were identified:</p> <ul style="list-style-type: none"> <li>- the same areas of concerns identified at 8:55 a.m. were again present.</li> </ul> <p>3. During an observation on 9/9/24 at 2:00 p.m. while accompanied by the Regional Dietary Manager, the following concerns were identified:</p> <p>(continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  155668	(X2) MULTIPLE CONSTRUCTION  A. Building B. Wing	(X3) DATE SURVEY COMPLETED  09/12/2024
NAME OF PROVIDER OR SUPPLIER  Charlestown Place at New Albany		STREET ADDRESS, CITY, STATE, ZIP CODE  4915 Charlestown Rd New Albany, IN 47150	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<ul style="list-style-type: none"> <li>- One of two ceiling air vents in the dry storage room had gray substance around the vent. The middle slats of the grate cover of the second air vent had a heavy coating of gray dust on the grate.</li> <li>- There was a heavy build up of yellow grease streaks, which ran down both sides of the fryer and left side of the steamer. The Regional Dietary Manager indicated that the fryer did make a mess.</li> <li>- The top and front of both steamers and shelves underneath them had a heavy build up of yellow grease with food particles.</li> <li>- There were multiple burnt black spots in the bottom of both ovens.</li> <li>- There was a heavy build up of burnt black food particles on the stove top burners and around them.</li> <li>- The toaster had a heavy build up of crumbs in the tray below the wire rack.</li> <li>- The wall behind the fryer had yellow and white streaks which ran half way down the wall to the floor.</li> <li>- A small pan had hot dogs sitting in water in the closed Hot Box that went to the dementia unit for lunch.</li> </ul> <p>During an interview with the Regional Dietary Manager on 9/11/24 at 11:30 a.m., he indicated he had been fighting to get those stove burners clean for a very long time. They were hard to clean. The staff usually would eat the hot dogs for lunch after the residents were finished.</p> <p>On 9/11/24 at 11:15 a.m., the Dietary Manager presented a copy of the cleaning schedule for 8/18/24 through 9/8/24 which indicated the following:</p> <ul style="list-style-type: none"> <li>- Clean fryer (filter/boil out as needed) marked as completed on 9/1/24.</li> <li>- Clean Oven (doors/top/inside) a name was marked on the schedule but was not completed.</li> <li>- Clean stove (stove eyes and catch tray) a name was on the schedule but was not completed.</li> <li>- Steamer (Delime, Top and Sides) marked as completed on 9/1/24.</li> </ul> <p>Review of the facility's current policy dated revised 9/2017 on Equipment, included, but was not limited to, Policy Statement: All food service equipment will be clean, sanitary, and in proper working order. Procedures: 1. All equipment will be routinely cleaned and maintained in accordance with manufacturer's directions and training materials. 2 All staff members will be properly trained in the cleaning and maintenance of all equipment. 3. All food contact equipment will be cleaned and sanitized after every use. 4. All non-food contact equipment will be clean and free of debris .</p> <p>A second current policy on Equipment also dated revised 9/2017, included, but was not limited to, Policy Statement: All food preparation areas, food service areas, and dining areas will be maintained</p> <p>(continued on next page)</p>		

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NAME OF PROVIDER OR SUPPLIER  Charlestown Place at New Albany		STREET ADDRESS, CITY, STATE, ZIP CODE  4915 Charlestown Rd New Albany, IN 47150	
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F 0812  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Some	in a clean and a sanitary condition. Procedures: 1. The Dining Services Director will ensure that the kitchen is maintained in a clean and sanitary manner, including floors, walls, ceilings, lighting, and ventilation. 2. The Dining Services Director will ensure that all employees are knowledgeable in the proper procedures for cleaning and sanitizing of all food service equipment and surfaces. 3. All food contact surfaces will be cleaned and sanitized after each use. 4. The Dining Services Director will ensure that a routine cleaning schedule is in place for all cooking equipment, food storage areas, and surfaces .  3.1-21(i)(3)		