Printed: 05/12/2025 Form Approved OMB No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145000	(X2) MULTIPLE CONSTRUCTION  A. Building  B. Wing	(X3) DATE SURVEY COMPLETED 12/20/2024	
NAME OF PROVIDER OR SUPPLIER  Washington Senior Living		STREET ADDRESS, CITY, STATE, ZIP CODE  1201 Newcastle Washington, IL 61571		
For information on the nursing home's	plan to correct this deficiency, please con	tact the nursing home or the state survey	agency.	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFIC (Each deficiency must be preceded by	DEFICIENCIES led by full regulatory or LSC identifying information)		
F 0577	Allow residents to easily view the r	nursing home's survey results and com	municate with advocate agencies.	
Level of Harm - Potential for	30678			
minimal harm  Residents Affected - Many	Based on observation, interview, and record review the facility failed to ensure the facility's survey results, including previous five years, were readily and easily accessible to residents for review. This failure has the potential to affect all 73 residents residing in the facility.  Findings include:			
	The state Long-Term Care Ombudsman Program Residents Rights for People in Long-Term Care Facilitic dated 11/28/18 documents You (residents) have the right to see reports of all inspections by the (State agency) from the last five years and the most recent review of your facility along with any plan that your facility gave to the surveyors saying how your facility plans to correct the problem.  The facility's Statement of Resident Rights policy and procedure within the facility's Admission Contract, documents The resident has the right to - Examine the results of the most recent survey of the facility conducted by Federal or State surveyors and any plan of correction in effect with respect to the facility. The facility must - Post in a place readily accessible to residents and family members and legal representative residents, the results of the most recent survey of the facility. Have reports with respect to any surveys, certifications, and complaint investigations made respecting the facility during the 3 preceding years, and plan of correction in effect with respect to the facility, available for any individual to review upon request; a Post notice of the availability of such reports in areas of the facility that are prominent and accessible to the public.			
	On 12/18/24 at 10:59 am, during the resident council meeting, R41, R43, R46, R47, and R55 stated they didn't know they could review the facility's survey results, are unaware that the facility is to have easily accessible the State Agency survey results, and do not know the location of the survey results within the facility.			
	On 12/18/24 at 2:45 pm, no facility survey results were found in the facility.			
	On 12/18/24 at 2:50 pm, V1 Administrator approached the receptionist desk and asked V9 Recept where the facility's survey binder would be located. V9 Receptionist was unable to confirm where a would be located. V1 Administrator looked in multiple drawers in the front lobby area, looked arour resident television area, and confirmed there was no survey binder available in the area for resider review.			
	(continued on next page)			

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

FORM CMS-2567 (02/99) Previous Versions Obsolete Event ID:

Facility ID: 145000

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145000	(X2) MULTIPLE CONSTRUCTION  A. Building  B. Wing	(X3) DATE SURVEY COMPLETED 12/20/2024
NAME OF PROVIDER OR SUPPLIER Washington Senior Living		STREET ADDRESS, CITY, STATE, ZI 1201 Newcastle Washington, IL 61571	P CODE
For information on the nursing home's	plan to correct this deficiency, please con	tact the nursing home or the state survey	agency.
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES  (Each deficiency must be preceded by full regulatory or LSC identifying information)		ion)
F 0577  Level of Harm - Potential for minimal harm  Residents Affected - Many	The facility's Long-Term Care Facil	full regulatory or LSC identifying informat	aid CMS (Centers for Medicare and

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F 0623  Level of Harm - Potential for minimal harm  Residents Affected - Many	Provide timely notification to the resident, and if applicable to the resident representative and ombudsm before transfer or discharge, including appeal rights.  38805  Based on interview and record review, the facility failed to document in the resident's Electronic Medica Record or provide written notification to the resident/resident representative, of the reason for emergent hospital transfer/discharge. This failure has the potential to affect all 73 residents residing at the facility. Findings Include:  Facility's Transfer and Discharge Policy (Undated) documents: Policy: To assure resident transfers and discharges will be conducted in accordance with residents' rights, physician's orders, and in such a mar as to maintain continuity of care for the resident.  Facility's Notice of a Transfer or Discharge Policy (Undated) documents: Our facility shall provide a resi and/or the resident's representative (sponsor) with appropriate notice of an impending transfer or dischandlor in written notice to the resident/authorized legal representative the following: i. Reason for transfer/discharge; ii. Effective date of transfer/discharge; iii. Location to which the resident will be transferred/discharge; ii. Effective date of transfer/discharge; iii. Location to which the resident will be transferred of their bed hold rights and a transfer form will be completed by a lice nurse and given to the authorized agency.  On 12/18/24 at 2:50pm, V1 Administrator stated that there was no transfer documentation information to the residents or to the residents' representatives when residents were transferred/discharged out to thospital. V1 stated, We have had a lot of changes at the facility; and I cannot find paperwork, or written notifications given to responsible parties or to the residents.  The facility's Long-Term Care Facility Application for Medicare and Medicaid (Centers for Medicare and Medicaid Services/CMS 671) Form, dated 12/17/24, documents 73 residents reside in the facility.		representative and ombudsman, e resident's Electronic Medical ve, of the reason for emergent sidents residing at the facility.  assure resident transfers and an's orders, and in such a manner  Our facility shall provide a resident in impending transfer or discharge. e following: i. Reason for which the resident will be physician's office or outpatient form will be completed by a licensed or documentation information given transferred/discharged out to the anot find paperwork, or written  aid (Centers for Medicare and

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F 0625  Level of Harm - Potential for minimal harm	Notify the resident or the resident's representative in writing how long the nursing home will hold the resident's bed in cases of transfer to a hospital or therapeutic leave.  38805		
Residents Affected - Many			Id Policy will be given to you at the ferred from the facility. Under ill be readmitted to the first  assure resident transfers and an's orders, and in such a manner  4. d. In the event temporary transfer remed of their bed hold rights and a prized agency.  Information was given to residents arged to the hospital. V1 stated, We written notifications given to

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AND PLAN OF CORRECTION	IDENTIFICATION NUMBER:	A. Building	COMPLETED		
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F 0689  Level of Harm - Minimal harm or	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to preve accidents.		les adequate supervision to prevent		
potential for actual harm	30678				
Residents Affected - Few		nd record review the facility failed to co dents of eight residents reviewed for fal			
	Findings include:				
		istrator stated V2 DON (Director of Nur meeting, and they come up with interve			
	On 12/19/24 at 9:20 am, V2 DON (Director of Nursing) stated about 85 percent of the Nurses the facility user from the local Agency Service, so all I have is what is there. V2 DON stated, Details of the fall is what missing in the (computer system) and that is all the information V2 has regarding resident falls. V2 DON stated falls are discussed in the morning meetings with the IDT (interdisciplinary team), interventions are decided and placed on the resident's care plan at that time. V2 DON confirmed she does not always know the root cause of the resident fall due to lack of documentation from the Nurses.  On 12/19/24 at 11:15 am, V1 Administrator stated the Agency Service Nurses are not good about charting and once they have worked and leave the facility, they no longer have their contact information, and the Nurse doesn't come back here. V1 stated the facility has difficulty contacting the Agency Service and does not always receive a call back when messages are left.				
	Malnutrition, Lumbar Intervertebral	s the following diagnoses: Cerebral Infa Disc Degeneration, Generalized anxie opathy, Osteoporosis and Delusional D	ty Disorder, Congenital		
		d 8/17/24 at 12:45 pm, documents R15 tion does not include the root cause an ventions to prevent further falls.			
		d 8/25/24 at 2:39 am, documents R15 f R15's fall, progress notes, or intervention	_		
	The fall investigation for R15, dated 10/7/24 at 2:29 pm, documents R15 had an unwitnessed fall in her room. This investigation does not include the root cause of R15's fall, progress notes, or interventions to prevent further falls.  The fall investigation for R15, dated 10/12/24 at 11:52 pm, does not contain any fall details, progress no predisposing factors, interviews, or interventions to prevent further falls.				
	(continued on next page)				

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F 0689  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Few	investigation does not include the minterventions to prevent further falls On 12/17/24 at 3:52 pm, R15 stated help to get up.  2. The Face Sheet for R48 includes Disturbance, Anxiety Disorder, West (Stroke), altered Mental status, Mighallucinations.  The fall investigation for R48, dated wheelchair onto floor onto to his rig root cause of R48's fall, witness stated and sat on floor. This investigation for R48, dated self and sat on floor. This investigation terview, progress note, root cause of R48's fall or fall interventions of R48 attempting to self-transtender out of wheelchair and redunnamed CNA (even though docur backward out of wheelchair and redunnamed CNA (even though docur backward falling back and hitting backward falling falling falling falling falling falling falli	d she has had previous falls, does not a the following diagnoses: Vascular De akness, History of Transient Ischemic A graine, Cognitive Communication Deficion of 6/24/24 at 1:15 pm, documents R48 white side in the assist dining room. This is attement, progress notes, or intervention of 7/3/24 at 10:15 am, documents R48 white the first of the	try to get up by herself and needs  mentia with other Behavioral Attack (TIA) and Cerebral Infarction t, and Psychotic Disorder with  was witnessed sliding out of his nvestigation does not include the ns to prevent further falls.  and a witnessed fall, stood up per factors, potential witness or R48's event further falls.  and a witnessed fall, stood up and itness statements, progress note,  CNA (Certified Nursing Assistant) to the floor. This investigation does ntions to prevent further falls.  and an unwitnessed fall. R48 fell his investigation documents an ked leg foreword and pushed chair at include the name of the CNA,  and an unwitnessed fall. R48 aursing Assistant) stated she saw on does not include the root cause having been made, or progress  and an unwitnessed fall that was am chair and fell. This investigation

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Washington Senior Living		Washington, IL 61571		
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F 0689  Level of Harm - Minimal harm or	The fall investigation for R48, dated 10/24/24 at 1:51 pm, documents R48 had an unwitnessed fall and found on floor in the hallway. This investigation does not include potential witness statements or root cause of R48's fall.			
potential for actual harm  Residents Affected - Few	The fall investigation for R48, dated 11/28/24 at 10:24 pm, documents R48 had an unwitnessed fall at 8:15 pm in his room. An unknown peer reported R48 on the floor, face down wrapped halfway in sheet. R48 received an abrasion on right knee and left elbow. This investigation does not include potential root cause of R48's fall, progress note or fall interventions to prevent further falls.			
		ying in bed on his back, call light in pla w was attempted with R48 and due to o		
		s the following diagnoses: Rhabdomyo Ity walking, Lack of Coordination, Wea a.		
	The fall investigation for R49, dated 8/10/24 at 9:00 am, documents R49 had an unwitnessed fall in her room. V12 CNA reported she was assisting R49 with transfer from a commode to wheelchair. V12 CNA's witness statement documents R49 was standing up, pulling her pants up and V12 CNA moved the commod away to empty it and R49 fell backwards on to her bottom. R49's statement documents R49 stated she stoo up off the commode and V12 CNA pulled the commode out from behind her to pull her pants up and R49 thought the wheelchair was already behind her, so she sat down but fell to her bottom on the floor. This investigation does not include fall interventions to prevent further falls for R49 and does not include staff education regarding safe transfers.  The fall investigation for R49, dated 10/13/24 at 6:13 am, documents R49 had an unwitnessed fall, was calling from down the hall stating she fell. R49 stated she was trying to roll over in bed and slid out resulting in scratch to her neck from the table. This investigation does not include progress note or intervention to prevent further falls.  On 12/19/24 at 4:00 pm, R49 stated she has had a few falls since admitting to the facility. R49 stated she diroll out of her bed one morning and told the staff she needed a new mattress because there was a lump in her, and she would slide but the facility never gave her one. R49 stated the facility put nonskid strips on her floor. (Laughing) R49 stated those are not going to stop me from falling out of my bed.			
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F 0689  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Few	document/report the following: a. V Musculoskeletal function, observing cognition or level of consciousness last physician visit; h. Precipitating those associated with dizziness or and subsequent falls. The physicial significant complications of falls. Th in the facility; for example, where, v individual who has fallen, staff will a of a fall is unclear, if the fall is uncle physician will review the situation a to collect and evaluate information cause cannot be found or that findi and fall risk. Based on the precedir to try to prevent subsequent falls al causes cannot be readily identified assessment of the nature or catego its continuation. The staff and phys intended to reduce falling or the co- physician will re-evaluate the situat	d procedure documents, In addition, the ital signs; b. Recent injury, especially fig for change in normal range of motion; e. Neurological status; f. Pain; g. Free factors, details on how fall occurred; i. lethargy; j. all active diagnose. Staff win will identify medical conditions affectine staff will evaluate, and document fall when and where they happen, any obstatempt to define possible causes withiear. or if the individual continues to fall mid help identify contributing causes. The until either the cause of the falling is iding a cause would not change the outcome assessment, the staff and physician and to address risks of serious consequence or corrected, staff will try various relevory of falling, until falling reduces or stotician will monitor and document the inconsequences of falling. If the individual continued in and consider other possible reasorified) and will re-evaluate the continued in the inconsequences of the continued in the inconsequence in the inconsequence of the possible reasorified and will re-evaluate the continued in the inconsequence i	racture or head injury; c., weight bearing, etc.; d. Change in quency and number of falls since All current medications, especially Il document risk factors for falling ng fall risk and the risk for is that occur while the individual is ervations of the events, etc. For an an 24 hours of the fall. If the cause despite attempted interventions, a ne staff and physician will continue entified, or it is determined that the orne or the management of falling will identify pertinent interventions ences of falling. If underlying ant interventions, based on ps or until a reason is identified for dividual's response to interventions continues to fall, the staff and its for the resident's falling (besides

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES  (Each deficiency must be preceded by full regulatory or LSC identifying information)		ion)	
F 0732	Post nurse staffing information eve	ry day.		
Level of Harm - Potential for minimal harm	30678			
Residents Affected - Many	completed daily, included the total	nd record review the facility failed to er nursing hours worked and failed to reta I 73 residents residing in the facility.	01	
	Findings include:			
	On 12/17/24 at 8:45 am, the facility form does not include the total hou	Nurse Staffing Posting was noted to be rs for Nursing Staff.	e at the receptionist desk. This	
	On 12/19/24 at 2:30 pm, the Nurse Staffing Posting was noted resting on top of the receptionist desk without the total of Nursing hours calculated. V1 Administrator stated this is the form the facility uses for the Nurse Staffing and HR completes the form daily. V1 confirmed there are no total hours documented on this form for CNA's (Certified Nursing Assistants), LPN's (Licensed Practical Nurses), or RN's (Registered Nurses).			
	Staff postings. These postings did	istrator provided four months (Septeml not include 11/12/24, 12/7/24, 12/8/24, otal number of nursing hours worked.		
	On 12/19/24 at 3:37 PM, V1 Admin Posting for the facility and does not	nistrator stated he was only able to loca t have anything further to provide.	ate four months of the Nurse Staff	
	her to do after the former administr form or that the hours had to be tot	On 12/20/24 at 1:00 pm, V10 HR (Human Resource) Director stated the Nurse Staffing posting was given to er to do after the former administrator left and she wasn't sure exactly what information needed to be on the orm or that the hours had to be totaled. V10 stated the sheets are posted daily and are not updated to reflect actual number of nursing staff or nursing hours that were worked.		
		lity Application for Medicare and Medic ed 12/17/24, documents 73 residents co		

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F 0812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.		, prepare, distribute and serve food
Level of Harm - Minimal harm or potential for actual harm	34131		
Residents Affected - Many	Based on observation, interview, and record review, the facility failed to have a routine cleaning schedule for the kitchen, document or have an expiration date for bread, keep the floor and steamer oven clean, store food off the floor, keep sanitization logs for the dishwasher, and keep freezer/cooler/refrigerator temperature logs. These failures have the potential to affect all 73 residents living in the facility.		
	Findings include:		
	On 12/18/24 at 1:09PM, during the tour of the kitchen there was no cleaning schedule posted for staff, and no cleaning check off sheets for the staff; multiple boxes of food stacked on top of one another in the middle of the freezer on the floor; no sanitization logs posted or able to be provided for the dishwasher; no freezer of cooler/refrigerator temperature logs posted on the freezer or cooler/refrigerator and unable to be provided; eight/8 loaves of bread were on the food storage racks with no delivery date, box, or expiration date on the bread; the kitchen steamer/oven had a build-up of a black sticky substance on the bottom; and the kitchen floors had brown streaks and dirt/debris accumulated.  On 12/18/24 at 1:09 PM, V6 DM/Dietary Manager stated (when on the tour of the kitchen) the following: that she has been in the DM position since July 2024; does not have a cleaning schedule for the kitchen staff, and no check off sheets for the staff to use when they clean to document what was cleaned and by whom; freezer food was delivered late last night (12/17/24) and she has not put it away yet (at 1:09PM); I am not sure where those are at (dishwasher sanitization logs), probably in a drawer somewhere; I am not sure where the temperature logs for the cooler or freezer are; I did not know they did not have the expiration date on the bread anymore; We clean the stoves and steamers monthly; and I don't have a routine clean check list for my staff, I probably need to do that because there is no set cleaning schedule on what they are to clean when working.		
	Facility Diet Type Report, dated 12 for one (R222) who is NPO/nothing	/20/24, documents all 73 residents get by mouth.	food out of the dining room except
	The Facility Long term care application for Medicare and Medicaid, dated 12/17/24, documents 73 residents currently reside in the facility.  Facility Food Storage (Dry, Refrigerated, and Frozen), dated 2020, documents Food shall be stored on shelves in a clean, dry area free from contaminants. Food shall be stored at appropriate temperatures and using appropriate methods to ensure the highest level of food safety. All food items will be labeled. The label must include the name of the food and the date by which it should be sold, consumed, or discarded. Set refrigerators to the proper temperature and the setting must ensure the temperature of the food is 41 degrees or lower. Conduct random temperature checks of food items. Keep freezer at a temperature that ensures products will remain frozen (0 degrees). Check freezer temperature regularly. Store food six inches off the floor to allow for proper sanitation. The Dining Services Manager will record the necessary cleaning and sanitation tasks for the department. All staff will be trained on the frequency of cleaning. A cleaning schedule will be posted for all cleaning tasks.		

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F 0880 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	Provide and implement an infection 34131  Based on interview and record revision the facility's water system. This factor in the facility and the factor in the facility.  On 12/17/24 at 11:28 AM, V3 Maint water management plan. What is the temperatures, and I have been here. On 12/18/24 at 10:00 AM, V4 IP/Inf water plan at all, and we have had a the facility.  Facility Long term care applicate currently reside in the facility.  Facility Water Management Program procedures to reduce risk of Legion maintain documentation that description components will be conducted. Bas address potential hazards. Routine effectiveness of the water program.	prevention and control program.  ew, the facility failed to have a procedular	are to reduce the risk of Legionella esidents living in the facility.  Intenance Director was unable to ures, water system, or risk  The pipes for Legionella or have a he hallways weekly for the water  Intenance Director was unable to ures, water system, or risk  The pipes for Legionella or have a he hallways weekly for the water  Intenance Director the water  Internance Director will uses the second of this facility to establish the second of the water system as ures will be established to be used to validate the liew of the water management

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F 0887  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Many	Educate residents and staff on COV staff after education, and properly of 34131  Based on interview and record review vaccinations, screening, offering, of the facility.  Findings include:  Facility COVID-19 Vaccine, effective surveillance data on COVID-19 vaceducational efforts to improve vaccion of 12/18/24 at 10:00AM and during provide any documentation regarding on 12/18/24 at 10:00 AM, V4 IP stanot screened, educated, or offered	/ID-19 vaccination, offer the COVID-19 locument each resident and staff mem ew, the facility failed to maintain documer education. This failure has the potential ending to the survey and the survey through 12/20/24, V4 IP/Ir ng staff COVID-19 vaccinations, screen ated, I don't know what staff is fully vaccination.	O vaccine to eligible residents and ber's vaccination status.  Inentation of COVID-19 staff ial to affect all 73 residents living in introl Coordinator will maintain e made available to staff as part of infection Preventionist was unable to ning, offering, or education.  Cinated or not for COVID-19. I have