

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 06/12/2025
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145591	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 12/11/2024
NAME OF PROVIDER OR SUPPLIER Aperion Care Wesley		STREET ADDRESS, CITY, STATE, ZIP CODE 1415 West Foster Avenue Chicago, IL 60640	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0921 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	<p>Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 40067</p> <p>Based on observation, interview and record review, the facility failed to follow their policy and procedure to maintain air temperatures between 68 degrees Fahrenheit (F) to 79 degrees F within resident rooms and common areas in winter months which affected R2 and has the potential to affect all 82 residents in the facility.</p> <p>Findings include:</p> <p>R2's Admission Record documents, in part, that R2's diagnoses include dementia and epilepsy.</p> <p>R2's Minimum Data Set (MDS), dated [DATE], documents, in part, that the Staff Assessment for Mental Status was conducted due to R2 rarely being understood with R2's cognitive skills for daily decision making as moderately impaired with short and long term memory problems.</p> <p>On 12/9/24 at 12:48 pm, when asked how often does V3 (Maintenance Director) check the air temperatures in the facility. V3 stated, I am supposed to do it every day. I cannot every day. There's just no time. I will do when someone is complaining.</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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<p>F 0921</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On 12/9/24 at 12:55 pm, this surveyor and V3 performed an environmental tour in the facility for air temperature readings. V3 utilized an electronic air temperature thermometer with an infrared beam. V3 observed pointing air temperature thermometer infrared beam (at chest level) on the 1st floor in the hallway in between the east parlor room and the main elevator obtaining an 84 degree F reading. V3 stated, It's going to stay on 84 (degrees) because of the radiators. V3 obtained air temperature reading of the 1st floor hallway (center unit) as 83 degrees. V3 stated that there are 2 types of heat sources in the facility which are central air heat coming from the ventilation in the ceilings and the radiators. V3 stated that some areas have no central air, some only have the radiators, and some areas have both heating sources. V3 stated that when it's too warm, then staff open up the windows 4 inches, and V3 will shut off the boiler to decrease the heat in the facility. When asked what the range for air temperatures should be in the facility, V3 stated 68 to 75 (degrees). V3 stated that V3 has had the boiler turned off since Saturday at noon for the radiator heat, and one boiler is still working, but it's only on for domestic hot water, not for to supply heat. V3 stated that V3 will turn on the boiler for 1 to 2 hours during the day and adjust it for the night, but the weather outside plays a part. When asked the maximum air temperature in the facility, V3 stated, Max is 80 to 85 (degrees). This surveyor and V3 continued on the tour walking into west unit on the 4th floor, and V3 stated, You can feel that it's warmer. V3 obtained R2's room air temperature with infrared thermometer with a reading of 80 degrees F. R2's window in room is observed open 4 inches, propped open with a gloves box. When asked if V3 had been alerted or called about this room being too warm, V3 stated, No, No. V3 showed that R2's room has the radiator and the central air heat. On the wall inside R2's room, this surveyor observed a straight knob sticking out from a panel labeled low, medium, high and off. V3 stated that nurses have a special key that they can turn this knob to control the central air heat in the rooms that have it, including R2's room. This surveyor and V3 end this environmental tour on the ground floor observing the boiler room. Two boilers observed and labeled # 1 and # 2 with an additional yellow tank that V3 explained is for domestic water only with the external temperature gauge clearly reading 110 degrees. V3 stated that the boilers (#1 and #2) heat the water, pump and circulate the water through the pipes, and it returns through the system to keep the building warm. When asked how is V3 regulating the temperature of the water within the boiler tanks #1 and #2, V3 stated that V3 will turn on the boiler for 1 to 2 hours because it depends on what the weather is outside. V3 will adjust the tank after 3 pm before V3 goes home from working V3's day shift.</p> <p>On 12/9/24 at 1:15 pm, R2 observed standing in the dining/activity room pulling out the small drawer of a storage dresser and then closing it. V8 (Certified Nursing Assistant, CNA) supervising R2 and stated that R2 is nonverbal and will continually keep moving around but does not talk. R2 was not able to be interviewed by this surveyor.</p> <p>On 12/9/24 at 1:50 pm, V9 (R2's Family Member, Power of Attorney, POA) stated that V9 visited R2 in the facility on 11/28/24 where the facility appeared to feel warmer than normal. V9 stated that on 12/1/24 during another visit to the facility, V9 talked to V7 (Licensed Practical Nurse, LPN) about the excessive heat in R2's room.</p> <p>(continued on next page)</p>		

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<p>F 0921</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On 12/9/24 at 3:14 pm, V7 (Licensed Practical Nurse, LPN) stated that V7 works regularly with R2, and R2 is alert, confused, oriented to self and needs frequent redirection. V7 stated that V7 remembers V9 (R2's Family Member, POA) visiting last week and asked V7 why is it so hot in R2's room. V7 stated that V7 informed V9, Unfortunately, it's been like that. Management is doing something about it. V7 stated that V7 opened up R2's window. V7 stated that when V7 came to work the following day, R2's room remained hot with a fan in R2's room, but V7 stated for safety reasons, V7 did not leave R2's fan in the room saying, it could fall on (R2). When asked about V7 using a special key to turn the knob in R2's room to decrease the heat, V7 stated that V7 did not do that and just opened R2's window. V7 stated that V7 did not inform V1 (Administrator) or V3 (Maintenance Director) on 12/1/24 about V9's concern of excessive heat.</p> <p>On 12/10/24 at 12:34 pm, this surveyor reinterviewed V3 after facility policy and air temperature log review. V3 stated that the older thermostats that are on resident rooms and dining room walls are not working, not accurate. They are not connected to the heating sources in the facility. V3 stated that there are no functioning thermostats in the nurse's stations or common areas of the facility. When asked about V3 documenting the air temperatures on the different units (east, center, and west) on each floor, V3 stated that V3 was supposed to put down the room number on the air temperature log that V3 was checking, but V3 did not. V3 stated, I shut off the boiler today at 5 am. If a resident room is too hot during night, they open the window or will use the key to turn down the air flow in rooms. I showed you (surveyor) the boiler room, there is a temperature gauge for the yellow tank and that's for the domestic water. But I didn't know that there's another gauge for the boiler for the heat also. I was on the phone yesterday for 2 hours with the previous maintenance director and they said there's a mark here and a mark here, like a minimum and a maximum, but I don't know which mark is which. I turned the knob to move the gauge lower since it was next to the one mark, and I will test it. This is a trial period. V3 confirmed that V3 turned the knob on the gauge on the boiler yesterday before leaving work. When asked if V3 took air temperature readings today in the facility, V3 stated, No, and now corporate wants me to check it (air temperatures) two times a day.</p> <p>On 12/10/24 at 1:19 pm, this surveyor performed a tour of the nurse's stations in the facility. No thermometer was observed in the 4th floor nurse's station with V17 (LPN) stating that there is no thermometer in the 4th floor nurses station and that this is the only nurse's station on the floor. One thermostat (name is same as one that V3 stated is not working or accurate) is noted inside the 3rd floor nurse's station. When asked if this is accurate, V18 (LPN) said, I think it's broken. I don't think it's working. They said that something broke.</p> <p>On 12/10/24 at 2:30 pm, V1 (Administrator) stated that the staff can open a window, offer a fan or the nurse can use the special key to turn the dial down in rooms where it's too warm. V1 stated the air temperature is too excessive still, then staff will call (V3). V1 stated that V3 would notify V1 if there are concerns with heat in the facility. V1 stated that V1 did speak with V9 (R2's Family Member/POA) about R2's room being too hot on an unknown date at the end of November to the beginning of December 2024 and that a room window was opened for the higher heat in R2's room.</p> <p>(continued on next page)</p>		

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<p>F 0921</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On 12/10/24 at 3:36 pm, this surveyor showed V1 (Administrator) the air temperature log readings of 80 degrees and higher. V1 stated that V3 did not inform V1 of these air temperature readings of 80 degrees and higher. When asked if V3 is to be following the facility's air temperature policy and procedure, V1 stated, Yes. This surveyor and V1 reviewed the air temperature policy with the facility air temperature range being maintained between 68 and 79 degree F for residents, visitors and staff in facility. V1 stated that the purpose of maintaining these specific air temperature readings per facility policy is to be comfortable, those are comfortable temperatures.</p> <p>On 12/10/24 at 3:12 pm, this surveyor and V3 toured the boiler room again. V3 stated that V3 has adjusted both boilers, #1, and #2. V3 stated, There were no marks on there gauge (on boiler), so I was guessing. V3 showed this surveyor inside a panel where the temperature gauges are for the boilers. On the inside of the door of the panel, written in marker, it reads: Turn clockwise to raise water temperature and lower heat exchange, turn counterclockwise. Two black marks are noted with a small needle (gauge) in the middle that V3 turned the black dial counterclockwise which moved the needle in the middle of the two black marks. When asked V3 about turning the black dial clockwise to warm the boiler water, V3 stated, Yes. V3 stated that V3 called the previous maintenance director yesterday and that's when V3 found out about how to adjust the boiler temperatures. V3 stated that the writing on the inside panel has been there since way before (V3) started. V3 stated that V3 turned the black dial counterclockwise yesterday on 12/9/24 to decrease the facility air before V3 left the facility. When asked if V3 performed air temperatures today (12/10/24), V3 stated that V3 did not. V3 stated that it feels better in the facility, not as warm. When asked how V3 can make this statement without measuring the air temperature, V3 stated, I can feel it. V3 stated that V3 did not inform V1 (Administrator) of the logged temperatures from November and December 2024. V3 stated, If it's 85 degrees, then I (V3) let (V1) know. If it's 81 (degrees), then yes, I am supposed to, but I open up a window.</p> <p>Facility document titled Air temperature documents, in part, columns with dates, initial and temperature readings for ground, 1st, 2nd, 3rd and 4th floors with units on the east, middle and west areas of the facility. At the bottom of each Air temperature log sheet, **Please note actions taken for high or low temperatures on the back of this form. There is no documentation noted on the back of the log sheets reviewed (9/30/24 to 11/29/24 log and 12/2/24 to 12/9/24 log). The following temperatures are documented:</p> <p>10/29/24: 1st floor center unit with temperature of 80 degrees F. 2nd floor east unit with temperature of 90 degrees F. 2nd floor west unit with temperature of 80 degrees F. 4th floor west unit with temperature of 80 degrees F. All temperature entries signed by V3.</p> <p>10/30/24: 1st floor west unit with temperature of 90 degrees F. 3rd floor center unit with temperature of 80 degrees F. All temperature entries signed by V3.</p> <p>11/5/24: 1st floor center unit with temperature of 80 degrees F. 1st floor west unit with temperature of 80 degrees F. 4th floor center unit with temperature of 80 degrees F. 4th floor west unit with temperature of 80 degrees F. All temperature entries signed by V3.</p> <p>(continued on next page)</p>		

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<p>F 0921</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>11/8/24: Ground floor with temperature of 80 degrees. 1st floor center unit with temperature of 80 degrees F. 1st floor west unit with temperature of 82 degrees F. 2nd floor center unit with temperature of 81 degrees F. 2nd floor west unit with temperature of 80 degrees F. 3rd floor center unit with temperature of 80 degrees F. 3rd floor west unit with temperature of 80 degrees F. 4th floor center unit with temperature of 82 degrees F. 4th floor west unit with temperature of 81 degrees F. All temperature entries signed by V3.</p> <p>11/11/24: 1st floor west unit with temperature of 82 degrees F. 2nd floor east unit with temperature of 81 degrees F. 2nd floor center unit with temperature of 82 degrees F. 2nd floor west unit with temperature of 81 degrees F. 3rd floor center unit with temperature of 81 degrees F. 3rd floor west unit with temperature of 81 degrees F. 4th floor center unit with temperature of 81 degrees F. 4th floor west unit with temperature of 82 degrees F. All temperature entries signed by V3.</p> <p>11/19/24: Ground floor with temperature of 80 degrees. 1st floor west unit with temperature of 81 degrees F. 2nd floor east unit with temperature of 80 degrees F. 2nd floor center unit with temperature of 80 degrees F. 2nd floor west unit with temperature of 80 degrees F. 3rd floor center unit with temperature of 80 degrees F. 3rd floor west unit with temperature of 80 degrees F. 4th floor center unit with temperature of 80 degrees F. 4th floor west unit with temperature of 81 degrees F. All temperature entries signed by V3.</p> <p>11/25/24: Ground floor with temperature of 80 degrees. 1st floor center unit with temperature of 81 degrees F. 1st floor west unit with temperature of 80 degrees F. 2nd floor east unit with temperature of 80 degrees F. 2nd floor center unit with temperature of 80 degrees F. 3rd floor center unit with temperature of 80 degrees F. 3rd floor west unit with temperature of 81 degrees F. 4th floor center unit with temperature of 81 degrees F. 4th floor west unit with temperature of 80 degrees F. All temperature entries signed by V3.</p> <p>11/29/24: 1st floor center unit with temperature of 81 degrees F. 1st floor west unit with temperature of 81 degrees F. 2nd floor east unit with temperature of 81 degrees F. 2nd floor center unit with temperature of 80 degrees F. 2nd floor west unit with temperature of 81 degrees F. 3rd floor center unit with temperature of 80 degrees F. 3rd floor west unit with temperature of 80 degrees F. 4th floor center unit with temperature of 81 degrees F. 4th floor west unit with temperature of 80 degrees F. All temperature entries signed by V3.</p> <p>12/2/24: Ground floor with temperature of 80 degrees. 1st floor center unit with temperature of 81 degrees F. 1st floor west unit with temperature of 81 degrees F. 2nd floor east unit with temperature of 82 degrees F. 2nd floor center unit with temperature of 83 degrees F. 2nd floor west unit with temperature of 82 degrees F. 3rd floor center unit with temperature of 81 degrees F. 3rd floor west unit with temperature of 82 degrees F. 4th floor center unit with temperature of 82 degrees F. 4th floor west unit with temperature of 83 degrees F. All temperature entries signed by V3.</p> <p>12/5/24: Ground floor with temperature of 84 degrees. 1st floor center unit with temperature of 84 degrees F. 1st floor west unit with temperature of 83 degrees F. 2nd floor east unit with temperature of 84 degrees F. 2nd floor center unit with temperature of 83 degrees F. 2nd floor west unit with temperature of 84 degrees F. 3rd floor center unit with temperature of 83 degrees F. 3rd floor west unit with temperature of 82 degrees F. 4th floor center unit with temperature of 83 degrees F. 4th floor west unit with temperature of 83 degrees F. All temperature entries signed by V3.</p> <p>(continued on next page)</p>		

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