

Department of Health & Human Services
Centers for Medicare & Medicaid Services

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 105120	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/20/2024
NAME OF PROVIDER OR SUPPLIER Serenity Bay Nursing and Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 16650 W Dixie Hwy North Miami Beach, FL 33160	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 01948</p> <p>Based on observation and interview, it was determined that the facility failed to provide housekeeping and maintenance services necessary to maintain a sanitary, orderly, and comfortable interior for Unit #1 (13 resident rooms, 1 community shower room, and beauty salon/dialysis storage room), Unit #2 (13 resident rooms and 1 soiled utility room, and Unit #3 (23 resident rooms, 1 community shower and dining room).</p> <p>The findings included:</p> <p>During the resident screenings conducted by the surveyors on 06/16/2024 to 06/17/2024 and the Environmental Tour conducted on 06/17/2024 at 1:00 PM accompanied with the Administrator and Director of Maintenance, the following were noted,</p> <p>1) Unit #1:</p> <p>room [ROOM NUMBER]: Room walls damaged and in disrepair, over-bed light cord too short for resident use (W-bed), privacy curtain too short to provide resident with visual privacy (D-bed), bathroom water faucet had a large accumulation of yellow matter, and one of two-bathroom lights not working.</p> <p>room [ROOM NUMBER]: Privacy curtain too short to provide resident with visual privacy (D-bed).</p> <p>room [ROOM NUMBER]: Privacy curtain too short to provide resident with visual privacy (D-bed), and bathroom water faucet had a large accumulation of yellow matter.</p> <p>room [ROOM NUMBER]: Privacy curtain too short to provide resident with visual privacy (D-bed), exterior surface of over-bed table was heavy worn and exposed wood, exterior of bathroom door heavily damaged and in disrepair, and bathroom toilet requires re-caulking to the floor.</p> <p>room [ROOM NUMBER]: Privacy curtain too short to provide resident with visual privacy (D-bed), bathroom door frame rust laden, exterior surface of over-bed tables (2) heavily worn, bathroom water faucet had a large buildup of yellow matter, one out of two-bathroom lights not working, and Right brake of wheelchair not working for resident (W-bed).</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>room [ROOM NUMBER]: Privacy curtain too short to provide resident with visual privacy (D-bed), privacy curtain soiled and stained (1/2), room base baseboards damaged and in disrepair, room entry door damaged and in disrepair.</p> <p>room [ROOM NUMBER]: Bathroom water faucet had a large accumulation of yellow matter.</p> <p>room [ROOM NUMBER]: Room walls damaged and in disrepair, exterior of over-bed tables (20 heavily worn and exposed wood, air-conditioning filter was dirt and dust laden, broken wall electrical cover, privacy curtain too short to provide resident with visual privacy (D-bed).</p> <p>room [ROOM NUMBER]: Bathroom emergency pull cord too short (more than 4: from floor). and privacy curtain too short to provide resident with visual privacy (D-bed).</p> <p>room [ROOM NUMBER]: bathroom water faucet had a large accumulation of yellow matter.</p> <p>room [ROOM NUMBER]: Wall mounted television not working/no reception (D-bed - resident complaint), air-conditioning filter dust and dirt laden, exterior of over-bed table (1) heavily worn, room walls damaged and in disrepair, exterior of room chair (1) stained.</p> <p>room [ROOM NUMBER]: Privacy curtain too short to provide resident with visual privacy (D-bed), exterior of over-bed table (1) heavily worn, bathroom floor soiled and large black stains, privacy curtains soiled and stained, and cable television wire hanging down and not properly attached to the wall.</p> <p>room [ROOM NUMBER]: Privacy curtain too short to provide resident with visual privacy (A & B beds), air-conditioning filter was dirt and dust laden, bathroom emergency pull cord was tied around the wall handrail, and room walls damaged and in disrepair.</p> <p>Community Shower: Entry door frame rust laden.</p> <p>Beauty Salon: Room was being used for dialysis supply storage and hair salon and noted to have large balls of hair accumulation around the room floor with clean dialysis supplies, soiled equipment (brooms and dust pans stored in middle of the room, clean dialysis supplies stored on wooden pallets and floor area was heavily soiled underneath could not be properly cleaned, dialysis staff noted to eat their meals in the room and interior of staff room refrigerator was heavily soiled and stained.</p> <p>2) Unit #2:</p> <p>room [ROOM NUMBER]: Privacy curtain too short (A-bed) to promote resident with visual privacy, damaged/broken room base boards, large black stains to room floor, bathroom pull cord too long and resting on the floor, bathroom walls soiled and stained, bathroom door damaged and in disrepair,</p> <p>room [ROOM NUMBER]: Privacy curtain too short (A-bed) to promote resident with visual privacy, window curtain broken and will not close, and bathroom door opening handle was falling off of the door.</p> <p>room [ROOM NUMBER]: strong urine odor throughout the room. The bathroom floor, ceiling and walls noted to have a build-up of black mold type matter, bathroom entry door heavy damaged and in disrepair, one of two-bathroom lights not working, bathroom base boards missing,</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>room [ROOM NUMBER]: Strong urine odor throughout the room, and bathroom floor heavily soiled and stained.</p> <p>room [ROOM NUMBER]: Privacy curtain too short (A-bed) to promote resident with visual privacy.</p> <p>room [ROOM NUMBER]: Privacy curtain too short (A-bed) to promote resident with visual privacy.</p> <p>room [ROOM NUMBER]: Privacy curtain too short (A-bed) to promote resident with visual privacy, and 1 of 3 dresser drawers do not shut properly.</p> <p>room [ROOM NUMBER]: Privacy curtain too short (A-bed) to promote resident with visual privacy, room floor noted to have numerous and large black stains, and room floor tiles (10) cracked).</p> <p>room [ROOM NUMBER]: Privacy curtain too short (A-bed) to promote resident with visual privacy, oxygen concentrator (A-bed) filter was dirt/dust laden, room floor had numerous large black stains, bathroom floor had black stains throughout,, and broken window blinds.</p> <p>room [ROOM NUMBER]: Privacy curtain too short (A-bed) to promote resident with visual privacy</p> <p>room [ROOM NUMBER]: Privacy curtain too short to promote resident with visual privacy, bathroom entry door damaged and in disrepair, bathroom floor had numerous black stains throughout, bathroom toilet seat was loose, oxygen concentrator filer was dirt/dust laden, room floor numerous large black stains.</p> <p>room [ROOM NUMBER]: Privacy curtain too short (A-bed) to promote resident with visual privacy, oxygen concentrator missing filter, bathroom numerous black stains, IV poor numerous areas of dried brown matter, bathroom toilet seat was loose, room floors and walls damaged and in disrepair.</p> <p>room [ROOM NUMBER]: Privacy curtain too short (A-bed) to promote resident with visual privacy.</p> <p>Soiled Utility Room: Specimen refrigerator interior and exterior was rust laden, and heavy ice buildup with the cavity of the unit.</p> <p>Unit #3:</p> <p>Nurses Station: Floor area within and around the front of the station noted to have numerous large black stains, and 3/3 of chair noted to be torn and stained.</p> <p>room [ROOM NUMBER]: Privacy curtain (A-bed) was to short and did not promote resident privacy, rooms walls damaged, and in disrepair, and room floor soiled and stained.</p> <p>room [ROOM NUMBER]: Privacy curtain (A-bed) was to short and did not promote resident privacy, and bathroom toilet seat was loose.</p> <p>room [ROOM NUMBER]: Privacy curtain (A-bed) was to short and did not promote resident privacy, bathroom floor soiled and stained, toilet requires re-caulking to the floor, and exterior of over-bed table (A-bed) was worn with exposed wood splinters.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>room [ROOM NUMBER]: Privacy curtain (A-bed) was to short and did not promote resident privacy, and absence of a window curtain.</p> <p>room [ROOM NUMBER]: Privacy curtain (A-bed) was to short and did not promote resident privacy, and absence of window curtain or blinds.</p> <p>room [ROOM NUMBER]: Privacy curtain (A-bed) was to short and did not promote resident privacy, and room floor soiled and had numerous black stains.</p> <p>room [ROOM NUMBER]: Privacy curtain (A-bed) was to short and did not promote resident privacy, and absent window curtain, bathroom emergency lull cord wrapped around the wall mounted handrail, no over-bed light cord (D & W Bed), and one of two-bathroom lights not working.</p> <p>room [ROOM NUMBER]: Privacy curtain (A-bed) was to short and did not promote resident privacy, and absent window curtain.</p> <p>room [ROOM NUMBER]: Privacy curtain (A-bed) was to short and did not promote resident privacy, and absent window curtain.</p> <p>room [ROOM NUMBER]: Privacy curtain (A-bed) was to short and did not promote resident privacy, window blinds broken and do not operate, exterior of room closet damaged and in disrepair, no over-bed light cord (W-bed), bathroom toilet bowl soiled and stained, and exterior of over-bed table (W-bed) worn with exposed wood.</p> <p>room [ROOM NUMBER]: Privacy curtain (A & B-beds) was to short and did not promote resident privacy, and two of 3-bathroom lights not working).</p> <p>room [ROOM NUMBER]: Privacy curtain (A-bed) was to short and did not promote resident privacy, absent window curtain, bathroom floor soiled and numerous black stains, portable commode seat handles were cracked, and one of 3-bathroom lights were not working.</p> <p>room [ROOM NUMBER]: Privacy curtain (A & B-beds) was to short and did not promote resident privacy, room floor soiled with numerous large black stains, exterior of bathroom door had numerous large black scuff markings, room wall vent noted to be dirt/dust laden, and absence of over-bed light cord (W-bed).</p> <p>room [ROOM NUMBER]: Privacy curtain (A-bed) was to short and did not promote resident privacy, absent window curtain, exterior of over-bed light (W-bed) was rust laden, bathroom door handle broken and loose, and bathroom floor soiled had large black stain areas.</p> <p>room [ROOM NUMBER]: Privacy curtain (A-bed) was to short and did not promote resident privacy.</p> <p>room [ROOM NUMBER]: Privacy curtain (A, B, and C-beds) was to short and did not promote resident privacy, room ceiling tiles (3) stained yellow in color, room floor soiled and black stains, bathroom floor numerous black stains, bathroom sink basin black stains, and television cable wire not properly attached to wall and hanging down off the wall.</p> <p>(continued on next page)</p>		

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F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>room [ROOM NUMBER]: Privacy curtain (A, B and C-beds) was to short and did not promote resident privacy, room floor numerous large black stains, absence of window curtain, bathroom toilet seat loose, room walls damaged and in disrepair.</p> <p>Community Shower: Wall vent dirt/dust laden.</p> <p>Nursing Supply Closet: Numerous resident care supplies stored directly on the soiled floor.</p> <p>Dining Room: Room floor soiled and stained, and one of five ceiling lights not working.</p> <p>On 06/20/24 a meeting was conducted with the Administrator to confirm the housekeeping/maintenance issues noted from 06/16-18/24. The administrator stated she was aware of the issues located on the Unit #1, #2, and #3 Units. During the meeting it was also noted that each of the nurses stations located on the units (3) have a maintenance log that staff are required to date and document and housekeeping/maintenance issues. Further stated that maintenance staff check the logs daily, however, are not documenting their issues on the maintenance logs.</p>		