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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 115393 | (X2) MULTIPLE CONSTRUCTION A. Building B. Wing | (X3) DATE SURVEY COMPLETED 03/28/2024 |
| NAME OF PROVIDER OR SUPPLIER Oaks - Scenic View Skilled Nursing, The | | STREET ADDRESS, CITY, STATE, ZIP CODE 205 Peach Orchard Road Baldwin, GA 30511 | |
| For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency. | | | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) | | |
| F 0641 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few | <p>Ensure each resident receives an accurate assessment.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 35693</p> <p>Based on observations, staff and resident interviews, record review and review of the facility's policy titled, MDS Assessment Accuracy, the facility failed to ensure an accurate Minimum Data Set (MDS) assessment, reflective of the resident's status at the time of the assessment, for one of 36 sampled Residents (R) (R32) reviewed for resident assessment.</p> <p>Findings include:</p> <p>Review of the facility's policy titled, MDS Assessment Accuracy, last reviewed 1/11/2024, under the Policy Statement revealed, It is the policy of this healthcare center that each Minimum Data Set (MDS) reflect the acuity and the medical status of each patient/resident in accordance with acceptable professional standards and practices .Each Assessment Reference Date (ARD) will be chosen to capture services rendered and reflect an accurate clinical profile of each patient/resident.</p> <p>Review of R32's undated Resident Face Sheet located in the Face Sheet tab of the electronic medical record (EMR), revealed R32's diagnoses included acute on chronic combined systolic (congestive) and diastolic (congestive) heart failure.</p> <p>Review of the quarterly MDS located in the EMR under the MDS tab with an ARD of 8/13/2023 for Section O (Special Treatments, Procedures, and Programs) indicated R32 received oxygen therapy while a resident and within the last 14 days prior to the ARD; Section C (Cognitive Patterns) indicated R32 had a Brief Interview for Mental Status (BIMS) score of 14 out of 15, indicating R32 was cognitively intact.</p> <p>Review of the quarterly MDS located in the EMR under the MDS tab, with an ARD of 10/13/2023 for Section O (Special Treatments, Procedures, and Programs) indicated R32 did not receive oxygen therapy while a resident and within the last 14 days prior to the ARD.</p> <p>Review of the annual MDS located in the EMR under the MDS tab with an ARD of 1/13/2024 for Section O (Special Treatments, Procedures, and Programs) indicated R32 did not receive oxygen therapy while a resident and within the last 14 days prior to the ARD; Section C (Cognitive Patterns) indicated R32 had a BIMS score of 14 out of 15 indicating R32 was cognitively intact.</p> <p>During observations on 3/25/2024 at 10:19 am, R32 was observed using oxygen via nasal cannula.</p> <p>During observations on 3/27/2024 at 2:53 pm, R32 was observed using oxygen via nasal cannula.</p> <p>(continued on next page)</p> | | |

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
| FORM CMS-2567 (02/99) Previous Versions Obsolete | Event ID: 115393 | Facility ID: 115393 If continuation sheet Page 1 of 13 |

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| F 0641 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few | <p>During observations on 3/28/2024 at 1:21 pm, R32 was observed using oxygen via nasal cannula.</p> <p>Review of the most recent Comprehensive Care Plan located in the resident EMR under the Care Plan tab with a problem start date of 10/26/2020 and last reviewed 3/22/2024, revealed a focus area for oxygen use as needed related to congestive heart failure, with interventions which included oxygen two liters via nasal cannula as needed for shortness of breath and notify MD (Medical Doctor) of any changes in oxygen use . oxygen use as needed.</p> <p>Review of discontinued orders located in the EMR under the Orders tab revealed the following order with a start date of 12/19/2020 and a discontinuation date of 2/12/2023: Oxygen at two liters per minute via nasal cannula as needed for shortness of breath.</p> <p>Review of active orders located in the EMR under the Orders tab revealed the following order with a start date of 2/12/2023 and an end date of Open Ended: Oxygen at two liters per minute via nasal cannula as needed for shortness of breath.</p> <p>Review of documentation of oxygen saturations for 1/1/2024 to 3/28/2024, located in the EMR under the Vitals tab, revealed R32 used oxygen therapy nearly every day and, more specifically, the 14 days prior to the annual MDS dated [DATE].</p> <p>Review of documentation of oxygen saturations for October 2023, located in the EMR under the Vitals tab, revealed R32 used oxygen therapy during the 14 days prior to the quarterly MDS dated [DATE].</p> <p>During an interview on 3/27/2024 at 8:08 am, Licensed Practical Nurse (LPN) 4 stated R32 usually kept oxygen on all the time.</p> <p>During an interview on 3/27/2024 at 8:16 am, Certified Nurse Aide (CNA) 6 stated R32 almost always used oxygen.</p> <p>During an interview on 3/27/2024 at 8:34 am, CNA7 stated R32 used oxygen pretty much around the clock.</p> <p>During an interview on 3/27/2024 at 2:53 pm, R32 stated she used oxygen when she was in her room but did not usually take it with her to the dining room to eat. R32 clarified she usually always ate in her room.</p> <p>During an interview on 3/28/2024 at 1:21 pm, R32 stated she used oxygen all the time except when she ate her meals. She stated she had been on oxygen since she left the hospital and coming to this facility several years ago.</p> <p>During an interview on 3/28/2024 at 4:54 pm, the MDS Coordinator (MDSC) stated the MDS was probably not coded for oxygen therapy on the two MDSs because the Medication Administration Record (MAR) showed R32 did not receive oxygen therapy during the look back period. The MDSC reviewed the oxygen saturation documentation for the months of the two incorrect MDSs for October and January. She acknowledged that the oxygen saturation documentation indicated R32 used oxygen regularly during those time intervals and that oxygen therapy should have been coded on the MDSs for October and January.</p> <p>Cross Reference F842</p> | | |

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| <p>F 0679</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>Provide activities to meet all resident's needs.</p> <p>15879</p> <p>Based on observations, staff and resident interviews, record review, and review of the facility's policy Activities Program, the facility failed to provide suitable activities for two Residents (R) (R109 and R101) out of 36 sampled residents.</p> <p>Findings include:</p> <p>Review of the facility's policy titled, Activities Program, with a revised date of 9/28/2023, revealed The Health Care Center provides an ongoing program of Activities was designed to meet the physical, mental, and psychosocial well-being of each resident while offering a rich array of activities to the residents of the center. Under the Procedure revealed, Number 7. After reviewing the Activities Assessment & Preferences for Customary Routine & Activities on the MDS the activity director would designate specific activities for individual residents in the resident's care plan based on their likes/dislikes, preferences, and impairments.</p> <p>1. Review of R109's Face Sheet located in the Face Sheet tab of the electronic medical record (EMR), revealed R109 was admitted to the facility after a hospitalization that included diagnoses of intestinal adhesions with partial obstruction, pleural effusion, glaucoma, hypertension, bacteremia, and hypoglycemia.</p> <p>Review of R109's Admission Minimum Data Set (MDS) located under the MDS tab of the EMR with an Assessment Reference Date (ARD) of 3/4/2024 for Section C (Cognitive Patterns) revealed R109 had a Brief Interview for Mental Status (BIMS) of 13 out of 15 which indicated she was cognitively intact; Section F (Preferences for Customary Routine and Activities) revealed her preference for activities was somewhat important to her.</p> <p>Review of the admission comprehensive Care Plan, dated 2/29/2024 with a target date of 3/29/2024, located in the EMR under the Care Plan tab, revealed a problem for Potential for social isolation and low activity participation related to short stay patient/resident. Review of the care plan further revealed the goal was to choose and participate in activities of her choice. Review of the care plan interventions included for activity staff to introduce themselves and welcome the resident.</p> <p>Review of the physician orders, dated 2/28/2024 and located under the Orders tab of the EMR, revealed R109 could have activities as tolerated.</p> <p>Review of the Activity Calendar, located on the wall in the hall of the rehab unit, revealed on 3/27/2024, bingo was scheduled at 2:00 pm.</p> <p>During an interview on 3/25/2024 at 2:22 pm, R109 revealed she did not go to any activities. R109 further revealed she had only gone to therapy. R109 revealed no one had invited her to any activities. R109 revealed she would go to activities if she was invited and that also depended on what the activity was and if she felt okay.</p> <p>During an observation on 3/27/2024 at 2:14 pm, R109 revealed she had wheeled herself into the rehab dining room and was looking out the window.</p> <p>(continued on next page)</p> | | |

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| <p>F 0679</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>During an interview on 3/27/2024 at 2:14 pm, R109 revealed she liked bingo but had not been invited to bingo at 2:00 pm.</p> <p>During an interview on 3/28/2024 at 11:28 am, the Director of Nursing (DON) revealed residents were supposed to be invited to the activities. The DON further revealed activity staff and nursing staff should have asked the residents if they would like to attend activities. The DON revealed it was important for the residents to have activities so they could socialize and interact with others.</p> <p>During an interview on 3/28/2024 at 12:22 pm, the Administrator revealed the Certified Nursing Assistants (CNA's), and the activity department staff should have asked the residents if they would like to go to activities and then assist them to get there.</p> <p>During an interview on 3/28/2024 at 12:30 pm, the Activity Director (AD) revealed staff would have asked and assisted residents to the activity room and that included residents on the rehab unit. The AD further revealed R109 did not like activities so she would go to her room, and they would have conversed. However, the AD clarified that she was thinking of another resident and R109 had not been to any activities until the brain booster yesterday on 3/27/2024 at 10:00 am.</p> <p>36190</p> <p>2. Review of R101's significant change MDS with an ARD date of 1/28/2024 located in the RAI (Resident Assessment Instrument) tab of the EMR for Section C (Cognitive Patterns) revealed R101 had a BIMS score of 12 out of 15 indicating R101's cognition was moderately impaired; Section GG (Functional Abilities and Goals) revealed upper and lower extremities were impaired on one side; Section F (Preferences for Customary Routine and Activities) revealed activity preferences included snacks between meals; Section K (Swallowing/Nutritional Status) indicated R101 had a feeding tube, and Section I (Active Diagnoses) revealed diagnoses which included hemiplegia or hemiparesis, metabolic encephalopathy, and disorientation, unspecified.</p> <p>Review of R101's Care Plan, dated 1/16/2023, located in the EMR under the RAI tab, revealed Problem: Potential for social isolation and low activity participation related to long Patient/ Resident with a Goal: Patient/ Resident will choose and participate in activities of choice ____ Independent Activities 1:1 Visitation/Small groups Group activities. Approaches included Interview patient/ resident about preferences, past roles, customary routines, and interests, Describe activities available and assist patient/ resident to choose activities to match interests and abilities, and Check with patient/ resident regularly to assess satisfaction with activities offered.</p> <p>Review of R101's Activity Participation for March 2024, provided by the facility, revealed four times an activity was provided. These included on 3/1/2024, R101 was in isolation due to COVID-19 exposure, on 3/7/2024, R101 received one on one, 3/12/2024, R101 received one on one, and on 3/19/2024, R101 received one on one.</p> <p>During an observation on 3/25/2024 at 10:40 am, R101 was in her bed lying on her back with the head of the bed elevated and her gastrostomy feeding in progress. R101 stated she did not get out of bed much, but she would like to at times. R101 stated she didn't get invited to activities.</p> <p>Review of the facility's Activities for March 2024 calendar, provided by the facility and on 3/25/2024, revealed Brain Boosters was scheduled at 10:00 am and Morning Motion was scheduled at 10:15 am.</p> <p>(continued on next page)</p> | | |

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| F 0679 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few | <p>During an observation on 3/26/2024 at 10:02 am, 3:19 pm, and 3:30 pm, R101 was in bed asleep on her back with the head of her bed up and the television on.</p> <p>Review of the facility's Activities for March 2024 calendar, provided by the facility and on 3/26/2024, revealed Brain Boosters was scheduled at 10:00 am and Morning Motion was scheduled at 10:15 am.</p> <p>During an observation on 3/27/2024 at 1:12 pm and 2:10 pm, R101 was in bed on her back awake with the head of the bed up.</p> <p>Review of the facility's Activities for March 2024 calendar provided by the facility and on 3/27/2024, revealed Resident Council was scheduled at 12:45 pm and Bingo was scheduled at 2:00 pm.</p> <p>During an interview on 3/28/2024 at 12:31 pm, the AD was asked about facility activities and how residents knew about them. The AD stated she posted the activity calendar monthly in their rooms and in the hall and included a calendar in the resident's Welcome Packet. The AD stated residents also got a daily reminder as well as an overhead announcement. The AD stated she had a helper, but it was the CNA who helped get residents to the activities. The AD was asked if she kept a log of the residents who attended or were offered activities as well as their response to the activities. The AD stated she kept a census and highlighted the resident's name and what activity they attended. The AD was asked about R101's activities and her attendance. The AD stated R101 didn't go to activities that involved food as she had a gastrostomy tube. The AD stated she did one on one's such as going outside, watching television in her room, and family visits. The AD stated R101 had her television on in her room and got out of her bed and sat in the lobby on Monday, 3/25/2024. The AD was asked if television and family visits should count since, they didn't have anything to do with the facility's initiation. The AD stated she thought they did. The AD was asked what activities had R101 missed because they involved food. The AD stated Birthday parties, Delicious Delights with Dietary, and restaurant outings. The AD was asked why R101's care plan didn't have defined goals. The AD stated she was going through all the care plans and updating them.</p> <p>During a follow up interview on 3/28/2024 at 4:36 pm, the AD was asked if she went into R101's room and invited her to activities. The AD stated R101 didn't respond to her questions. The AD stated her goals for R101 were to get out of bed, participate in some group activities, and go outside.</p> <p>During an interview on 3/28/2024 at 4:56 pm, activities helper CNA5 was asked why R101 didn't get invited to activities. CNA5 stated she didn't know because R101 hardly went to activities. CNA5 went on to say R101 had a gastrostomy tube, and it took two CNAs to get her up. CNA5 stated she announced the activities over the intercom but CNA5 stated she didn't think R101 could hear it.</p> | | |

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| F 0695 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few | <p>Provide safe and appropriate respiratory care for a resident when needed.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 15879</p> <p>Based on observations, staff and resident interviews, record reviews, and review of the facility's policy titled, Oxygen Administration, the facility failed to ensure oxygen therapy was used properly for one of 36 sampled Residents (R) (R220) reviewed for oxygen use.</p> <p>Findings include:</p> <p>Review of the facility's policy titled, Oxygen Administration, with an effective date of 12/1/2018, reviewed on 8/2/2023 and revised on 8/2/2023, revealed It is the policy of [Name] centers to provide oxygen safely and accurately to appropriate patient/resident. The policy further revealed oxygen will be administered by licensed personnel only when ordered by the physician, physician assistant (PA), or nurse practitioner (NP).</p> <p>Review of R220's the Face Sheet located in the Face Sheet tab of the electronic medical record (EMR), revealed R220 was admitted with diagnoses of displaced intertrochanter fracture of the left femur, chronic obstructive pulmonary disease (COPD), heart failure, diabetes mellitus, and dermatomyositis. Review of the Face Sheet further revealed a picture of R220 utilizing an oxygen cannula.</p> <p>Review of R220's five-day Minimum Data Set (MDS) located in the MDS tab of the EMR dated 3/21/2024 for Section C (Cognitive Patterns) revealed the Brief Interview for Mental Status (BIMS) was not yet conducted. This MDS was still in progress.</p> <p>Review of the physician orders, dated 3/19/2024 and located in the Order tab of the EMR, revealed R220 had an order for oxygen (O2) at three liters (L) via nasal cannula continuously.</p> <p>Review of the physician orders, dated 3/28/2024 and located in the Order tab of the EMR, revealed an order was obtained for O2 at one-three L per nasal cannula to keep saturations greater than 90 percent (%).</p> <p>Review of the admission Care Plan under the Care Plan tab and located in the EMR with a date of 3/20/2024 and a target date of 5/29/2024, revealed R220 had a problem for oxygen use related to COPD and a goal to maximize oxygen levels. Review of the intervention for the problem revealed to use oxygen as ordered.</p> <p>Review of the Progress Notes located in the EMR under the Progress Notes tab, dated 3/28/2024, revealed R220 was alert and oriented times three and able to make his needs known.</p> <p>Review of R220's precautions daily therapy sheet, dated 3/28/2024, revealed oxygen use was not included on the guide to resident care, however it showed R220 had asthma.</p> <p>During an observation on 3/25/2024 at 12:31 pm, R220 was in his room, in bed and had O2 at 2.5L per nasal cannula.</p> <p>During an observation on 3/28/2024 at 9:22 am, R220 was in his wheelchair in the hallway by his room and did not have any oxygen on and was doing exercises.</p> <p>(continued on next page)</p> | | |

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| <p>F 0695</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>During an observation and interview on 3/28/2024 at 9:45 am, R220 was in the therapy room resting and still did not have any oxygen on. R220 revealed he had worked up a sweat in therapy.</p> <p>During an interview on 3/28/2024 at 9:45 am, Register Nurse (RN) 2, who was also the unit manager, revealed R220 should have his oxygen on at 3L via nasal cannula continuously as the physician had ordered. RN2 revealed R22 could have become hypoxic, was more at risk for falls, and could have become dizzy. RN2 further revealed R220 oxygen saturations were 92% on room air. RN2 revealed the oxygen saturation needed to be above 90%.</p> <p>During an interview on 3/28/2024 at 10:06 am, the Occupational Therapist (OT) revealed she had done the initial evaluation on R220 and did the precautions paperwork, which showed staff what type of precautions the resident was on. During the interview, the OT reviewed the precaution document and revealed the oxygen at 3L was not included in the document. The OT further revealed she would review the physician orders and talk to the resident. She revealed R220 told her he was not on oxygen at home and that was why she did not include it on the precaution document. The OT revealed she did not know R220 had been in the hospital prior to coming to the facility, even though she had checked the physician's orders which said he was on oxygen continuously. The OT further revealed the lack of oxygen use could have affected R220's therapy progress.</p> <p>During an interview on 3/28/2024 at 10:32 am, the Physical Therapy Assistant (PTA) revealed the precaution sheet for R220 did not include oxygen and therefore she did not think he needed it.</p> <p>During an interview on 3/28/2024 at 10:32 am, the Therapy Director revealed the evaluating therapist would have filled out the precautions document after reviewing physician orders and if the resident was on oxygen, it should have been outlined on the precaution document. The Therapy Director further revealed the precaution document alerted staff to what the care needs were for R220. She further revealed if a resident told the evaluating therapist that they weren't on the oxygen at home then they should have reviewed the physician orders again and educated the resident on the need for oxygen according to the physician orders.</p> <p>During an interview on 3/28/2024 at 10:44 am, Certified Nursing Assistant (CNA) 1 revealed R220 refused his oxygen that morning after getting up and she did not report it to the nurse because she was new and did not know she was supposed to report it.</p> <p>During an interview on 3/28/2024 at 11:15 am, the Administrator revealed if a resident had oxygen ordered continuously at a prescribed rate, then they should have had oxygen on. The Administrator further revealed not using oxygen could possibly affect their therapy performance.</p> <p>During an interview on 3/28/2024 at 11:32 am, the Director of Nursing (DON) revealed R220 had an order for O2 at 3L via nasal cannula continuously and he should have had the oxygen on. The DON further revealed the lack of oxygen could have caused shortness of breath, air hunger, confusion, and possibly tiredness.</p> <p>During an observation and interview on 3/28/2024 at 3:04 pm, R220 was lying in bed in his room and had O2 at 3L via nasal cannula. R220 revealed he told the CNA he did not use oxygen at home after he was gotten up. Interview with R220 further revealed he stated he did not exactly refuse to use the oxygen since he had been wearing it every day and night since had he been admitted. R220 further revealed he was not able to adjust any of the settings on the oxygen concentrator or oxygen tanks.</p> | | |

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| F 0757 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few | <p>Ensure each resident's drug regimen must be free from unnecessary drugs.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 36190</p> <p>Based on observation, staff and resident interviews, record review, and review of the facility's policy titled Unnecessary Medications Use and Monitoring, the facility failed to ensure the appropriate use of antibiotic therapy for two of 36 sampled Residents (R) (R18 and R1) reviewed for unnecessary medications.</p> <p>Findings include:</p> <p>Review of the facility's policy titled, Unnecessary Medications Use and Monitoring, revised 12/6/2022, revealed It is the policy of [name] Pharmacy Service that the use of unnecessary medications will monitored based on the resident's need, duration, effectiveness of therapy, and adverse consequences. The consultant Pharmacist will recommend discontinuation, and/or GDR [gradual dose reduction] of the medications that do not meet all regulations and requirements to the attending physician or prescribing practitioner. Number 3. Evaluate current Antibiotic Stewardship Program to ensure through use of infection assessment tools, monitoring of antibiotic use, and feedback and education to prescribers that unnecessary antibiotic use ix [sic] not taking place.</p> <p>1. Review of R18's annual Minimum Data Set (MDS) with an Assessment Reference Date (ARD) date of 2/4/2024 located in the RAI (Resident Assessment Instrument) tab of the electronic medical record (EMR), for Section C (Cognitive Patterns) revealed R18 had a Brief Interview for Mental Status (BIMS) score of 14 out of 15 indicating cognition was intact; Section I (Active Diagnoses) indicated R18 had no infections and Section N (Medications) indicated R18 was taking an antibiotic.</p> <p>Review of R18's Urine Culture, dated 5/17/2023, located in the EMR under the Resident Document tab, revealed results Greater than 100,000 colony forming units per ml [milliliter]. Susceptibility profile is consistent with a probable ESBL [Extended-spectrum beta-lactamases] (an enzyme produced that is resistant to some antibiotics due to the overuse or long-term use of antibiotics).</p> <p>Review of R18's Urine Culture, dated 11/13/2023, located in the EMR under the Resident Document tab, revealed results Greater than 100,000 colony forming units per ml and a handwritten note Cipro 500 mg [milligram] BID [twice daily] x [times] 10 days.</p> <p>Review of R18's Progress Notes, dated 10/2/2023 to 11/13/2023, located in the EMR under the Progress Note tab, revealed no urinary tract infection (UTI) symptoms documented.</p> <p>Review of R18's Progress Note, dated 11/18/2023, located in the EMR under the Progress Note tab, revealed Resident continues on observation related to ABT [antibiotic] for UTI, no adverse reactions observed. No complaints of pain, itching, or burning with urination. Fluids encouraged and tolerated well.</p> <p>Review of R18's Progress Notes, dated 11/13/2023 to 12/4/2023, located in the EMR under the Progress Note tab, revealed no UTI symptoms documented.</p> <p>(continued on next page)</p> | | |

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| NAME OF PROVIDER OR SUPPLIER Oaks - Scenic View Skilled Nursing, The | | STREET ADDRESS, CITY, STATE, ZIP CODE 205 Peach Orchard Road Baldwin, GA 30511 | |
| For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency. | | | |
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| <p>F 0757</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>Review of R18's Order, dated 12/4/2023, located in the EMR under the Order tab revealed Macrobid (nitrofurantoinmonohyd/m-cryst) capsule; 100 mg; amt [amount]: 1 cap; oral Special Instructions: Prophylactic for UTI At Bedtime 9:00 pm.</p> <p>Review of R18's Consultant Pharmacist Communication to Physician, dated 12/5/2023, located in the EMR under the Resident Document tab, revealed Patient is currently receiving Macrobid routinely to prevent UTI. Prophylaxis of UTI in the elderly nursing home is not recommended due to increased exposure to side effects and the possible development of resistant strains of bacteria. Can we please consider D/C [discontinue] of the Macrobid at this time? If the current therapy is continued, please document the reasoning below, and that the risks vs. [versus] benefits have been considered. The only remark was a handwritten note No Change.</p> <p>Review of R18's Care Plan located in the EMR under the RAI tab revealed no care plan for urinary tract infection or antibiotic use.</p> <p>During an observation and interview on 3/26/2024 at 12:03 pm, R18 was observed in bed dressed and groomed eating lunch. R18 was asked about her medications. R18 stated she got her medications on time but did not recall what medications were. When R18 was asked about pain or discomfort, she stated she didn't have any.</p> <p>During an interview on 3/28/2024 at 12:15 pm, the Infection Preventionist (IP) was asked why R18 was on an antibiotic. The IP stated R18's family requested she be on a prophylactic antibiotic for recurring UTIs. The IP was asked what symptoms R18 exhibited. The IP stated mental change and dysuria. The IP was asked if a family request for prophylactic antibiotic was per their antibiotic stewardship program. The IP then stated, no. The IP stated they ran it by the doctor, and he prescribed it. The IP was asked for their UTI policy and at 2:37 pm the IP confirmed the facility didn't have a policy for UTI, just a general infection control policy that didn't address UTI.</p> <p>During a follow up interview on 3/28/2024 at 3:47 pm, the IP stated the last urinalysis (UA) that was performed on R18 was in November of 2023. The IP was asked if she discussed the antibiotic stewardship program with the medical director. The IP stated, yes in the past. The IP was asked if she educated the family about the overuse of antibiotics. The IP stated, yes, but they still want it prescribed. The IP confirmed R18 had ESBL. The IP stated she was aware there was no need necessarily to obtain a UA if R18 was asymptomatic.</p> <p>During a telephone interview on 3/28/2024 at 4:10 pm, Nurse Practitioner (NP) 2 stated R18 was his patient and it had been about 30 days since he saw her last. NP2 confirmed R18 had an antibiotic ordered for back-to-back UTIs. NP2 stated, the patient must have four or more UTI to be prescribed a prophylactic antibiotic, even if the culture came back without anything. NP2 went on to say if the resident was still complaining of symptoms, he would still prescribe an antibiotic. NP2 was asked what symptoms R18 was complaining about. NP2 stated he couldn't answer that because he didn't have R18's record in front of him. NP2 was asked if he was aware R18's family had requested the antibiotic. NP2 stated, sometimes the family may know better and so we prescribe an antibiotic. NP2 was asked if the facility's IP shared with him their antibiotic stewardship program. The IP stated, yes, we know about it. NP2 was asked if he was aware R18 had ESBL. NP2 stated, No, he didn't recall that. NP2 was asked if this was an appropriate application of the antibiotic or was it against the antibiotic stewardship program. NP2 then stated, usually if we have a patient with three to four UTIs, we decide to do something and prescribe an antibiotic prophylactically, but not just for one [UTI].</p> <p>(continued on next page)</p> | | |

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| F 0757 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few | 35693 2. Review of R1's undated Resident Face Sheet located in the Face Sheet tab of the EMR, revealed R1 was originally admitted with diagnoses that included chronic kidney disease, stage three (moderate), and metabolic encephalopathy. Review of the quarterly MDS located in the EMR under the MDS tab with an ARD of 1/25/2024, for Section GG (Functional Abilities and Goals) indicated R1 required maximal assistance to total dependence on staff for activities of daily living; Section C (Cognitive Patterns) indicated R1 was staff rated as having moderate cognitive impairment. Review of the most recent Comprehensive Care Plan, located in the resident EMR under the Care Plan tab with a problem start date of 7/24/2019, revealed a focus area for urinary incontinence, with interventions to keep resident clean and dry. R1 was also care planned for hospice services with a start date of 7/30/2020, and interventions that resident would experience death with dignity and physical comfort and advanced directive wishes would be honored. Review of discontinued orders located in the EMR under the Orders tab revealed the following order with a start date of 11/13/2023 and an end date of 11/20/2023: Macrobid 100 mg (antibiotic) every 12 hours for diagnoses of UTI. Review of progress notes from 11/8/2023 to 11/24/2023 indicated R1 received antibiotic therapy for a UTI but there were no progress notes related to R1's UTI symptoms or work up. Review of provider notes for the time frame surrounding the start of the antibiotic did not reveal any provider notes dated 11/13/2023. Review of hospice notes for the time frame surrounding the start of the antibiotic did not reveal any hospice notes dated 11/13/2023. Review of laboratories for R1 did not reveal any laboratory results for a urinary tract infection near the date of the antibiotic order. Review of an Event Report for R1 located in the EMR under the Events tab, dated 11/13/2023 revealed the IP had completed the Infection Tracker with McGeer's Criteria. The assessment indicated R1 had no fever, dysuria, or abnormal urinalysis to warrant antibiotic therapy. The assessment indicated R1 was not a candidate for antibiotic therapy. (continued on next page) | | |

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| F 0757 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few | During an interview on 3/28/2024 at 7:09 pm, the IP stated she had completed the McGeer's Criteria for R1 and acknowledged that it indicated there was no dysuria, no fever, no leukocytes, no urinalysis, and that the score at the bottom of the assessment for R1 did not meet criteria for a UTI. The IP stated she looked everywhere in the R1's chart for any documentation of any symptoms that R1 may have had to indicate treatment for a UTI, and she could not find any documentation. She reviewed R1's hospice notes, laboratories, and provider notes, located in the EMR and acknowledged there were no notes in the EMR around the date and time of the antibiotic order. The IP stated she did not collaborate with the hospice staff on the antibiotic initiation, and was unaware of the antibiotic initiation, because the hospice nurse has access to the EMR and entered the order from the hospice doctor directly into the EMR without any secondary verification from facility nursing staff. The IP added that the hospice doctor would not order laboratories, imaging, or anything invasive because the residents were on hospice for comfort issues. The IP acknowledged there was no justification for the antibiotic. | | |

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| F 0842 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few | <p>Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 35693</p> <p>Based on observation, staff and resident interviews, record review, and review of the facility's policy titled Maintenance of Medical Records, the facility failed to ensure a complete and accurate Medication Administration Record (MAR) for one of 36 sampled Residents (R) (R32).</p> <p>Findings include:</p> <p>Review of the facility's policy titled, Maintenance of Medical Records, last reviewed 1/11/2024, revealed It is the policy of [Name] and its affiliated entities (collectively, the Organization) to maintain a medical record for each patient/resident in the healthcare center/agency that is to be accurate, complete, and systematically organized.</p> <p>Review of the Resident Face Sheet for R32 located in the Face Sheet tab of the electronic medical record (EMR), revealed R32 admitted with diagnoses that included acute on chronic combined systolic (congestive) and diastolic (congestive) heart failure.</p> <p>Review of the quarterly Minimum Data Set (MDS) located in the EMR under the MDS tab with an Assessment Reference Date (ARD) of 8/13/2023 for Section C (Cognitive Patterns) indicated R32 had a Brief Interview of Mental Status (BIMS) score of 14 indicating R32 was cognitively intact; Section O (Special Treatments, Procedures, and Programs) indicated R32 received oxygen therapy while a resident and within the last 14 days prior to the ARD.</p> <p>Review of the Annual MDS located in the EMR under the MDS tab with an ARD of 1/13/2024 revealed R32 had a BIMS score of 14 indicating R32 was cognitively intact.</p> <p>Review of R32's most recent Comprehensive Care Plan located in the resident EMR under the Care Plan tab with a problem start date of 10/26/2020 and last reviewed 3/22/2024, revealed a focus area for oxygen use as needed related to congestive heart failure, with interventions which included oxygen two liters via nasal cannula as needed for shortness of breath and notify MD (Medical Doctor) of any changes in oxygen use . oxygen use as needed.</p> <p>Review of R32's discontinued orders located in the EMR under the Orders tab revealed the following order with a start date of 12/19/2020 and a discontinuation date of 2/12/2023: Oxygen at two liters per minute via nasal cannula as needed for shortness of breath.</p> <p>Review of R32's active orders located in the EMR under the Orders tab revealed the following order with a start date of 2/12/2023 and an end date of Open Ended: Oxygen at two liters per minute via nasal cannula as needed for shortness of breath.</p> <p>Review of documentation of R32's oxygen saturations, dated 1/1/2024 to 3/28/2024 and located in the EMR under the Vitals tab, revealed R32 used oxygen therapy nearly every day.</p> <p>Review of R32's MAR for the months of January 2024, February 2024, and March 2024 revealed R32 was not marked as having received oxygen therapy.</p> <p>(continued on next page)</p> | | |

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| <p>F 0842</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>During observations on 3/25/2024 at 10:19 am, R32 was observed using oxygen via nasal cannula.</p> <p>During an interview on 3/27/2024 at 8:08 am, Licensed Practical Nurse (LPN) 4 stated R32 usually kept oxygen on all the time.</p> <p>During an interview on 3/27/2024 at 8:16 am, Certified Nurse Aide (CNA) 6 stated R32 almost always used oxygen.</p> <p>During an interview on 3/27/2024 at 8:34 am, CNA7 stated R32 used oxygen pretty much around the clock.</p> <p>During an interview on 3/28/2024 at 1:21 pm, R32 stated she used oxygen all the time except when she ate her meals. She stated she had been on oxygen since she left the hospital.</p> <p>During an interview on 3/28/2024 at 4:54 pm, the MDS Coordinator (MDSC) reviewed the MARs for January, February and March 2024 and acknowledged the MARs did not indicate R32 received oxygen therapy. The MDSC reviewed the oxygen saturation documentation for the months of January, February, and March 2024. She acknowledged that the oxygen saturation documentation indicated R32 used oxygen regularly and that the MARs should have been marked for administering oxygen therapy for R32.</p> <p>Cross Reference F641</p> | | |