Printed: 06/24/2025 Form Approved OMB No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 075324	(X2) MULTIPLE CONSTRUCTION  A. Building  B. Wing	(X3) DATE SURVEY COMPLETED 01/30/2024	
NAME OF PROVIDER OR SUPPLIER  Bayview Health Care		STREET ADDRESS, CITY, STATE, ZIP CODE  301 Rope Ferry Rd  Waterford, CT 06385		
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.				
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES  (Each deficiency must be preceded by full regulatory or LSC identifying information)			
F 0561  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Few	support of resident choice.  **NOTE- TERMS IN BRACKETS H  Based on observation, clinical reco (Residents #13 & #76) with medica assessed for self-administration of  1. Resident #13's diagnoses includ The annual MDS assessment date required assistance of two staff me hygiene. The assessment further ic personal hygiene.  Resident #13 shared a room with F multiple sclerosis.  Resident #21's annual MDS assess impairment and required partial ass wheelchair.  The care plan dated 11/29/23 ident interventions that included reorient interacting with resident.  Review of the Self Administration of Resident #13 did not desire to self- Observation on 1/22/24 at 10:30 At table placed in front of him/her. The overbed table.  Observation on 1/22/24 at 11:00 At	led dementia, paraplegia, and osteomy de [DATE] identified Resident #13 had rembers for transfers using a mechanical dentified Resident #13 required maximal Resident #21 whose diagnoses included sment dated [DATE] identified Resident sistance with upper body dressing and tified Resident #13 had impaired cognitians needed and refer to time of day, days of Medication evaluation dated 12/1/22	ONFIDENTIALITY** 17723 Interviews for two sampled resident do to ensure the resident was relitis.  Interviews for two sampled resident do to ensure the resident was relitis.  India to ensure the resident was relitis.  India to ensure the resident was relitis.  India to ensure the resident was relitive.  In diff, dressing, and toileting all assistance with oral hygiene and do dementia, anxiety disorder, and related the locomotion on unit using a manual distinct related dementia with the and recent events when recompleted by RN #8 identified red and awake with the overbed find of a blue liquid sitting on the intified Resident #13 remained in	

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

FORM CMS-2567 (02/99) Previous Versions Obsolete Event ID:

Facility ID: 075324

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(XI) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 075324	(X2) MULTIPLE CONSTRUCTION  A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/30/2024
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F 0561  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Few	(Each deficiency must be preceded by full regulatory or LSC identifying information)  The physician's orders for the month of January/2024 directed to administer Peridex Solution 0.12% (Chlorhexidine Gluconate) (preventative maintenance of dental carries) give 15ml by mouth every day		Peridex (antibacterial mouthwash) are a self-administration order and d to ask Resident #13 if he/she was hen discarded the mouthwash.  Ininistration assessment should be ased on how the resident performs should not be left at the resident's a not have a physician's order to rocedure identified that the licensed rect route and observe the resident er, and history of other mental and ident #76 had intact cognition, aft and right, supervision or touching ment further noted the resident had cress disorder.  for oral caries, infection related to Care plan interventions included aft for dry mouth, can be left at the eridex Solution 0.12% (antiseptic intal extractions with directions to mouthwash at the resident's

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For information on the nursing home's n	lan to correct this deficiency please cont	tact the nursing home or the state survey	agency
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFIC	<u> </u>	
F 0561  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Few	Interview with LPN #6 on 1/22/24 a had been there for a while. She couthe Peridex should be stored in the been assessed to self-administer the Peridex at the bedside because #6 reviewed the clinical record, she Peridex and did not have a physicial Interview with the ADNS on 1/29/24 not have been left at the resident's Review of the self-medication policy resident is deemed a candidate for program and participation requirem administration directions, storage p with storage containers.  Review of the medication storage p guidelines and secured in a locked cabinet, medication rooms, refrigera authorized staff have access to the Review of the medication administr	t 11:39 AM identified she was aware of all not identify how long it had been the medication cart and could not identify he prescribed medicated mouthwash. It is it gives the resident a feeling of independent of that the resident had not been a an's order in place allowing the resident at 12:20 PM indicated that a bottle of bedside.  If at 12:20 PM indicated that a bottle of bedside.  If directed upon completion of the interself-medication, social services staff we ents to the resident. Nursing staff will introcedures, record keeping practices are colicy directed medication to be stored a storage area. Storage areas may inclusters, and carts. The facility must ensu	if the Peridex at the bedside as it ere. LPN#6 further identified that whether or not the resident had a addition, she noted that they left endence. Furthermore, after LPN assessed to self-administer the at to self-administer the Peridex.  Chlorhexidine mouthwash should adisciplinary assessment, if the fill describe the self-medication and provide the medication along according to manufacturer's de but are not limited to drawers, re that only appropriately

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFIC	IENCIES full regulatory or LSC identifying informati	on)
F 0578  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Some	Honor the resident's right to request participate in experimental research **NOTE- TERMS IN BRACKETS H.  Based on clinical record review, rev. (Resident #39 & #97), reviewed for were reviewed with the resident on Directive Declaration Code Status f. choices. The findings include:  1. Resident #39 was readmitted to 2 diabetes mellitus, and bipolar disc.  The quarterly MDS assessment datassistance of one staff member for Review of Resident #39's clinical rerelated to advanced directives, althestatus of full code which means that resuscitation procedures will be prointubation, and defibrillation and is a linterview with Resident #39 on [DA regarding advanced directives and status of full code was the preferred. Interview with LPN #8 [DATE] at 10 where she would need to provide C the advanced directives tab to review physician's order to identify the resinated that there was a physician's orecord failed to identify an Advanced further indicated that the Advanced paperwork that is reviewed with the nursing supervisor.  Interview with the Nursing Supervis Declaration Code Status form is reviced in the resident's rejection.	t, refuse, and/or discontinue treatment in, and to formulate an advance directive AVE BEEN EDITED TO PROTECT Coview of facility policy, and interviews for advance directives, the facility failed to admission and failed to ensure there worm in the resident's clinical record to it the facility in June of 2023 with diagnost order.  Ited [DATE] identified Resident #39 had dressing, and personal hygiene.  Ited accord on [DATE] at 10:14 AM failed to it to push the current physician's orders ided to the current physician's orders ided to the current physician's orders ided to keep them alive. This process referred to as Cardiopulmonary Resustration of code status. Resided to potion.  Item 10:30 AM identified that he/she the designation of code status. Resided to potion.  Item 21:30 AM identified that if Resident #39 is the Advanced Directives Declaration dent's code status. After LPN #8 review of the Advanced Directives Declaration Code Status for resident or the resident's representation of the resident or the resident's representation of the physician's binder to be reviewed on admission with the resident presentative. She further noted that the caced in the physician's binder to be reviewed on the physician's binder to be reviewed to the physician's b	to participate in or refuse to e.  DNFIDENTIALITY** 47900  It wo of six sampled residents of ensure that advance directives was a signed copy of the Advance indicate the resident's end of life  ses that included heart failure, type  I intact cognition, required  dentify signed documentation intified the resident had a code for they stop breathing, all is can include chest compressions, citation (CPR).  had not had a discussion with staff int #39 further noted that a code  and a life-threatening emergency in the physical clinical record under in Code Status form and review the wed the physician's orders, she atus, however, the physical clinical form for the resident. LPN #8 m is a part of the admission we by the admitting nurse or the  attified that the Advanced Directives depending on the resident's e form once signed by the resident

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Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Some	[Each deficiency must be preceded by full regulatory or LSC identifying information]  Interview with the DNS on [DATE] at 2:18 PM identified that the facility's policy is to have a copy of the Advanced Directives Declaration Code Status form in the resident's chart and in the Electronic Health Records. The DNS indicated that the facility just began a Quality Improvement Plan (QIP) that include education and training to make sure they are completed. The DNS could not identify why the procedur not been followed for Resident #39.		policy is to have a copy of the and in the Electronic Health ment Plan (QIP) that includes not identify why the procedure had if the resident's Advance Directive moses that included type 2 diabetes ad intact cognition, required led to identify that advance dentify signed documentation entified the resident had a code or they stop breathing, all is can include chest compressions, citation (CPR).  In ad a life-threatening emergency in the physical clinical record under in Code Status form and review the wed the physician's orders, she atus, however, the physical clinical form for the resident. LPN #8 is a part of the admission we by the admitting nurse or the intified that the Advanced Directives depending on the resident's erform once signed by the resident riewed and signed by the physician solicy is to have a copy of the and in the Electronic Health ment Plan (QIP) that includes

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFIC	IENCIES full regulatory or LSC identifying informati	on)
F 0578  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Some	Review of the Admission Advance I	Directive Policy identified that a copy of the in the resident's medical records.	

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES  (Each deficiency must be preceded by full regulatory or LSC identifying information)			
F 0685	Assist a resident in gaining access	to vision and hearing services.		
Level of Harm - Minimal harm or potential for actual harm	**NOTE- TERMS IN BRACKETS H	IAVE BEEN EDITED TO PROTECT CO	ONFIDENTIALITY** 48335	
Residents Affected - Few	Based on observation, review of the clinical record, review of facility documentation, review of facility policy and interviews, for one sampled resident (Resident #67) reviewed for communication/sensory, the facility failed to ensure that that there was follow up when a hearing device was lost. The findings include:			
	Resident #67's diagnoses included	d dementia, anxiety, and depression.		
		dated [DATE], identified a left hearing a		
	The significant change assessment dated [DATE] identified Resident #67 was severely cognitively impaired, had minimal difficulty with hearing, did not have hearing aids and required extensive assistance with bed mobility, transfers, and toilet use.			
	The care plan dated 11/30/23 identified Resident #67 had communication difficulties related to a hearing impairment, dementia, and lost hearing aids. Care plan interventions included: offer a communication board, encourage head/hand gestures, and speak slowly and clearly when explaining all procedures.			
	During the screening process on 1/ have his/her hearing aids.	22/24, Resident #67 identified that she	had difficulty hearing and did not	
	Observation on 1/29/24 at 10:00 Al	M, identified Resident #67 did not have	hearing aids in place.	
		vith the charge nurse (RN #1) identified and after checking the physician's order		
	aids, and noted that when a reside	with NA #1 identified she could not recant has hearing aids, the nurse gives the em in, and it would be on the resident's	em to the resident, we sometimes	
	Interview on 1/29/24 at 10:17 AM with the medication nurse (LPN #1) identified that the resident was admitted with hearing aids, she noted that it had been quite some time since the resident had hearing LPN #1 further noted that they would put the hearing aids in, and the resident would take them out repeatedly and lose them. In addition, she noted that when hearing aids are missing or lost, a room se conducted, the laundry department is notified, and a missing property form is completed.			
	(continued on next page)			

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F 0685  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Few	Interview on 1/29/24 at 10:21 AM w resident's personal property is miss department by whomever finds tha laundry is called and searched, and they would like to have the hearing resident for new hearing aids. They item(s). None of the Social Worker not find documentation that a missi and found that the resident was ad	vith social workers; SW #1, SW #2, and sing, a missing property form is filled on an item is missing. The resident's rood if the item like hearing aids is not four aid(s) replaced, then the vendor of the further noted that the facility is resport is were aware of Resident #67 having any item report had been completed. S' mitted with a left hearing aid on 1/7/23 to ensure the security of Resident #67 dialso failed to follow up with assisting	d SW #3 identified that when a ut and provided to the social work of and belongings are searched, and, they contact the family to see if a family's choice would evaluate the asible for replacing the missing a missing hearing aid and they did W #3 checked the clinical record.  "I's hearing device and failed to

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NAME OF BROWER OF CURRIE	n.	CTREET ADDRESS CITY STATE 71	D CODE	
NAME OF PROVIDER OR SUPPLIER		STREET ADDRESS, CITY, STATE, ZI 301 Rope Ferry Rd	PCODE	
Bayview Health Care		Waterford, CT 06385		
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F 0711	Ensure the resident's doctor review at each required visit.	s the resident's care, writes, signs and	dates progress notes and orders,	
Level of Harm - Minimal harm or potential for actual harm	**NOTE- TERMS IN BRACKETS H	AVE BEEN EDITED TO PROTECT CO	ONFIDENTIALITY** 46117	
Residents Affected - Some		d interviews for one sample resident (F is, the facility failed to ensure physiciar de:		
		acility on [DATE] with diagnoses that ir ng cerebral infarction affecting left non		
		ated [DATE] identified Resident #14 wated mobility, hygiene, toileting, and tran		
	Review of the physician's orders from October 2023 through 1/24/24 identified Resident #14 physician's orders were not signed on admission and not renewed every 30 days for 90 days. The physician's orders should have been signed on 11/1/23 (48 hours after admission) and renewed by 12/10/23 and again by 1/10/24.  Interview with the Medical Director (MD #1) on 1/24/23 at 2:10 PM identified that he was aware that physician's orders should be signed on admission and renewed every 30 days for the next 90 days. He all identified that the facility utilizes the electronic signature in the physician's orders and had stopped signing the physician's orders on paper. MD #1 further identified that he had been signing the physician's orders electronically but did not realize that he only signed the interim physician's orders. Subsequent to surveyor inquiry Resident #14's physician's orders were renewed on 1/25/24 (86 days late).			
		0:20 AM identified that the physician's s for the next 90 days. She further ider an orders electronically.		
	Although requested, the facility poli during the survey.	cy regarding physician visits and the re	enewing of orders was not provided	

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Level of Harm - Potential for minimal harm  Residents Affected - Some	Observe each nurse aide's job performance evaluation was completed on A #5's personnel file ideperformance evaluation was completed for NA #5's personnel file ideperformance evaluation was completed on an annual basis on the responsible for ensuring the performance documentation to identify that performance of the performance evaluation was completed on an annual basis on the responsible for ensuring the performance documentation to identify that performance that the performance evaluation was completed on an annual basis on the responsible for ensuring the performance documentation to identify that performance that the performance evaluation to identify that performance that the performance evaluation to identify that performance the performance evaluation to identify that performance the performance evaluation to identify that performance evaluation to identify the performance evaluation to identify that performance evaluation to identify the performance evaluation to	ormance and give regular training.  Intation, review of facility policy, and interviewed for yearly performance evaluated 2023. The findings include:  Interviewed for yearly performance evaluated 2023. The findings include:  Interviewed for yearly performance evaluated for 2023.  Interviewed for 2022 or 2023.  Interviewed for 2022 or 2023.  Interviewed for 2024.  Interviewed for 2024.  Interviewed for 2025.  I	erviews for three sampled nurse tions, the facility failed to complete iled to identify that a yearly to identify that a yearly d to identify that a yearly hould have a performance review or the identified that she was thy and could not find or NA #3, NA #4, and NA#5.

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F 0758  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Some	prior to initiating or instead of continuedications are only used when the **NOTE- TERMS IN BRACKETS IN Based on clinical record review, far (Resident #52) reviewed for psychoneeded order for Olanzapine (antip Resident #52 was admitted to the fleft hip, depression, anxiety, insome The physician's order dated 11/10/hours as needed for agitation and/order Review of the physician's admission days (11/24/23) for the as needed The admission MDS assessment of required extensive assistance for domedication in the previous seven of Review of the Medication Administ Resident #52 was administered the Review of physician progress note: evaluated for the continued use of The Resident Care Plan (RCP) dat Care plan interventions directed to with the physician and family regar document any adverse reactions a Review of the MAR from 12/1/23 to fourteen occasions.  Review of the psychiatric APRN's review of the psychiatric APRN	23 directed to administer Olanzapine 5 or anxiety.  In orders failed to identify a stop or discoolanzapine order.  Idea of [DATE] identified Resident # 52 has been seeded.  In the same of the same of the assistance of the assistance of the assistance of the medication and the same of the medication assistance of the medication assistance of the medication assistance of the medication of the same of the medication of the same of the medication of the medication of the same of the medication of the same of the medication of the same of the medication of the medication of the medication of the same of the medication of the medication.	IN orders for psychotropic se is limited.  ONFIDENTIALITY** 46117  The of three sampled residents lity failed to ensure that an as days. The findings include:  Included periprosthetic fracture of milligrams (mg) by mouth every 12  Frontinue date was set at fourteen and moderate cognitive impairment, and received antipsychotic  11/30/23 (20 days) identified  identify Resident #52 was  The used psychotropic medication, ordered by the physician, discuss cation, and monitor and/or  administered Olanzapine 5 mg on ministered Olanzapine 5 mg on m

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F 0758  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Some	needed orders for antipsychotic me the physician is required to reevalu of Resident #52's physician's order not reevaluated the use of the med Interview with LPN #3 (7-3 shift characteristics) Olanzapine 5 mg for anxiety and/or effect and in use from the date of a fourteen days.  Interview with the DNS on 1/29/24 ordered on an as needed basis shor reevaluated by the physician. She duration of fourteen days for any as The Use of Psychoactive Medication.	with the Unit Manager (LPN #2) on 1/2 edications should only be ordered for a late the continued usage of the antipsy is identified the Olanzapine was not distinction from the origination date of the large nurse) on 1/25/24 at 11:00 AM idea agitation and she had not realized that idmission and had not been evaluated that the tresidents with the state of the licensed staff is needed antipsychotic medication ordered and policy identified that anti-psychotic porth in the federal law of the State Operation of the state of t	duration of fourteen days and then chotic medication. Further, review continued and/or the physician had order (11/10/23).  Intified Resident #52 was on the Olanzapine order had been in by the physician after the initial with antipsychotic medication and then continued use should be would be re-educated to put a ters.  Interior medication would be used in

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F 0761  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Few	SUMMARY STATEMENT OF DEFICIENCIES			

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F 0880	Provide and implement an infection prevention and control program.				
Level of Harm - Minimal harm or potential for actual harm	47900				
Residents Affected - Some	Based on review of facility documentation, review of facility policy, and interviews, the facility failed to provide documentation that environmental rounds were conducted on a quarterly basis, and failed to provide documentation that infection trends within the facility were monitored and analyzed monthly. The findings include:  a. Review of the infection control environmental round documentation for the past two years with the Infection Preventionist (RN #6) on 1/25/24 at 1:00 PM identified that quarterly environmental rounds were not completed for the months of January 2022, October 2022, and January 2023.  Interview with RN #6 on 1/29/24 at 1:55 PM identified that she was unable to locate the environmental rounds survey worksheets for the months of January 2022, October 2022, and January 2023. RN #6 further added that she started working at the facility in March of 2023 and it would have been the responsibility of the previous IP nurse.				
	Interview with the DNS on 1/30/24 at 2:35 PM identified that she was not employed at the facility during the time when the environmental rounds were due. The DNS added that she was unable to speak on the issue as neither she nor the current Infection Preventionist was working at the facility during that time.				
	Review of the Environmental Rounds policy identified that environmental rounds should be conducted on regular basis, but at least quarterly, and the environmental survey worksheets will be retained for review tillustrate the improvement of quality of life within the facility.				
	b. Review of the infection control program with the Infection Preventionist Nurse (IP) RN #6 on 1/25/24 at 1:00 PM failed to identify that monthly analysis of infection trends were completed for December 2022.				
	Interview with RN #6 on 1/30/24 at 11:50 AM identified that she started working as the IP in March of 2023 and was unable to locate any monthly statistical analysis of infection rates/trends for the month of December 2022. RN #6 indicated that statistical analysis of infection rates/trends within the facility should be completed monthly by the Infection Preventionist.				
	Interview with the DNS on 1/30/24 at 2:35 PM identified that she was not employed at the facility during the month of December 2022. The DNS added that she was unable to speak on the issue as neither she nor the current Infection Preventionist was working at the facility during the time.				
	Review of the Infection Control Policy identified that the Infection Preventionist would maintain the monthly infection reports by unit, analyze trends and clusters of infection, and any increase in the rate of infection.				
		ted Infections by Site Monthly policy ideal presentation of infection, by complet			